



Sustainable Business Model and Innovation Policy Statement

Sustainability Impacts and Opportunities for our Solutions and Services

We design our cloud solutions for a positive impact on society and the environment

The newest generations of cloud services and infrastructure can provide higher levels of energy efficiency and other benefits to communities across the globe. We are committed to enabling and accelerating these advancements by continuously improving our cloud-native solutions and services to meet our customers' data management challenges.

Each of our employees are expected to look for opportunities to enhance the roles that our solutions and services can play in creating a more sustainable future.

- We enable cloud-based data integration, storage and retrieval systems that allow workplace teams to use less energy, paper, business travel and other resources by providing more immediate and distributed access to consolidated data
- We continuously improve technologies and applications that can benefit organizations in their compilation and management of data relevant to their own sustainability initiatives, objectives and reporting and for other applications that serve the well-being of the environment and communities worldwide
- We expect that our provision of cloud-based services will result in significant energy savings and reductions in carbon emissions as compared to the use of on-premises computing resources
- We use methods that help minimize the total resources required for computing workloads, including the use of efficient programming and architectures, modern algorithms, data storage techniques, properly sized compute infrastructure and reducing the need for higher-powered end-user hardware
- We develop artificial intelligence technologies to speed data management and retrieval, including reducing workloads associated with redundant processing, data sets and reports and reducing the maintenance of unused data assets to free consumed resources
- Given the importance of effective data management and accuracy in ESG reporting processes, our software can be utilized by our customers to gather, analyze and use for their ESG reporting purposes
- We include the use of renewable energy and other environmentally friendly operations by our public data center providers among the factors that we consider when selecting our data center services partners

- Our partnering with larger public cloud data centers helps us and our customers realize more of the environmental benefits from cloud computing and we therefore cultivate robust relationships with hyperscale cloud services providers who invest in the most efficient energy-saving technologies, resource utilization rates, large-scale climate control and high-density server layouts.

Risk Management and Business Continuity

We proactively identify risks and implement plans to address those risks

Our Enterprise Risk Management consists of regular assessments and ongoing mitigation and monitoring to identify and evaluate risks that may threaten the sustainability of our business.

- Our business process owners are accountable for identifying, prioritizing and designing risk mitigation within their scope
- Our unified business continuity planning process is designed to identify critical business processes, recovery time objectives and dependencies to develop appropriate Enterprise business continuity plans
- We involve risk area subject matter experts to assist in defining requirements, prioritization and the design of mitigation plans

Intellectual Property and Competitive Behavior

We respect intellectual property rights and encourage competitive behavior

Informatica respects others' intellectual property rights and we procure and protect our own intellectual property in a manner that is fair and in conformity with our obligations under law, including restrictions on anti-competitive behavior. We implement these principles by:

- Providing consistent oversight on matters such as third-party software usage and open-source compliance.
- Performing legal, security and architecture approval before incorporating open source into our products.
- Supporting open-source communities by contributing our own proprietary code where appropriate.
- Utilizing our active patent filing program to disclose our core innovations in data integration, analytics and data protection to the public while helping ensure that our investment in those innovations is protected during the patent period.
- Utilizing copyright and trademark registrations to protect only the primary intellectual property and source designations of our products.
- Requiring all employees and suppliers to acknowledge annually our respective codes of conduct that emphasize the importance of complying with antitrust laws and avoiding anticompetitive behavior.
- Working to succeed in the marketplace through fair and free competition.

Supply Chain Management

We mitigate the sustainability risks in our extended supply chain

We are committed to holding ourselves and our suppliers accountable for the social and environmental impact of our business activities around the world. This commitment involves promoting and maintaining responsible business standards throughout our global supply chain for goods and services. All employees are expected to consider environmental and social principles in their purchasing decisions.

- Implement procedures to practice socially responsible procurement
- Prefer suppliers who share our environmental and social responsibility values
- Encourage suppliers to align with the principles of the Informatica Supplier Code of Conduct or the Responsible Business Alliance (RBA) Code of Conduct
- Promote suppliers' maintenance of effective management systems that integrate environmental, occupational health and safety, human rights and labor and business ethics in their activities
- Conduct meaningful supplier engagement for visibility into their environmental and social risks and opportunities and help drive their adoption of higher standards

Informatica (NYSE: INFA) brings data to life by empowering businesses to realize the transformative power of their most critical assets. When properly unlocked, data becomes a living and trusted resource that is democratized across the organization, turning chaos into clarity. Through the Informatica Intelligent Data Management Cloud™, companies are driving bigger ideas, creating improved processes and reducing costs. Powered by CLAIRE®, our AI engine, it's the only cloud dedicated to managing data of any type, pattern, complexity or workload across any location — all on a single platform, with a simple and flexible consumption-based pricing model. **Informatica. Where data comes to life.**

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