

# Informatica from Salesforce

## Cloud and Product Description Schedule

### CLOUD AND PRODUCT DESCRIPTION SCHEDULE (CPDS)

VERSION 39.1

June 5, 2026

Note: Informatica Cloud and Product Description Schedule, Version 39.1, effective June 5, 2026, applies to Informatica Pricebook, Version 39.1, Software SKUs set forth in the applicable Order, subject to the note set forth on the following page.

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### CLOUD AND PRODUCT DESCRIPTION SCHEDULE VERSION APPLICABILITY:

INFORMATICA CLOUD AND PRODUCT DESCRIPTION SCHEDULE, VERSION 39.1 EFFECTIVE JUNE 5, 2026, APPLIES TO INFORMATICA PRICEBOOK, VERSION 39.1. YOUR LICENSES AND SUBSCRIPTIONS ARE GOVERNED BY THE CLOUD AND PRODUCT DESCRIPTION SCHEDULE IN EFFECT AT THE TIME OF THE APPLICABLE ORDER. IF THE APPLICABLE ORDER INCLUDES LEGACY SKUS, AN EARLIER VERSION MAY APPLY TO THOSE SKUS. THE PREVIOUS TWO VERSIONS ARE AVAILABLE AND MAY BE VIEWED AT [HTTP://NETWORK.INFORMATICA.COM/](http://network.informatica.com/).

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### DEFINITIONS

#### FOR CLOUD AND PRODUCT DESCRIPTION SCHEDULES

The following definitions apply:

**Address** means a human-readable and human-interpretable description of a delivery point to which mail or other physical objects can be delivered.

**Cloud Service** means Informatica-branded offerings made available to a Customer via the Internet from equipment owned or operated by or for Informatica.

**Compute Cluster** means a distributed collection of Nodes used together to run an application or store and process data. Examples include, but are not limited to, an Informatica Connector for Hadoop cluster, an Apache or Databricks Spark cluster, or a Qubole cluster.

**Consolidated Record** means a specific master data record pertaining to a single Data Domain that is created by the Informatica MDM Product by merging duplicate records from multiple sources within its 'base object table', 'master catalog' or 'business entity'. The Consolidated Record is assigned a unique key identifier (e.g., Customer ID, SKU number, item ID, etc.) by which Consolidated Records are counted. If duplicates of Consolidated Records are maintained for multiple purposes (e.g., business unit, brand, reporting, etc.), then all of those Consolidated Records need to be licensed or subscribed. The total number of all Consolidated Records with a unique key identifier in the 'base object table, 'master catalog' or 'business entity' within the Informatica MDM product equals the total number of Consolidated Records to be licensed or subscribed.

**Content** means any and all data, records and structures included in and associated with any results, output or data provided from any of the Products (including, but not limited to any Address data).

**Content Supplier** means a third party, often a postal administration or postal operator that has provided Informatica with data to be included in Content.

**Content Update** means a new version of Content containing updated, improved or enriched data.

**CPU (Central Processing Unit) or CPU-core/ Single-Core Processor** means a single complete computation engine (execution core) that is fabricated on a single chip (or processor) that plugs into a single socket. Multi-Core Processor integrates two (2) or more complete computation engines (execution cores) on a single chip that plugs into a single socket. For example, Software deployed on a CPU containing a single quad-core chip would be counted as four (4) CPU-cores for the purpose of determining fees and entitlements. A Virtual CPU-core ("vCPU") is a CPU-core assigned to a virtual machine process within Virtualization software. For purposes of licensing or subscription, each execution core on a chip or a Virtual

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CPU-core as represented in Virtualization software is counted as a CPU-core. CPU-cores may be deployed or allocated in any manner or ratio across any or all shared servers within an Environment or across multiple Environments provided that the number of CPU-cores licensed or subscribed for the Software is equal to the total number of CPU-cores of the shared servers in the Environment(s) unless use of the Software is restricted to a verifiable Partition. Customer may deploy multiple Environments as long as the total number of CPU-cores associated with such Environments does not exceed the number of CPU-cores licensed or subscribed. Products may not be installed on Vision Processing Unit and Graphics Processing Unit technologies. Also, a Virtual CPU-core is counted as one (1) CPU-core as identified in this document for metric calculations, and Virtualized servers, containers, or deployments created within the infrastructure are subject to the Partitioning policy within this document. For clarity, each licensed or subscribed CPU-core (a) equates to two (2) vCPUs when Software is deployed on supported third-party cloud infrastructure platforms on Instance types where one vCPU equates to one (1) Hyper-Thread; and (b) equates to one (1) vCPU for Microsoft Azure Instance types licensed or subscribed by physical CPU-core where one (1) vCPU equates to one (1) physical CPU-core and for T2 and m3.medium Amazon Web Services (AWS) EC2 Instance types with a one-to-one ratio between vCPUs and physical CPU-cores.

**Connector** means a Product that enables Cloud Services or Software applications built on Cloud Services to connect to a third-party data source or target enabling access or (bi-directional) data movement.

**Connector Tier** means the pricing tier for a Connector. Tiers may be A, B, C, or D. One (1) Tier A Connector allows Customer to connect (i) one (1) Instance of the Cloud Services; or (ii) one (1) of the Product applications that may be bundled with a subscribed Cloud Service. Connectors of all Tiers are subscribed on a subscription basis. Not all Connectors of all Tiers are available on all Cloud Services, Software applications, editions, and options. The list of supported Connectors of each Tier is in the Connector PAM.

**Customer** means the entity that is entitled to use the applicable Informatica Product, Support Services or other services.

**Data Domain** means a collection of common core Data Types and their attributes relevant to a company's business. Examples of Data Domains include but are not limited to customer, product, employee, supplier, location, and provider. One or more Data Domains might be used to solve a specific use case. With respect to Informatica Master Data Management ("MDM") products and options, Customer may license or subscribe to a certain number of Consolidated Records for each Data Domain for use within Informatica MDM (see Consolidated Record definition above).

**Data Store** means a location with unique connection or either a source or target system. Examples include: a database, a schema, a Salesforce Instance, a file folder, a defined connection within Informatica PowerCenter, a source used to mask data or a location that stores masked data. For Hadoop data types, Node count is used to determine the number of licensed or subscribed Data Stores. Each Non-production Data Store must be licensed or

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subscribed separately. For example, a Customer deploying three (3) Non-production Data Stores and one (1) Production Data Store is required to license or subscribe to four (4) Data Stores.

**Data Type** means a single relational database type from which Customer sources, or to which Customer transfers, specific type of data.

**End Point** means a source or target connection of the applicable Product per the End Point Definition in the PAM. The “Tier” of an End Point is the Tier of the Connector to the End Point.

**Environment** means a single domain comprised of a specific network, grid or named shared group of servers and/or processors that form a single computational network through which the Software is accessed through a single “master gateway node.”

**Hit** means one (1) request to the Product Application Program Interface (“API”).

**Informatica Developer** means one (1) Named User that accesses the Software to develop, configure, and run the Software.

**Instance** means (i) a single copy or installation of the Software or a DaaS content file or (ii) one unique deployment of a Cloud Service.

**LPAR** means “logical partition,” a form of partitioning as described in the definition of “Partition” below.

**Master Catalog** means the MDM - Product 360 system container where Customer is managing its product information. Each MDM - Product 360 Instance has one (1) Master Catalog.

**Metadata Resource** means a logical collection of metadata within a Repository object that represents an external data source or metadata Repository from which scanners extract metadata (a “Resource”). The basic metadata operations, such as extraction, storage, and management of metadata, are performed at the Resource level.

**MIPS, or “Million Instructions Per Second,”** means the execution speed of a mainframe machine and is used as an industry standard measure for specifying mainframe or LPAR processing capacity for licensing or subscription purposes.

**MSU or “Million Service Units”** means a measurement of the amount of processing work a computer can perform in one hour. The term is most commonly associated with IBM mainframes, LPAR or total capacity.

**Multi-tenant/Single-tenant** means that Informatica provides certain Cloud Services as either Multi-tenant and/or Single-tenant offerings. A Multi-tenant Cloud Service has a cloud architecture that provisions cloud resources to multiple Customers such that each

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Customer's space is separated from that of from all other end users. By contrast, a Single-tenant Cloud Service has a cloud architecture that provisions in a single separate space for a single Customer.

**Named User or User** means a natural person or digital entity identified as a specific user. Only an active Named User(s) or User is permitted to access the specifically licensed or subscribed Product at any given time. Each Named User or User shall be designated with a username. Customer may replace a Named User or User with another if the replaced Named User or User no longer has access to the Product.

