

Customers and Community (Social Capital Policy Statement)

Sustainability Impacts and Opportunities for our Solutions and Services

We design our cloud solutions for a positive impact on society and the environment

The newest generations of cloud services and infrastructure can provide higher levels of energy efficiency and other benefits to communities across the globe. We are committed to enabling and accelerating these advancements by continuously improving our cloud-native solutions and services to meet our customers' data management challenges.

Each of our employees are expected to look for opportunities to enhance the roles that our solutions and services can play in creating a more sustainable future. By way of illustration:

- We enable cloud-based data integration, storage and retrieval systems that allow workplace teams to use less energy, paper, business travel and other resources by providing more immediate and distributed access to consolidated data
- We continuously improve technologies and applications that can benefit organizations in their compilation and management of data relevant to their own sustainability initiatives, objectives, and reporting, and for other applications that serve the well-being of the environment and communities worldwide
- We expect that our provision of cloud-based services will result in significant energy savings and reductions in carbon emissions as compared to the use of on-premises computing resources
- Our product development and improvement efforts utilize efficient programming and architecture, leading-edge algorithms and data storage techniques and right-sized computing infrastructure. This ultimately reduces the amount of energy that would be required by our customers for similar data processing and analysis utilizing less efficient processes and higher-powered end-user hardware
- Our AI-powered capabilities increasingly automate and speed data management tasks, thereby increasing efficiency and reducing workloads associated with redundant processing, data sets, reports and maintenance of unused data assets
- We include the use of renewable energy and other environmentally friendly operations by our public data center providers among the factors that we consider when selecting our data center services partners
- Our partnering with larger public cloud data centers helps us and our customers realize more of the environmental benefits from cloud computing, and we therefore cultivate robust relationships with hyperscale cloud services providers who invest in the most efficient energy-saving technologies, resource utilization rates, large-scale climate control and high-density server layouts

Digital Inclusion

We are dedicated to data democratization

By enabling our customers to better consolidate, distribute and consume data, we help them save time, uncover more insights, and make better decisions. We are committed to developing technologies so that data democratization can help our customers broaden access to the power of data to, for example:

- Support remote workers such as people whose health conditions, impairments or household circumstances call for working from home
- Enable persons who may have less technical know-how to work with data comfortably and to feel confident discussing and making data-informed decisions
- Help create more open access to data among individuals in environments that have limited resources in order to support the diversification of research
- Allow managers to use more data-driven insights on their human capital to build teams that improve diversity and inclusion efforts, and improve business outcomes
- Permit powerful data to be shared with people in disadvantaged communities to facilitate their own analytics and decision-making about priorities and community solutions

Philanthropy, Volunteerism and Youth Education

We donate to and support a variety of initiatives in our communities

Through our volunteer programs, youth education and philanthropic efforts we make a positive impact in the communities where we live and work. All employees are encouraged to share their experiences, talents, and other resources with schools, nonprofits, and other organizations. We endorse volunteering opportunities to help address local and global challenges such as access to education, housing and food insecurity, environmental restoration, and other causes for the public good, fundraising and community involvement. We encourage our employees to:

- Participate in our existing volunteer opportunities and charitable programs
- Use our experience and skills to support youth education in local communities
- Identify and promote opportunities to support local communities and habitats through the appropriate contribution of company time and available resources
- Encourage everyone to join in by supporting a variety of charitable activities and create ways to participate to enable our employees to volunteer and donate to causes that matter to them and Informatica
- Inspire our employees to give their time and donate when and how they may comfortably do so
- Support internship programs to provide young people with practical experience and attract a broader pool of future candidates to Informatica
- Participate in community outreach projects to generate awareness in young people of Informatica's business to show how STEM education enables rewarding STEM-related careers
- Encourage others to enter and succeed in technology careers

Where data & AI come to

Informatica (NYSE: INFA), a leader in enterprise AI-powered cloud data management, brings data and AI to life by empowering businesses to realize the transformative power of their most critical assets. We have created a new category of software, the Informatica Intelligent Data Management Cloud™ (IDMC), powered by AI and an end-to-end data management platform that connects, manages and unifies data across virtually any multi-cloud, hybrid system, democratizing data and enabling enterprises to modernize their business strategies. Customers in approximately 100 countries and more than 80 of the Fortune 100 rely on Informatica to drive data-led digital transformation.

Informatica. Where data and AI come to life.™

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