Transform Agency Operations by Moving to the Cloud
For government organizations at the federal, state, and local levels, the pandemic revealed how digital operations are no longer an aspiration—they are a necessity.

Dealing with this public health crisis helped leaders recognize that digital transformation is essential to distribute information, protect constituents, and make better decisions. Citizens accustomed to instant results from consumer websites now expect their governments to provide responsive online information and services—all from one intuitive website. And a modern, integrated data platform is essential to helping agencies solve critical societal problems in a more strategic way.

To improve outcomes, many organizations are moving on-premises data to the cloud and modernizing legacy applications. Yet these initiatives can be challenging, thanks to burgeoning data volumes, a lack of integration between applications, a failure to embrace data quality and governance standards, and poor or manual data pipeline maintenance.

To meet these challenges, you need an intelligent, automated approach to cloud and application modernization that accelerates time to value and increases return on investment.
Three Principles for Successful Cloud Modernization

A cloud modernization solution helps you meet the three criteria needed for agency success:

**Simplicity**
- Codeless, purpose-built tools and experiences for all users, from data engineers to operators, data scientists, and developers
- Unified single platform for data integration, data quality, application and API integration, and process integration
- Simple, modern, flexible consumption-based pricing, making it easy to quickly adapt to changing data management needs
- Fully managed scale-out environment with no clusters or software to manage, reducing infrastructure costs

**Productivity**
- Enhanced productivity for all users and data practitioners with intelligence and automation, reducing development costs
- AI-powered intelligent automation and recommendations for rapid development, operationalization, scaling, and tuning
- Automatic data quality rules based on domain discovery and business context, delivering trusted data for the organization
- Self-service, wizard-based builders, cloud-native designers, discovery-centric marketplaces, and business interoperability portals, with built-in debugging and testing
- More than 10,000 high-performance, metadata-aware connectors for cloud, on-premises, and SaaS

**Scale**
- Self-learning and self-optimizing platform that leverages telemetry data to deliver best performance
- Purpose-built tools, business and data APIs, multi-latency mass ingestion, advanced pushdown optimization, and Spark-based elastic serverless processing for faster processing and lower costs for data processing, ingress, and egress
- Single comprehensive cloud-native platform, global PODs, and Trust certifications
- Elastic scaling to meet any agency multi-cloud demand (e.g., Amazon Web Services [AWS], Microsoft Azure, Google Cloud Platform, Snowflake Data Cloud, etc.)

“We are now one step closer to establishing a comprehensive homelessness data system to capture local information, better understand the services being provided to individuals experiencing homelessness and measure our progress.”

— Lourdes Castro Ramírez, California Business, Consumer Services and Housing Agency Secretary
Common Mistakes to Avoid

Modernization can be complex. But many of the difficulties agencies face are due to common—and avoidable—mistakes, such as:

**Adopting a “lift-and-shift” approach to data modernization**—Moving all digital assets into the cloud tends to simply relocate current problems into a new, cloud-based environment.

**Assuming all data is valuable**—Agencies need to perform discovery to understand and prioritize what data they have. You must ensure it is clean, catalog it, and understand its lineage before choosing to migrate it to the cloud.

**Failing to secure inter- and intra-agency support for change**—The success of modernization initiatives relies not only on technology but also on people and processes. By gaining buy-in and addressing change management issues, you can proactively manage common concerns, such as data access, control, security, compliance, and governance.

**Ignoring the complexity of modernization initiatives**—Upgrading legacy applications, middleware, and data infrastructures isn’t for digital transformation newbies. A successful strategy relies on a modern enterprise data management architecture and the guidance of experts.

Key Capabilities of an Effective Cloud Modernization Solution

Cloud modernization is a journey. To deliver maximum value from your initiative, you need a few key capabilities. The right solution can help you:

- Rapidly develop and operationalize end-to-end data pipelines for visualization, artificial intelligence, and analytics
- Connect thousands of legacy and software-as-a-service (SaaS) applications faster with simple, intelligent tools
- Provide the appropriate level of data privacy and protection to meet compliance mandates and engender citizen trust
- Rapidly onboard new, critical capabilities with flexible, elastic, consumption-based pricing
- Work with the multi-cloud platforms and technologies you choose (such as AWS, Azure, Google Cloud, Snowflake, Databricks Delta Lake, and Adobe Spark)
- Scale faster with self-learning and self-optimizing systems
- Address new use cases with an end-to-end, cloud-native platform that future-proofs your investments
- Deliver more value with fewer resources and budget, and enhance the productivity of data practitioners with intelligence and automation

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“Informatica is helping us improve consistency and data quality by governing data as we’re ingesting it into our data warehouse. That leads to the higher level of trust that we want to establish.”

— Angelie Oberoi, Senior Director, Data & Analytics, NYC Health + Hospitals
When COVID-19 first hit, we didn’t have the data-driven capabilities we have today with Informatica. We hope there are no more pandemics in our future, but should such a situation occur, we are now much better positioned to do that type of data work and report numbers to agencies faster to support population health control.”

— Alexander Izaguirre, PhD, Chief Data Officer, NYC Health + Hospitals

Benefits of the Informatica Approach for Government Agencies

A cloud-native, microservices-based, API-driven, and AI-powered intelligent data management platform helps you gain the simplicity, productivity, and scale you need to succeed. As a result, you can:

- **Accelerate time to value, optimize costs, and lower TCO.** The solution offers a comprehensive integrated, intelligent, cloud-native solution for cloud modernization. Avoid budget overruns with auto scaling and auto tuning clusters to cater to dynamic workloads.

- **Achieve rapid ROI.** Ensure the successful completion of your data warehouse, lake, and application migration and modernization project to the cloud—on time, with high-performance integration that connects to all data and applications.

- **Promote agency agility.** Empower the entire organization with democratized access to trusted data, fueling strategic initiatives and delivering value. Make better business decisions faster to improve mission outcomes.

- **Future-proof your investments.** Rapidly onboard critical capabilities to match the evolution of business requirements and technologies, including fast-changing cloud platforms (e.g., AWS, Azure, Google Cloud, Snowflake, and Databricks)

- **Gain cloud scale and agility to meet any agency need.** Scale across multi-cloud environments and meet all business and mission use cases for analytics and applications with rapid deployment of jobs, minimal install and setup, automatic upgrades, fast data onboarding, and an integrated solution for high availability and advanced security.

- **Get started immediately and increase productivity with self-service tools for any data practitioner.** Get up and running quickly without advanced training by using out-of-the-box connectivity to hundreds of data sources. And take advantage of graphical, codeless development and built-in complex transformations with intelligence and automation.
The Informatica Intelligent Data Management Cloud

Using machine learning and other artificial intelligence techniques, the Informatica CLAIRE® engine leverages the industry-leading metadata capabilities of the Informatica Intelligent Data Management Cloud to accelerate and automate core data management and governance processes.

Learn More
Find out about Informatica® solutions for cloud modernization.