**Node** means any Production and/or Non-production computer apparatus (physical or virtual) that is accessed or addressed by the Product. All Nodes configured within the Production and Non-production Environments must be licensed or subscribed. For purposes of licensing or subscription, any Nodes that do not process data, but rather are used to facilitate cluster operations such as application configuration, monitoring and security are not counted.

**Non-production** means use of a Product for quality assurance, UAT, testing or development of Customer's use of the Product, and this may also be referred to as a "Lab," use.

**Order** means an order form entered into between Customer and Informatica for specific Products and services, which may also be referred to as an Exhibit A.

**Organization ("Org")** means, for Cloud Services, a virtual container that includes a collection of Users with access to a shared application and can share and utilize the assets within that virtual container.

**Partition** means dividing the processors, memory, storage and other components of a single physical computer into multiple subsections comprised of those components (each, a Partition or LPAR), such that a separate computer Environment utilizing its own operating system and applications to process data is created within each subsection and may be dedicated to development, testing, quality assurance or Production activities.

**Product** means Cloud Services or Software.

**Product Availability Matrix ("PAM")** means a document that provides availability and compatibility details of Products with various operating systems, databases, cloud ecosystems, platforms and other types of data sources and targets. Informatica Network members can access PAMs at the Informatica Network. Regional and ecosystem availability are identified in the PAM that Informatica Network members can access at the Informatica Network.

**Production** means all uses of a Product other than Non-production uses.

**Project** means a container for enterprise assets to help build a taxonomy/classification for reusable mappings, or tasks like data synchronization or replication task, or task flows. Each

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Project can be based on a business group, function or team and contains one or many folders based on the data integration tasks.

**Repository** means the metadata repository of the PowerCenter Software installed on a single host server which serves as a central point of connection to the licensed or subscribed CPU-cores.

**Sandbox** means a Non-production Org.

**Secure Agent or Cloud Secure Agent** means a light-weight binary that Customer downloads and installs in Customer's Environment to access Cloud Services.

**Simple Network Management Protocol ("SNMP")** means a standard protocol used to manage messaging and other devices on IP networks.

**Software** means the Informatica computer programs licensed or subscribed to Customer for deployment on equipment owned and operated by Customer or a third party on Customer's behalf pursuant to applicable Order.

**Source Record** means a specific data record pertaining to a single Data Domain, from a single data source.

**Sub-organization ("Sub-org")** means a subordinate classification of Users within an Org.

**Subscription Period** means the term duration of an Order or for Products provided on a transaction basis, the validity period for processing those transactions.

**Transformation(s)** means a collection of data manipulation formulas or process scripts known as Mappings or Mapplets that are grouped together relative to a function or functionality. A single transformation is also known as a Transform. Transformations and Transforms vary by Product and are restricted from run-time processing by means of license key unless properly licensed or subscribed.

**Unconsolidated Record**, as the term relates to Informatica MDM Product, means a specific data record pertaining to a single Data Domain, from a single data source and brought into the 'Cross Reference' repository within the applicable Informatica Product. A data record is deemed to be unconsolidated when such data record is assigned a unique primary key identifier within the applicable data source. An Unconsolidated Record may be (i) provided via multiple extracts from a data source, (ii) updated in the data source and refreshed on a periodic basis, (iii) stored in multiple files within the data source, or (iv) stored in multiple locations in the applicable Informatica Product. The total number of Unconsolidated Records comprises all unique Source Records associated with each root business entity, encompassing updates to master records and enrichments including records created through the Business User Interface.

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**Unlimited**, as the term relates to Unlimited - Intelligent Data Management Cloud - Flex IPU means the Customer is not subscribing to a specific maximum quantity of IPUs during the Subscription Period of an Order for deployment in a single parent Org for each Intelligent Data Management Cloud subscription.

**Virtualization or Virtualized** means the ability to run multiple operating system environments on a single physical hardware system. Physical hardware system resources are virtualized and shared across the multiple operating system environments.

**Virtual Environment** means an Environment created within one (1) of several operating system environments running on a single physical hardware system which has been Virtualized.

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### GENERAL NOTES

The following general notes apply to Products under the applicable Order:

**Automated Natural Language Features.** Automated natural language features operate with a level of autonomy to provide information, suggestions, or other outputs in response to natural language queries from authorized Users. Automated natural language features are designed to facilitate authorized Users use of applicable Cloud Services but may generate errors. Customer is responsible for reviewing the outputs to ensure they are appropriate for Customer's needs.

**Cloud Location Change Request.** Customer requests to change the location where Cloud Services are provided will result in additional fees, including for transition services.

**Connector Subscription and Support:** Informatica provides subscriptions and support for Connectors (including PowerExchange products) for which it provides the appropriate path to access End Points, including third party End Points. Third party End Points may be governed by terms or restrictions that could impact Informatica's ability to provide and support Connectors for those End Points. Customer may use other paths to source or target data; however, such other paths may not qualify for Support Services. For those Customers who need to access sources or targets not accessible with native Informatica Connectors, Customer may use generic ODBC (Level 2 compliant or above) or JDBC connectivity and in such cases, Informatica will undertake commercially reasonable efforts to support Customers with valid Support Services Orders however, the use of such generic technology can have limitations. Support Services are not available if generic ODBC or JDBC connectivity is used when a native Informatica Connector is available.

**Environment Licensing or Subscription.** For Software licensed or subscribed by Environment, the "Environment" determines the deployment parameters for the licensed or subscribed Software. An Environment is defined at the time of license or subscription by the number and kind of Software licenses or subscriptions Customer chooses. During installation, a single master gateway Node connecting the Software components is configured, and any components of the Software managed through this master gateway node are considered "within" the domain that defines the Environment boundary. Within any Environment, a Software license or subscription is or may be further defined by metrics including but not limited to "Instance(s)" and "CPU-cores." Environment Licensing or subscription affords Customer flexibility in allocating and, perhaps, reconfiguring the Software provided that the quantities of the Software licensed or subscribed are not exceeded. Reconfiguration of the licensed or subscribed quantity of CPU-cores within an Environment including, for example, across additional servers or Nodes creates no license or subscription implications. However, reconfiguration of Software licenses or subscriptions and/or CPU-cores, by splitting the allocation of CPU-cores and designating one or more additional master gateway Nodes results in the creation of additional Environments and, therefore, any options or Software Products licensed or subscribed on a per Environment basis will need to be separately and additionally licensed or subscribed for the newly created Environments. Unlimited Software

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licenses/subscriptions are not permitted to be re-allocated across multiple Environments without the payment of additional fees.

**Evaluation.** Informatica may allow Customers to evaluate Products for up to thirty (30) days. After that, Customer must either stop using the applicable Product(s) or pay the applicable fees for continued use.

**Partitioning.** Software may be installed on a subset of the capacity of one (1) or more physical servers utilizing the partitioning solutions described below:

- a. **Hard Partition:** A hard Partition or LPAR has a fixed memory, storage and CPU-core allocation such that a certain subset of whole CPU-cores can be completely dedicated to the server on which the Software is deployed. The Software must be licensed or subscribed in quantities equal to or greater than the total number of CPU-cores contained within the hard Partition. All other restrictions on the quantities of sources, targets, Users, or any other applicable licensing or subscription metric, and any other restrictions, set forth in Customer's agreement and all supporting documentation including this Cloud and Product Description Schedule shall continue to apply.
- b. **Soft Partition:** A soft Partition defines allocations and allows for capacity, memory and CPU-cores to be shared among Partitions to accommodate on-demand changes in processing requirements (e.g., a Partition based on Virtualization software). The Software may be licensed or subscribed for use in a soft Partition where the virtual machine or server is hosted on one (1) or more multi-core Processor(s) using supported Virtualization technology, provided that the virtual machine or server in which the Software is deployed shall not at any time exceed the licensed or subscribed quantity of CPU-cores, sources, targets, Users, or any other applicable licensing or subscription metric, and shall be in compliance with any other restrictions, set forth in Customer's agreement and all supporting documentation including this Cloud and Product Description Schedule. Customer may deploy Partitioning or Virtualization tools that are visible to the Informatica Administration Console. If Customer deploys Partitioning or Virtualization tools that are not visible to the Informatica Administration Console, Customer must implement an alternative method to create and keep a historical record of the technology limiting the resources available to the Software. Failure to create and maintain such record requires Customer to license or subscribe a CPU-core for each deployed vCPU. Each virtual machine or server must be licensed or subscribed. Customer shall not operate the Software concurrently in multiple images, containers, platforms or sets of equipment. If Customer wishes to increase the licensed or subscribed quantities of the Software, deploy the Software in multiple virtual machines or servers, or otherwise change its Software configuration, Customer shall pay any applicable fees based upon Informatica's then-current price list for generally available Software.

