

Brochure

Resident Program Professional Services Units Packages

Maximize The Return on Your Informatica Investment



Where data & AI come to **LIFE**[™]



Elevate Your Business with Informatica Professional Services Residents

Discover the unparalleled expertise of our Informatica Professional Services Residents—your strategic partners in unlocking the full potential of Informatica’s products and solutions. These highly skilled professionals bring extensive experience from implementing the Informatica Intelligent Data Management Cloud (IDMC) platform across diverse industries.

Tailored Support to Meet Your Needs

Whether you’re launching a critical pilot, architecting complex solutions, or seeking long-term program maturity, we offer four Resident Program packages to suit your specific business requirements. Our flexible annual subscriptions provide a fixed number of Resident PSUs, allowing you to effectively manage peak demands and scale services as needed.

Why Choose Our Resident Program?



Strategic Advisors on Your Team

Gain valuable guidance and insight as our Residents seamlessly integrate with your team, offering architectural and strategic program expertise.



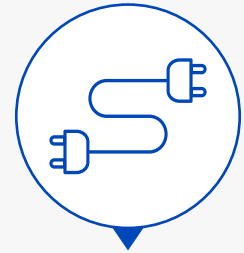
Maximize Investment Value

Overcome technical and business challenges to ensure you derive maximum value from your investment in Informatica solutions.



Risk Mitigation & Accelerated Learning

Partner with Residents to streamline collaboration, mitigate risks, and expedite your team’s learning curve for enduring success.









Business Value Connection

Residents understand your key business drivers, aligning technical capabilities with true business value to achieve your strategic goals.

Unlock the Advantages of Our Informatica Resident Program

Harness the full potential of our Informatica Resident Program to transform your business. Here's how we empower your success:

-  **Achieve Strategic Alignment**
Align your efforts with tangible business outcomes to drive meaningful impact.
-  **Expert Roadmap Development**
Access specialized expertise to assist with crafting a practical and effective implementation roadmap tailored to your needs.
-  **Minimize Enterprise Software Risks**
Reduce the uncertainties that accompany enterprise software projects through informed guidance.
-  **Preempt Emerging Needs**
Proactively address future functional and technical demands with our forward-thinking strategies.
-  **Comprehensive Implementation Guidance**
Navigate the complexities of architecture, design, and implementation with expert advice on Informatica's solutions.
-  **Accelerate Project Timelines**
Benefit from rapid project initiation and execution using proven solutions and industry best practices.

Add-on Training Benefits

Our comprehensive product training equips your team with the skills needed for efficient data management. Training is delivered by expert instructors in a virtual classroom setting with a tailored plan to maximize productivity. [Find out more](#) about how our training packages will help accelerate your value.

“There is no limit to what we can accomplish.”

Ralph Waldo Emerson



A Holistic Approach to address your top business and technical challenges



“We selected Informatica as part of a best-in-breed approach. We were impressed by its product vision and possibilities, especially around AI and automation for our long-term roadmap.”

Benoit Abadie
Enterprise Architecture and
Services Director



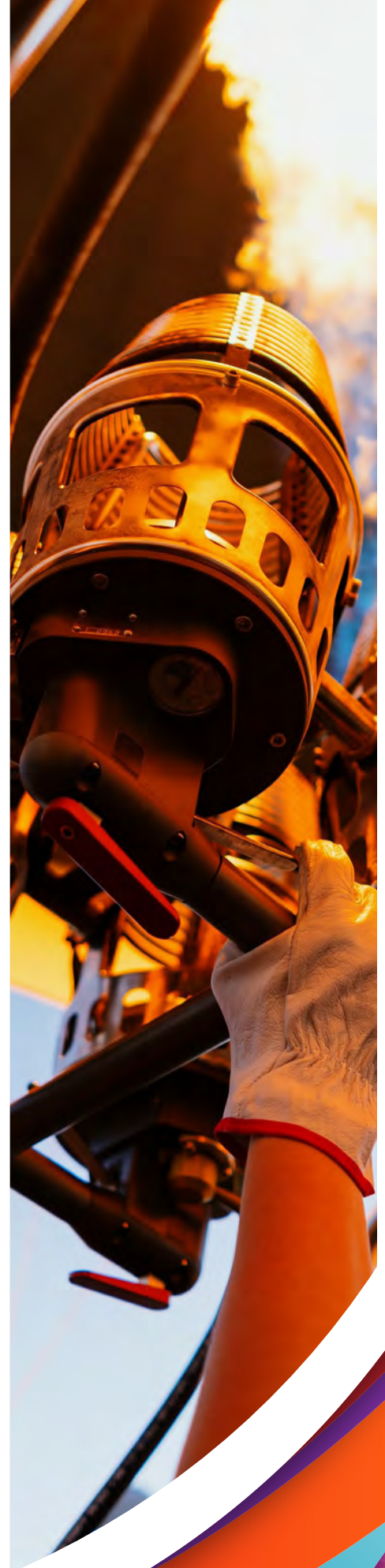


How it Works

Informatica Residents are your strategic partners in maximizing your IT investment and driving digital transformation. They offer consistent, expert engagement across all Informatica products and solutions, seamlessly fitting each component into your business environment. Acting as a vital link between your requirements and Informatica's capabilities, our Residents ensure you fully capitalize on your investment. Additionally, they connect you with Informatica's extensive team—from Sales to Customer Success—for comprehensive support.

Typical Resident Activities Include:

- Value Attainment Strategies
- Industry Best Practices
- Business Transformation Alignment
- Change Management Guidance
- Program and Process Design
- Maturity Assessment and Acceleration
- Solution Architecture
- Solution Design
- Technical Implementation Guidance and Industry Best Practices
- Solution Deployment in Non-Production and Production
- Operationalization of Informatica Solutions and User Enablement
- Quarterly Engagement Reviews with Customer Stakeholders
- Implementation Best Practices
- Reference Architectures
- Platform Assessment and Capacity Plan
- Platform Modernization Roadmap
- Performance Optimization Guidance
- Data Strategy Assessment and Development
- Execution Plan Aligned to Business Outcomes
- Data Management Capability Roadmap
- Data Governance Strategy
- Master Data Management Strategy
- Cloud Integration Strategy
- Skills Assessment and Enablement Plan



About Us

Informatica (NYSE: INFA), a leader in enterprise AI-powered cloud data management, brings data and AI to life by empowering businesses to realize the transformative power of their most critical assets. We have created a new category of software, the Informatica Intelligent Data Management Cloud™ (IDMC), powered by AI and an end-to-end data management platform that connects, manages and unifies data across virtually any multi-cloud, hybrid system, democratizing data and enabling enterprises to modernize their business strategies. Customers in approximately 100 countries and more than 80 of the Fortune 100 rely on Informatica to drive data-led digital transformation. **Informatica. Where data and AI come to life.™**

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Where data & AI come to



IN03-5132-0325

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