Customer must comply with the applicable cloud infrastructure entitlement and use requirements and all rights and obligations relating to cloud infrastructure security, privacy and availability are solely between Customer and the cloud infrastructure vendor. Informatica does not accept any pass through or implied obligations by allowing the Software to be deployed on third party cloud infrastructure.

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**PowerExchange Support Services.** Informatica (a) supports native PowerExchange Product; and (b) uses commercially reasonable efforts to provide support where no native PowerExchange Product is available and Customer licenses ODBC (Level 2 compliant or above).

**Promotional Offerings.** Informatica promotional offerings are offered for a limited time and are subject to change without notice. Each promotional offering is subject to the packaging requirements and Product notes set forth in the applicable Promotion description. Promotions which are a bundle of individual Products are also subject to the packaging requirements and Product notes for each Product included in the promotional offering based on the Cloud or Product Description Schedule in effect at the time of order.

**Recovery License.** For each Software Production license or subscription purchased by Customer, Customer shall receive an equivalent Recovery License to deploy one (1) recovery Instance of the Software installed on a stand-by server either not running or running in stand-by mode in support of a an independent, stand-by implementation that is brought online for disaster recover to support critical business continuity processes if the primary Production system is rendered inoperable . A stand-by server can also be activated to support Production when the primary Production server is down for scheduled software or hardware maintenance. Software installed on the recovery system must not be active unless the recovery system has been initiated. At no time shall the Production and recovery Instances of the Software be running concurrently as active Production Environments. A Recovery License does not include installations that are deployed as a hot stand-by or active stand-by Production systems. The Software does not provide or enable database, file system and/or server failover mechanisms.

**Software Deployment in Customer's Third-Party Cloud Infrastructure.** Customer may deploy Software on qualified third-party cloud infrastructure, per the licensed or subscribed quantities and applicable provisions of this document and the applicable Order. Each vCPU in such third-party Cloud infrastructure is subject to the Soft Partitioning policy stated above. Supported third party cloud infrastructure is available from Informatica Customer support.

**Software Update.** Informatica allows Customer up to sixty (60) days within which to manage the installation of a new version of Software (version update) during which time Customer may keep the older version in operation. If Customer requires more than sixty (60) days, that latitude must be requested in writing.

**Subscription.** Product(s), including SKUs designated with "S," may be subscribed for the specified term subject to the payment of the applicable subscription fees.

**Support Services.** Support Services are more fully described in the Global Customer Support Guide.

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**Technical Preview.** Functionality identified most commonly in the Product documentation or Product interface as Technical Preview made available for evaluation only. Technical Preview is provided as is and without warranty. Technical Preview functionality is not commercially released and is not licensed or subscribed for Production Environments because it may contain flaws, including uncorrectable flaws, and its use could result in errors and loss of data. Informatica may stop development of Technical Preview functionality at any time and never release it as a commercial Product.

**Upgrade.** An Upgrade of an existing Product means the replacement of that Product with a new Product to provide increased, enhanced, or additional features and/or functionalities. Upgrades result in the termination and replacement of the existing license or subscription with the license or subscription to the Upgrade. Upgrades require the payment of additional fees.

**Usage Data.** Software will automatically transmit to Informatica information about the computing and network Environment in which the Software is deployed including IP address and the data usage and system statistics of the deployment. Customer may disable Software collection of information by following instructions available upon installation and in the Documentation. This information will be used to improve the Customer experience including facilitation of Support Services and deployment and usage analysis. Cloud Services will automatically collect information about the operation, organization, and use of the Cloud Services, including Metadata as described in the Cloud and Support Security Addendum (available at <https://www.informatica.com/content/dam/informatica-com/en/docs/legal/online-cloud-and-support-security-addendum.pdf>). Collection of this information by Cloud Services, including any associated Software, is necessary to provide the Cloud Services and cannot be disabled. This information will be used to improve the Customer experience including facilitation of Support Services, deployment and usage analysis, and usage suggestions.

Operational and Usage Metadata and, subject to Customer's opt-out rights, Technical and Customer Business Metadata, will be analyzed and used to improve the Cloud Services, where the output of the analytics will not identify Customer or individuals.

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### INTELLIGENT DATA MANAGEMENT CLOUD

#### Intelligent Data Management Cloud

##### *Packaging*

Intelligent Data Management Cloud (“IDMC”) provides flexible access to eligible Cloud Services, User and asset management, the ability to import/export assets, to connect data from a wide range of systems, and advanced administration.

Customer’s subscribed Informatica Processing Units (IPUs) may be applied against Cloud Services as follows:

##### **Address Verification - Batch - ROW**

Address Verification - Batch provides the ability to verify and correct existing global address data (not including Ireland or United Kingdom) through the Cloud Data Quality Verifier asset.

- **Scalar:** Rows Processed
- **Metric:** Per Thousand Rows
- **IPU Per Metric Unit:**
  - 1.10 for the first 30K Rows
  - 0.43 for 30K - 300K Rows
  - 0.09 for 300K - 3M Rows
  - 0.03 for > 3M Rows

##### **Address Verification - Batch - IRL/GBR**

Address Verification - Batch provides the ability to verify and correct existing address data from Ireland or the United Kingdom through the Cloud Data Quality Verifier asset.

- **Scalar:** Rows Processed
- **Metric:** Per Thousand Rows
- **IPU Per Metric Unit:**
  - 1.10 for the first 30K Rows
  - 0.43 for 30K - 300K Rows
  - 0.09 for 300K - 3M Rows
  - 0.03 for > 3M Rows

##### **Address Verification - Geo Coding**

Address Verification - Geo Coding provides the ability to enrich global address data with geo coordinates. Address Verification - Geo Coding is an add-on to Address Verification and can be used in Address Verification - Batch or Address Verification - Real Time.

- **Scalar:** Rows Processed
- **Metric:** Per Thousand Rows
- **IPU Per Metric Unit:**
  - 0.75 for the first 30K Rows
  - 0.19 for 30K - 300K Rows

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- 0.05 for 300K - 3M Rows
- 0.023 for > 3M Rows

### **Address Verification - Real Time - ROW**

Address Verification - Real Time provides a REST API that verifies and corrects global address data (not including Ireland or United Kingdom).

- **Scalar:** Rows Processed
- **Metric:** Per Thousand Rows
- **IPU Per Metric Unit:**
  - 1.40 for the first 30K Rows
  - 0.83 for 30K - 300K Rows
  - 0.21 for 300K - 3M Rows
  - 0.04 for > 3M Rows

### **Address Verification - Real Time - IRL/GBR**

Address Verification - Real Time provides a REST API that verifies and corrects address data from Ireland or the United Kingdom.

- **Scalar:** Rows Processed
- **Metric:** Per Thousand Rows
- **IPU Per Metric Unit:**
  - 1.40 for the first 30K Rows
  - 0.83 for 30K - 300K Rows
  - 0.21 for 300K - 3M Rows
  - 0.04 for > 3M Rows

### **Advanced Data Integration**

Advanced Data Integration provides the ability to design and execute tasks (mappings) on big data engines (e.g., Spark), and/or data integration server, create re-usable tasks (parameterized mappings or templates) using the advanced mapping designer; publish and consume integration artifacts from global repository; design complex orchestrations for all tasks with the advanced task flow designer and schedule workload executions.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.19

### **Advanced Data Integration with Advanced Serverless**

Advanced Data Integration with Advanced Serverless runs on an Informatica-managed serverless Org and provides processing capacity of Advanced Data Integration jobs.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.32

### **Advanced Data Quality**

Advanced Data Quality provides the ability to design and execute data quality tasks (mappings using data quality assets/transformations and data profiling) on big data engines (e.g., Spark) using the

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## Cloud and Product Description Schedule

advanced mapping designer and data profiling Cloud Service. Advanced Data Quality assets are: rule specification, dictionary, cleanse, parse, deduplicate, labeler and verifier.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.45

### Advanced Data Quality with Advanced Serverless

Advanced Data Quality with Advanced Serverless runs on an Informatica managed serverless Org and provides processing capacity of Advanced Data Quality and Advanced Data Profiling jobs.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.77

### API Center

API Center manages and runs the APIs for enterprise services and processes that are built using any IDMC or non-IDMC based API implementation. Customers can design their APIs in-line with their business requirements and fulfil them through any API implementation. API Center can design, deploy, manage, and control the use of APIs. API Gateway is the runtime of API Center, that is routing the API Calls to the target Cloud Service.

- **Scalar:** API Calls
- **Metric:** Per Million API
- **IPU Per Metric Unit:** 13.33

### API Management (As of February 7, 2025, API Management's functionality is provided within the API Center service)

API Management manages and runs the APIs for enterprise services and processes. Each API Call is validated and monitored while routed to the target End Point or service. Application Integration (CAI) processes are natively integrated with API Management. API Management also supports custom (non-CAI) APIs, that are metered as follows:

- **Scalar:** API Calls
- **Metric:** Per Million API
- **IPU Per Metric Unit:** 13.33

### Application Ingestion and Replication

Application Ingestion and Replication enables Customer to capture and ingest data from on-premises and SaaS application sources in both batch and real-time patterns and deliver data to target Data Stores, including cloud data warehouses and cloud data lakes. Application Ingestion and Replication jobs run on a Secure Agent. Application Ingestion and Replication with serverless jobs run on an Informatica managed Environment on Azure subject to applicable functionality.

- **Scalar:** Data Volume
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:**
  - 0.1 for the first 2TB
  - 0.08 for 2TB - 10TB
  - 0.05 for 10TB - 25TB
  - 0.018 for > 25TB

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### Application Ingestion and Replication - Change Data Capture

Application Ingestion and Replication - Change Data Capture enables Customer to capture and ingest change data from on-premises and SaaS application sources in both batch and real-time patterns and deliver data to target Data Stores, including cloud data warehouses and cloud data lakes. Application Ingestion and Replication - Change Data Capture jobs run on a Secure Agent. Application Ingestion and Replication with serverless jobs run on an Informatica managed Environment on Azure subject to applicable functionality.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 6.00 for the first 10M Rows
  - 0.2 for > 10M Rows

### Application Integration

Application Integration allows the creation of processes to integrate systems using synchronous and asynchronous integration; to orchestrate services; to expose service APIs; and to create interactive guides providing access to data. This portion of the service is executed with a Customer-managed Secure Agent. This service includes a process designer web-based design tool; a guide designer and its screenflow runtime; process developer; process console for monitoring and managing real-time integrations; and built-in services including built-in API, messaging and file-based incoming and outgoing connectivity, an OData provider service, a data access service, and an email service.

- **Scalar:** API Calls
- **Metric:** Per Thousand API Calls
- **IPU Per Metric Unit:**
  - 1.453 for the first 20,000 API Calls
  - 1.163 for 20K - 100K API Calls
  - 0.038 for 100K - 1M API Calls
  - 0.032 for 1M - 12.5M API Calls
  - 0.015 for > 12.5M API Calls
- **Scalar:** Compute Units (*For IPUs subscribed before February 7, 2025, and approved renewals/amendments of those subscriptions*)
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 1.38 for the first 60 Hours
  - 0.17 for 60 - 1,200 Hours
  - 0.043 for > 1,200 Hours

### Application Integration with Advanced Serverless

Application Integration with Advanced Serverless supports all of the capabilities supported by Application Integration, plus execution of certain functions that do not automatically cease running upon the completion of the task such as screenflow guides, human workflows (human task), advance process orchestration and any other stateful or long running processes. This service is executed on an Informatica managed serverless Org.

- **Scalar:** API Calls

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- **Metric:** Per Thousand API Calls
- **IPU Per Metric Unit:**
  - 2.5 for the first 20,000 API Calls
  - 2.0 for 20K - 100K API Calls
  - 0.065 for 100K - 1M API Calls
  - 0.055 for 1M - 12.5M API Calls
  - 0.025 for > 12.5M API Calls
- **Scalar:** Compute Units (*For IPU's subscribed before February 7, 2025, and approved renewals/amendments of those subscriptions*)
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 2.38 for the first 60 Hours
  - 0.30 for 60 - 1,200 Hours
  - 0.074 for > 1,200 - 20,000 Hours
  - 0.067 for > 20,000 - 50,000 Hours
  - 0.053 for > 50,000 - 100,000 Hours
  - 0.021 for > 100,000 Hours

### **B2B and Industry Solutions**

B2B supports the exchange of messages through the number of authorized systems at any given time. Informatica B2B for EDI and includes partner management, EDI mappings, B2B Connectors, monitoring and tracking.

Industry Solutions allows exchanging industry specific messages through Informatica Data Integration using industry specific data services that allow parsing, serialization, validation of the supported messages. B2B and Industry Solutions includes functionality to process various industry specific formats such as: Healthcare (HL7, HIPAA, HIX, FHIR), Finance (NACHA, SWIFT), Retail (EDI X12 and EDIFACT), Insurance (ACORD), Hierarchical mappers and Custom Data Services.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 0.28 for the first 1,000 Hours
  - 0.04 for 1,000 - 6,000 Hours
  - 0.005 for > 6,000 Hours

### **CLAIRE GPT**

CLAIRE GPT is an automated natural language feature that enables Customer to use natural language queries to (a) identify relevant data assets, explore metadata and data and create first drafts of ELT pipeline, and (b) ask IDMC product help questions. To utilize the full potential of CLAIRE GPT, it is recommended that Customers use Data Governance and Catalog (CDGC) to create and enrich metadata that is used by CLAIRE GPT for data management use cases.

- **Scalar:** Queries
- **Metric:** Per Thousand Queries
- **IPU Per Metric Unit:** 50

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## Cloud and Product Description Schedule

### Customer Managed Key

Customer Managed Key provides the ability for Customer to use its own master encryption key managed by its eligible ecosystem key vault stores and is configured by individual Org. Customer Managed Key utilizes Customer's Cloud Key Management System (KMS) permitting Customer to provision and revoke Informatica's access to their Cloud KMS.

- **Scalar:** Org
- **Metric:** Per 10 IPU
- **IPU Per Metric Unit:** 2

### Data Access Management - Policy Pushdown

Data Access Management - Policy Pushdown enables the Customer to have policies stored in Data Access Management translated and directly enforced in supported data sources.

- **Scalar:** Daily Assets Stored
- **Metric:** Per Hundred Assets
- **IPU Per Metric Unit:**
  - 0.6 for first 100 Daily Assets Stored
  - 0.5 for 100 - 200 Daily Assets Stored
  - 0.3 for 200 - 2000 Daily Assets Stored
  - 0.2 for > 2000 Daily Assets Stored

### Data Access Management - Queries

Data Access Management - Queries enables Customer to submit a programmatic query to retrieve data on the basis of one (1) or more defined Data Access Management policies.

- **Scalar:** API Calls
- **Metric:** Per Thousand API Calls
- **IPU Per Metric Unit:**
  - 0.70 for the first 400K API Calls
  - 0.50 for > 400K API Calls

### Data Access Management - Rows Processed

Data Access Management - Rows Processed enables Customer to control data access on the basis of one (1) or more Data Access Management policies.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 0.72 for first 150M Rows
  - 0.3 for 150M - 2B Rows
  - 0.23 for 2B - 7B Rows
  - 0.18 for 7B - 25B Rows
  - 0.13 for > 25B Rows

### Data Governance and Catalog - Catalog

Data Governance and Catalog - Catalog enables Customer to store technical metadata about data repositories, including systems & data file stores, generated through execution of processes in this service. Technical metadata results from scanning data repositories, such as schema, table and

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column, file and field, including from custom scanners configured by Customer, and the system's processing of the resulting metadata.

- **Scalar:** Daily Assets Stored
- **Metric:** Per Hundred Thousand Assets
- **IPU Per Metric Unit:**
  - 0.83 for the first 500,000 Daily Assets Stored
  - 0.067 for > 500,000 Daily Assets Stored

### Data Governance and Catalog - Governance

Data Governance and Catalog - Governance enables Customer to capture and store data governance program assets obtained through User interaction with this service. Governance Assets include glossary, business terminology, policies, other asset definitions supported by the system or custom asset types configured by Customer.

- **Scalar:** Daily Assets Stored
- **Metric:** Per Thousand Assets
- **IPU Per Metric Unit:**
  - 0.95 for the first 40,000 Daily Assets Stored
  - 0.475 for > 40,000 Daily Assets Stored

### Data Governance and Catalog - Metadata Record Consumption

Data Governance and Catalog - Metadata Record Consumption enables Customer to automate Data Governance and Catalog assets access, authoring and maintenance using third-party or custom applications.

- **Scalar:** API Calls
- **Metric:** Per Thousand API Calls
- **IPU Per Metric Unit:**
  - 0 for the first 100,000 API Calls
  - 0.32 for > 100,000 API Calls

### Data Governance and Catalog - Scanner

Data Governance and Catalog - Scanner enables Customer to scan data repositories, such as relational databases and file stores, to extract and process metadata for purpose of profiling, discovery and classification.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.32

### Data Governance and Catalog - Scanner with Advanced Serverless

Data Governance and Catalog - Scanner with Advanced Serverless enables Data Governance and Catalog jobs on an Informatica managed serverless Org.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.56

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## Cloud and Product Description Schedule

### Data Integration

Data Integration provides data integration capabilities including the ability to perform data synchronization, define simple orchestrations with linear taskflows, design and execute data integration tasks (mappings), create re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; design complex orchestrations for all data integration tasks with the advanced taskflow designer, schedule and invoke via REST workload executions.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 0.16 for the first 2,000 Hours
  - 0.025 for > 2,000 Hours

### Data Integration with Advanced Serverless

Data Integration with Advanced Serverless enables Data Integration jobs on an Informatica managed serverless Org.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 0.28 for the first 2,000 Hours
  - 0.10 for > 2,000 Hours

### Data Integration - Change Data Capture

Data Integration - Change Data Capture provides access to specific RDBMS (Relational Database Management Systems) which reside on Linux, Unix or Windows (LUW) as well as z/Series and iSeries platforms.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 4.88 for first 15M Rows
  - 0.41 for 15M - 750M Rows
  - 0.04 for > 750M Rows

### Data Marketplace

Data Marketplace enables Customer to create and store collections of data assets that are promoted via a storefront for on-request access. Data consumers can request access to those collections through a Marketplace order. Marketplace assets include both the data collections created on the Marketplace and the orders issued by consumers over a 30-day period.

- **Scalar:** Daily Assets Stored
- **Metric:** Per Hundred Daily Assets
- **IPU Per Metric Unit:** 0.416

### Data Masking

Data Masking allows Customer to mask existing data as part of a mapping execution.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**

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- 0.16 for the first 2,000 Hours
- 0.025 for > 2,000 Hours

### **Data Quality**

Data Quality provides the ability to design, test and execute data quality tasks (mappings using Data Quality assets/transformations and data profiling) using the Cloud Mapping Designer and data profiling service.

The Data Quality assets are: rule specification, dictionary, cleanse, parse, deduplicate, labeler and verifier.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 0.38 for the first 2,000 Hours
  - 0.152 for > 2,000 Hours

### **Data Quality with Advanced Serverless**

Data Quality with Advanced Serverless enables Data Quality and Data Profiling jobs to run on an Informatica managed serverless Orgs.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.65

### **Data Quality - Real Time**

Data Quality - Real Time enables the execution of specific IDMC assets such as rule specifications and mapplets in real time. This functionality is optimized for low-latency, low-volume use cases.

In order to use Data Quality - Real Time, the corresponding API and End Point must be defined in API Center.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 35.0 for the first 12M Rows
  - 26.3 for > 12M Rows

### **Data Validation**

Data Validation allows Customers to verify the accuracy and completeness of replicated data by comparing their target data tables against source tables.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:**
  - 0.16 for the first 2,000 Hours
  - 0.025 for > 2,000 Hours

### **Database Ingestion and Replication**

Database Ingestion and Replication enables Customer to capture and ingest data from relational databases in both batch and real-time patterns and deliver data to target Data Stores, including cloud data warehouses and cloud data lakes. Database Ingestion and Replication jobs run on a

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## Cloud and Product Description Schedule

Secure Agent. Database Ingestion and Replication with serverless jobs run on an Informatica managed Environment on Azure subject to applicable functionality.

- **Scalar:** Data Volume
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:**
  - 0.1 for the first 2TB
  - 0.08 for 2TB - 10TB
  - 0.05 for 10TB - 25TB
  - 0.018 for > 25TB

### Database Ingestion and Replication - Change Data Capture

Database Ingestion and Replication - Change Data Capture enables Customer to capture and ingest CDC data from relational databases in real-time patterns and deliver data to target Data Stores, including cloud data warehouses and cloud data lakes. Database Ingestion and Replication - Change Data Capture jobs run on a Secure Agent. Application Ingestion and Replication with serverless jobs run on an Informatica managed Environment on Azure subject to applicable functionality.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 6.5 for the first 15M Rows
  - 0.55 for 15M - 750M Rows
  - 0.05 for > 750M Rows

### File Ingestion and Replication

File Ingestion and Replication enables Customer to transfer files from Data Stores to support large data ingestion and cloud data lake initiatives.

- **Scalar:** Data Volume
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:**
  - 0.03 for the first 5TB
  - 0.015 for > 5TB

### INFACore

INFACore permits Customer to embed Data Integration and Data Quality capabilities into other processes that can be invoked from external integrated Development environments to build and extend custom solutions.

- **Scalar:** Compute Units
- **Metric:** Per Hour
- **IPU Per Metric Unit:** 0.15

### Industry Solutions

As of November 7, 2025, Industry Solutions is now B2B and Industry Solutions.

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## Cloud and Product Description Schedule

### Integration Hub

Integration Hub enables application integration using publish and subscribe patterns across applications. Integration Hub includes hub management, publication repository, Integration Hub connector, monitoring and tracking.

- **Scalar:** Events Processed
- **Metric:** Per Thousand Events
- **IPU Per Metric Unit:**
  - 6.00 for the first 10K Events
  - 0.50 for 10K - 100K Events
  - 0.02 for > 100K Events

### SQL ELT

SQL ELT enables processing of jobs directly on the supported ecosystem targets.

- **Scalar:** Rows Processed
- **Metric:** Per Million Rows
- **IPU Per Metric Unit:**
  - 0.048 for the first 100M Rows
  - 0.010 for 100M - 10B Rows
  - 0.002 for 10B - 5T Rows
  - 0.0003 for > 5T Rows

### Secrets Manager Configuration Service

Secrets Manager Configuration Service enables Customer to integrate an eligible third party secrets manager to store and retrieve credentials for their source/target systems during runtime and to manage credentials centrally to avoid duplication or additional expended effort for password rotations.

- **Scalar:** Connection Definitions
- **Metric:** Daily Connection Definitions
- **IPU Per Metric Unit:**
  - 0.016 for the first 600 Daily Connection Definitions
  - 0.0011 for the next 600 - 3,000 Daily Connection Definitions
  - 0.0006 for > 3,000 Daily Connection Definitions

### Streaming Ingestion and Replication

Streaming Ingestion and Replication enables Customer to ingest data from streaming and IoT sources in real time and deliver to a cloud messaging hub or cloud data lake.

- **Scalar:** Data Volume
- **Metric:** Per Gigabyte
- **IPU Per Metric Unit:**
  - 0.27 for the first 1TB
  - 0.135 for > 1TB

### Additional Organizations: Pre-Release, Sandbox, Sub-Org, Additional Production Org

**Pre-Release Org:** Permits Customer early access to new features for the purpose of testing existing Customer implementations in a Non-production mode.

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## Cloud and Product Description Schedule

**Sandbox Org:** Used solely for Non-production purposes. Each Sandbox Org is restricted to use in support of no more than one (1) Production Org. One (1) Sandbox Org Instance will be provisioned by default for each new Production Org.

**Sub-Org:** A hierarchy of related Cloud Organizations that includes one (1) parent Organization and one (1) or more Suborganizations.

**Additional Production Org:** Typically used to separate Production deployments of IDMC by physical means.

- **Scalar:** Org
- **Metric:** Per Org
- **IPU Per Metric Unit:** 6.00

### *Definitions*

**Informatica Processing Unit (IPU)** is a unit of capacity that can be used across eligible Cloud Services.

**API Calls** are HTTP/HTTPS requests triggered by consuming applications and end-clients, using the API Gateway. An API call is calculated as the individual call that is routed by the API Gateway.

**Compute Units** measure the general utilization of processing capacity used or consumed by each respective service as executed by Customer using one of the multiple different underlying engines. Inputs to this could include processing power, transformational capabilities, number of physical CPU-cores or logical Partitions of a physical CPU-core (Logical CPU-core) assigned to process a job, Nodes, outbound API calls and operating duration for each job and process. If a Secure Agent is deployed on a system or Cloud infrastructure platform with hyperthreading enabled so that each thread can run concurrently on a single CPU-core, each Hyper-Thread is a Logical CPU-core. A minimum of four (4) CPU-cores or Logical CPU-cores is used to calculate Compute Units.

**Connection Definitions** Source or Target connections which are defined and configured with applicable secret manager parameters toggled on.

**Daily Assets Stored** measure the number of assets that are stored by each respective service on a single day.

**Data Volume Units** measure the volume of data that is transferred, transformed or incorporated by each respective service as executed by Customer using one of the multiple different underlying engines. Inputs to this would include the volume of data processed.

**Events** measure the inbound and outbound data accessing an intermediate storage layer.

**Rows Processed** measure the number of rows that are transferred, transformed or incorporated by each respective service as executed by Customer using one of the multiple different underlying engines. Inputs to this could include rows processed by the engine.

### *Product Notes*

Intelligent Data Management Cloud is subscribed per IPU.

A Sandbox is provisioned automatically at the start of a subscription, but Customer may deprovision it at any time.

IPUs may only be applied to eligible Cloud Services in the matrix above, and not to other Cloud Services subscribed separately.

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## Cloud and Product Description Schedule

Customer may use any eligible Cloud Services in the matrix above across all their Orgs/Sub-orgs as long as the total aggregated IPU's consumed across all Orgs do not exceed the subscribed quantity. Customer's subscription includes updates to the IDMC matrix during the applicable Subscription Period, such as inclusion of additional Cloud Services.

A Parent Org, which is typically the main Production Org, and any associated Sub Orgs, must be deployed in the same infrastructure (i.e. in one (1) pod with one (1) Cloud Service Provider). However, except as otherwise provided in the applicable Order, if Customer chooses to provision additional Production Orgs and Sandboxes, those may be provisioned on different pods, in different regions, or even with different Cloud Service Providers (subject to availability of the applicable Cloud Services per the Informatica Product Availability Matrix) but must be linked to the Parent Org.

Customer Managed Key is a feature that is specific to the subscribed Org or Sub-Org in which Customer Managed Key is deployed.

Note: Revoking, replacing, deleting or suspending existing encryption keys can cause significant disruption to Customer's Production Environment. Customer has sole control and responsibility for the deployment and impact of using a Customer Managed Key.

Regional and Ecosystem service availability is identified in the PAM for Informatica Intelligent Cloud Services ("IICS") that Informatica Network members can access at the Informatica Network.

Informatica monitors Customer's consumption for overages. If Customer's consumption exceeds its subscribed number of IPU's, Customer must subscribe to additional IPU's for the remainder of the Subscription Period.

If a natural language query triggers use of another eligible Cloud Service, IPU's will also be consumed for the other service.

Other than natural language queries, if a job or task running in one Cloud Service uses components of another eligible Cloud Service, the Compute Units for that job or task will be calculated based on the highest applicable consumption rate.

See Connector PAM for those Connectors included in Intelligent Data Management Cloud and those Connectors that must be subscribed separately.

All scalars and IPU consumption will be measured on a monthly basis.

See measurement guide for additional details on how usage is computed.

The measurement guide is available on the Informatica Network for access by Informatica Network members.

A Pre-release Org has Technical Preview functionality.

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## Cloud and Product Description Schedule

Note: Intelligent Data Management Cloud - IPU and Intelligent Data Management Cloud - Flex IPU must be provisioned separately and may not be deployed in the same Org.

### **Product Notes specific to Address Verification:**

In addition to the IPU's consumed for each address verified, using Address Verification via the Data Quality Verifier asset in a mapping will also consume IPU's for the execution time of the mapping.

For Address Verification, one (1) address verified and/or an invalid address count as "one (1) row" for the purpose of tracking consumption.

If the enrichment with geo coordinates is enabled, the one (1) address will consume IPU's at the rate based on the use case Batch and the applicable country as well as IPU's for enriching with geo coordinates.

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If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

### **Product Notes specific to Intelligent Data Management Cloud - IPU:**

For Intelligent Data Management Cloud - IPU, Customer is entitled to consume the subscribed number of IPU's across a monthly period. IPU's do not carry over to the next month.

### **Product Notes specific to Intelligent Data Management Cloud - Flex IPU:**

For Intelligent Data Management Cloud - Flex IPU, Customer is entitled to consume the subscribed number of IPU's across an annual period. IPU's do not carry over to the next annual time period. If Customer's consumption exceeds its subscribed number of IPU's without subscribing to additional

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## Cloud and Product Description Schedule

IPUs for the remainder of the Subscription Period, the applicable overage fee set forth in the Order for additional consumption will be charged.

### **Intelligent Data Management Cloud - Overage Protection**

#### ***Packaging***

Intelligent Data Management Cloud - Overage Protection provides flexibility in resolving unplanned increases/peaks in Intelligent Data Management Cloud - IPU monthly consumption levels.

Intelligent Data Management Cloud - Overage Protection allows Informatica and Customer to meet quarterly to review Customer's

IPU consumption rate and ensure Customer is properly subscribed for IPUs on a go-forward basis. The primary purpose of these reviews is to help Customer manage its deployment to optimize the efficiency of its IPU consumption to avoid unforeseen fees

#### ***Product Notes***

Intelligent Data Management Cloud - Overage Protection requires Intelligent Data Management Cloud - IPU.

If Customer's IPU consumption rate exceeds the subscribed quantities (a) by up to 25% in any two (2) consecutive months or any three (3) out of five (5) months, or (b) by 100% in any one (1) month, Customer and Informatica will review and try to optimize the efficiency of Customer's IPU consumption and determine if there is a need for additional IPUs going forward and if it is determined that Customer needs additional IPUs, Customer must subscribe to additional IPUs to cover its usage for the remainder of the Subscription Period.

Intelligent Data Management Cloud - Overage Protection does not apply to Intelligent Data Management Cloud - Flex IPU.

### **PrivateLink for Intelligent Data Management Cloud**

#### ***Packaging***

PrivateLink for Intelligent Data Management Cloud provides private connectivity between the Secure Agent deployed in Customer's Cloud Instance and Intelligent Data Management Cloud without exposing its traffic to the public internet.

#### ***Product Notes***

PrivateLink for Intelligent Data Management Cloud requires an Integration Base, Intelligent Data Management Cloud - IPU, Intelligent Data Management Cloud - Flex IPU, Intelligent Data

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## Cloud and Product Description Schedule

Management Cloud - Unlimited - Flex IPU or MDM SaaS or MDM SaaS -Unlimited - Any Domain - Unconsolidated Records subscription.

PrivateLink for Intelligent Data Management Cloud is subscribed as a single connection between Customer's Cloud VPC and a single IDMC instance.

One (1) PrivateLink for Intelligent Data Management Cloud connection between one (1) Cloud VPC and one (1) IDMC Pod can allow up to ten (10) Orgs which can be Production, Sandbox or Sub-Org.

Customer can use PrivateLink for Intelligent Data Management across the above subscribed and enabled Orgs. Customer's subscription includes updates to the IDMC matrix during the applicable Subscription Period, such as inclusion of additional services.

Regional and Ecosystem service availability is identified in the PAM for IICS and product requirements, availability details and set-up are in the PrivateLink Onboarding Guide that Informatica Network members can access at the Informatica Network.

Note: Billing begins when the configuration set-up request is sent by Customer. It is Customers' responsibility to drive the provisioning process to completion.

## MASTER DATA MANAGEMENT (MDM)

### MDM SaaS - Customer 360 Unconsolidated Records

#### **Packaging**

MDM SaaS - Customer 360 is an enterprise cloud-based data management solution which is used to master and create a single source of truth for customer data as well as onboarding, consolidation, enrichment, governing, and distributing such data.

Customer's initial subscription of MDM SaaS - Customer 360 Unconsolidated Records regardless of number of Data Domains per deployment subscribed includes:

- One (1) Production Org sized based on the Unconsolidated Records subscribed for Production. Only the Production Org has Disaster Recovery Support
- One Hundred (100) MDM SaaS - Named Users per Org
- DQIR Country Populations
- Daily record updates (including but not limited to create, update and/or delete) of up to zero-point five percent (0.5%) Unconsolidated Records subscribed for Production in any combination of real-time and batch changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit.
- Storage capacity is calculated as a function of the total Unconsolidated Records subscribed for Production, plus the Unconsolidated Records that may be deployed in the test and development Sandboxes. Each record size is 14 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage

# Informatica from Salesforce

## Cloud and Product Description Schedule

for the remainder of the Subscription Period. To optimize use of Customer's storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and partial Sandbox (after one (1) month).

- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
  - One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes
  - One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes
- MDM SaaS - Customer 360 Unconsolidated Records may be allocated by one (1) or more of the following Data Domains:
  - "Customer B2B Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any commercial, healthcare, governmental or other legal entity that is Customer's excluding Supplier/Vendors or any entity that is already an existing predefined organization Data Domain.
  - "Customer B2C Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any natural person that is Customer's customer, or employee, excluding physicians, or any entity that is already an existing predefined person Data Domain.
  - "Healthcare Professional Unconsolidated Records" means a Data Domain consisting solely of Unconsolidated Records pertaining to any individual employed by, affiliated with, or otherwise associated with a healthcare organization.
- Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with MDM SaaS - Customer 360 Unconsolidated Records and is the sole source or target for such data.

### Data Synchronization Services

- Data Synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce outbound messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and Named User groups and assign default roles to them.
  - Enables Users to organize their design artifacts into projects and folders.
  - Activity logs, task monitor and audit logs
- Asset Import/Export

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- Unlimited Secure Agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration grant access to:
  - Custom Roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections
  - Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

### **Data Integration Services**

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and transformations when using the Business 360 connector provided with MDM SaaS. This permits access to:
  - Mapplet Support including the ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following Transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier shared design- time repository
- Partitioning
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages).
  - Allows publication and consumption of public bundles only.
- Taskflow support for email, command line execution and file listener
- Intelligent Structure Discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication task
  - Real time data replication between messaging and business systems. This permits access to:
    - Create connection to MDM Business 360 events
    - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target.
    - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- Odata provider service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications
- Process Console enables an administrator to monitor and manage real-time integrations
- Process Server and associated packages deployed on an Informatica Cloud Secure Agent enables seamless real-time access to on-premise systems

### **API Gateway Services**

- API policy enforcement and API Management functions are available in API Center

### **Data Quality Services**

- Cloud Data Quality assets
  - Business rules (rule specification)
  - Dictionaries
  - Cleanse
  - Verify (Address) [see Product Notes]
  - Parse
  - Deduplicate

### ***Product Notes***

MDM SaaS - Customer 360 Unconsolidated Records requires Customer to subscribe to the number of Unconsolidated Records in Production and maintained in Customer's MDM Hub during the Subscription Period.

In order to use the Verify functionality within Data Quality Services, you must have either a separate subscription to Premium Address Cleansing for Cloud or a subscription to a sufficient number of Intelligent Data Management Cloud - IPUs.

MDM SaaS - Customer 360 Unconsolidated Records are subscribed on a per Data Domain record type.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Customer 360 Unconsolidated Records respectively as set forth under Packaging above. Additional MDM SaaS - Full Sandboxes must be subscribed separately.

***Note:*** The Production Org is sized for concurrent requests calculated as a function of up to ten percent (10%) of the subscribed Business Named Users and capped at a maximum of one hundred (100) concurrent requests. Exceeding the maximum concurrent requests could delay completion of those commands.

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

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## Cloud and Product Description Schedule

MDM SaaS - Customer 360 Unconsolidated Records grant access to subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

### **MDM SaaS - Product 360 Unconsolidated Records**

#### ***Packaging***

MDM SaaS - Product 360 Unconsolidated Records is an enterprise cloud-based master data management solution which is used to master product data, manage product relationships and raw materials or products that are procured.

Customer's initial subscription of MDM SaaS - Product 360 Unconsolidated Records regardless of number of Data Domains per deployment subscribed includes:

- One (1) Production Org sized based on the Unconsolidated Records subscribed for Production. Only the Production Org has Disaster Recovery Support
- One Hundred (100) MDM SaaS - Named Users per Org
- DQIR Country Populations
- Daily record updates (including but not limited to create, update and/or delete) of up to zero-point five percent (0.5%) of Unconsolidated Records subscribed for production in any combination of real-time and batch changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit
- Storage capacity is calculated as a function of the total of Unconsolidated Records subscribed for Production, plus the Unconsolidated Records that may be deployed in the test and development Sandboxes. Each record size is 14 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of Customer's storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and Partial Sandbox (after one (1) month).
- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
- One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes
- One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes
- MDM SaaS - Product 360 Unconsolidated Records may be allocated by the following Data Domain:

# Informatica from Salesforce

## Cloud and Product Description Schedule

- “Product Unconsolidated Record” means a Data Domain consisting solely of Unconsolidated Records pertaining to finished products, parts, product structures, product types, product hierarchies and associated attributes

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with MDM SaaS - Product 360 Unconsolidated Records and is the sole source or target for such data.

### Data Synchronization Services

- Data Synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce outbound messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options
- Basic user and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and Named User groups and assign default roles to them
  - Enables Users to organize their design artifacts into projects and folders
  - Activity logs, task monitor and audit logs
- Asset Import/Export
- Unlimited Secure Agents where MDM is the source or target
- Unlimited integration tasks
- Unlimited projects with unlimited folders
- Advanced Administration
  - Custom roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections
  - Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls

### Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and transformations. when using the Business 360 connector provided with MDM SaaS. This permits access to:

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## Cloud and Product Description Schedule

- Mapplet Support including the ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following Transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier shared design-time repository
- Partitioning
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages).
  - Allows publication and consumption of public bundles only
- Taskflow support for email, command line execution and file listener
- Intelligent Structure Discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication Task
- Real time data replication between messaging and business systems. This permits access to:
  - Create connection to MDM Business 360 events
  - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target
  - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- Odata provider Service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications
- Process Developer – an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes
- Process Console enables an administrator to monitor and manage real-time integrations
- Process Server and associated packages deployed on an Informatica Cloud Secure Agent enables seamless real-time access to on-premise systems.

### **API Gateway Services**

- API policy enforcement and API Management functions are available in API Center

### **Data Quality Services**

- Cloud Data Quality assets
- Business rules (rule specification)
- Dictionaries
- Cleanse
- Verify (Address) [see Product Notes]
- Parse
- Deduplicate
- Labeler

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Data profiling
- Exception management
- Ability to add Cloud Data Quality Assets to cloud mappings
- Global repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages)
- Allows publishing and consumption of public bundles only

### **Product Notes**

MDM SaaS - Product 360 Unconsolidated Records requires Customer to subscribe the number of Unconsolidated Records in Production and maintained in Customer's MDM Hub during the Subscription Period

In order to use the Verify functionality within Data Quality Services, you must have either a separate subscription to Premium Address Cleansing for Cloud or a subscription to a sufficient number of Intelligent Data Management Cloud - IPU's.

MDM SaaS - Product 360 Unconsolidated Records are subscribed on a per Data Domain record type.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Product 360 Unconsolidated Records respectively as set forth under Packaging above. Additional MDM SaaS - Full Sandboxes must be subscribed separately.

Note: The Production Org is sized for concurrent requests calculated as a function of up to ten percent (10%) of the subscribed Business Named Users and capped at a maximum of one hundred (100) concurrent requests. Exceeding the maximum concurrent requests could delay completion of those commands.

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

MDM SaaS - Product 360 Unconsolidated Records includes subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### MDM SaaS - Supplier 360 Unconsolidated Records

#### *Packaging*

MDM SaaS - Supplier 360 Unconsolidated Records is an enterprise cloud-based master data management solution which is used to centralize the end-to-end process of managing supplier relationships and raw materials or products that are procured.

Customer's initial subscription of MDM SaaS - Customer 360 Unconsolidated Records regardless of number of Data Domains per deployment subscribed includes:

- One (1) Production Org sized based on the Unconsolidated Records subscribed for Production. Only the Production Org has Disaster Recovery Support
- One Hundred (100) MDM SaaS - Named Users per Org
- DQIR Country Populations
- Daily record updates (including but not limited to create, update and/or delete) of up to zero-point five percent (0.5%) Unconsolidated Records subscribed for Production in any combination of real-time and batch changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit.
- Storage capacity is calculated as a function of the total Unconsolidated Records subscribed for Production, plus the Unconsolidated Records that may be deployed in the test and development Sandboxes. Each record size is 14 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of Customer's storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and partial Sandbox (after one (1) month).
- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
  - One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes
  - One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes
- MDM SaaS - Supplier 360 Unconsolidated Records may be allocated by the following Data Domain:
  - "Supplier/Vendor Unconsolidated Record" means is a Data Domain consisting of anyone who provides goods or services to a company. A supplier might be an individual or an organization. Example: supplier, vendor, distributor, or external alliance partner, which can be a commercial entity or an individual.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with MDM SaaS - Supplier 360 Unconsolidated Records and is the sole source or target for such data.

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## Cloud and Product Description Schedule

### Data Synchronization Services

- Data Synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce Outbound Messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and Named User groups and assign default roles to them.
  - Enables Users to organize their design artifacts into Projects and folders.
  - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Unlimited Secure Agents where MDM is the source or target.
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration grant access to:
  - Custom Roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections
  - Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls.

### Data Integration Services

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and transformations when using the Business 360 connector provided with MDM SaaS. This permits access to:
  - Mapplet support including the ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier shared design- time repository
- Partitioning
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages).
  - Allows publication and consumption of public bundles only.
- Taskflow support for email, command line execution and file listener

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Intelligent Structure Discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication task
  - Real time data replication between messaging and business systems. This permits access to:
    - Create connection to MDM Business 360 events
    - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target.
    - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- Odata provider service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud Secure Agent enables seamless real-time access to on-premise systems.

### **API Gateway Services**

- API policy enforcement and API Management functions are available in API Center

### **Data Quality Services**

- Cloud Data Quality assets
  - Business rules (rule specification)
  - Dictionaries
  - Cleanse
  - Verify (Address) [see Product Notes]
  - Parse
  - Deduplicate
  - Labeler
- Data profiling
- Exception management
- Ability to add Cloud Data Quality Assets to cloud mappings
- Global repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages)
- Allows publishing and consumption of public bundles only

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Product Notes**

MDM SaaS - Supplier 360 Unconsolidated Records requires Customer to subscribe to the number of Unconsolidated Records in Production and maintained in Customer's MDM Hub during the Subscription Period.

In order to use the Verify functionality within Data Quality Services, you must have either a separate subscription to Premium Address Cleansing for Cloud or a subscription to a sufficient number of Intelligent Data Management Cloud - IPU's.

MDM SaaS - Supplier 360 Unconsolidated Records are subscribed on a per Data Domain record type.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Supplier 360 Unconsolidated Records respectively as set forth under Packaging above. Additional MDM SaaS - Full Sandboxes must be subscribed separately.

Note: The Production Org is sized for concurrent requests calculated as a function of up to ten percent (10%) of the subscribed Business Named Users and capped at a maximum of one hundred (100) concurrent requests. Exceeding the maximum concurrent requests could delay completion of those commands.

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

MDM SaaS - Supplier 360 Unconsolidated Records grant access to subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

### **MDM SaaS - Custom Domain Unconsolidated Records**

#### **Packaging**

MDM SaaS - Custom Domain Unconsolidated Records is an enterprise cloud-based data management solution which is used for creating a single source of truth for a Data Domain as well as onboarding, consolidation, enrichment, governing and distributing any such data.

Customer's initial subscription of MDM SaaS - Customer 360 Unconsolidated Records regardless of number of Data Domains per deployment subscribed includes:

- One (1) Production Org sized based on the Unconsolidated Records subscribed for Production. Only the Production Org has Disaster Recovery Support
- One Hundred (100) MDM SaaS - Named Users per Org
- DQIR Country Populations

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## Cloud and Product Description Schedule

- Daily record updates (including but not limited to create, update and/or delete) of up to zero-point five percent (0.5%) Unconsolidated Records subscribed for Production in any combination of real-time and batch changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit.
- Storage capacity is calculated as a function of the total Unconsolidated Records subscribed for Production, plus the Unconsolidated Records that may be deployed in the test and development Sandboxes. Each record size is 14 K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of Customer's storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and partial Sandbox (after one (1) month).
- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
  - One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes
  - One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes
- MDM SaaS - Custom Domain Unconsolidated Records may be allocated by the following Data Domain:
  - "Custom Domain Unconsolidated Record" means a Data Domain consisting solely of Unconsolidated Records and a Data domain type that are not existing standard Data Domains and has no built-in Data Domain-specific application features in the platform. An example of a custom Data Domain would be records pertaining to locations or assets.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with MDM SaaS - Custom Domain Unconsolidated Records and is the sole source or target for such data.

### **Data Synchronization Services**

- Data Synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce outbound messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and Named User groups and assign default roles to them.
  - Enables Users to organize their design artifacts into projects and folders

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## Cloud and Product Description Schedule

- Activity logs, task monitor and audit logs
- Asset Import/Export
- Unlimited Secure Agents where MDM is the source or target
- Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration grant access to:
  - Custom Roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections
  - Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls

### **Data Integration Services**

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and transformations when using the Business 360 connector provided with MDM SaaS. This permits access to:
- Mapplet Support including the ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier Shared Design- time Repository
- Partitioning
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages)
- Allows publication and consumption of public bundles only
- Taskflow support for email, command line execution and file listener
- Intelligent Structure Discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication task
  - Real time data replication between messaging and business systems. This permits access to:
    - Create connection to MDM Business 360 events
    - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target.
    - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- Odata provider service

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems.

### **API Gateway Services**

API policy enforcement and API Management functions are available in API Center

### **Data Quality Services**

- Cloud Data Quality Assets
  - Business rules (rule specification)
  - Dictionaries
  - Cleanse
  - Verify (Address) [see Product Notes]
  - Parse
  - Deduplicate
  - Labeler
- Data profiling
- Exception management
- Ability to add Cloud Data Quality Assets to cloud mappings
- Global repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages)
- Allows publishing and consumption of public bundles only

### ***Product Notes***

MDM SaaS - Custom Domain Unconsolidated Records requires Customer to subscribe to the number of Unconsolidated Records in Production and maintained in Customer's MDM Hub during the Subscription Period.

In order to use the Verify functionality within Data Quality Services, you must have either a separate subscription to Premium Address Cleansing for Cloud or a subscription to a sufficient number of Intelligent Data Management Cloud - IPUs.

MDM SaaS - Custom Domain Unconsolidated Records are subscribed on a per Data Domain record type.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of MDM SaaS - Custom Domain Unconsolidated Records respectively as set forth under Packaging above. Additional MDM SaaS - Full Sandboxes must be subscribed separately.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Note: The Production Org is sized for concurrent requests calculated as a function of up to ten percent (10%) of the subscribed Business Named Users and capped at a maximum of one hundred (100) concurrent requests. Exceeding the maximum concurrent requests could delay completion of those commands.

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

MDM SaaS - Custom Domain Unconsolidated Records grant access to subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

### **MDM SaaS - Reference 360 Records**

#### ***Packaging***

MDM SaaS - Reference 360 Records is an enterprise cloud-based reference data management solution which is used for managing, curating, governing and distributing reference data.

Customer's initial subscription of MDM SaaS - Reference 360 Records regardless of number of Data Domains per deployment subscribed includes:

- One (1) Production Org sized based on the Unconsolidated Records subscribed for Production. Only the Production Org has Disaster Recovery Support
- One Hundred (100) MDM SaaS - Named Users per Org
- DQIR Country Populations
- Daily record updates (including but not limited to create, update and/or delete) of up to five percent (5%) of records subscribed for Production, in any combination of batch or real-time changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit
- Storage capacity is calculated as a function of the total of records subscribed for Production, plus the records that may be deployed in the test and development Sandboxes. Each record size is 14K bytes. Customers that exceed their assigned storage capacity must subscribe to additional storage capacity to cover their usage for the remainder of the Subscription Period. To optimize use of Customer's storage capacity, record history is deleted as follows: Full Sandbox (after three (3) months); and Partial Sandbox (after one (1) month)
- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
  - One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes

# Informatica from Salesforce

## Cloud and Product Description Schedule

- One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes
- MDM SaaS - Reference 360 Records may be allocated by the following Data Domain:
  - “Reference/Finance Records” means a reference dataset, or look-up codes, and means a type of data that is used solely to categorize other data found in a database, or solely for relating data in a database to information beyond the boundaries of the enterprise. As a category, reference data is similar to, though distinct from, master data, and would include pieces of information such as Geography, Industry Classifications, Currencies, Clinical Specialties, Diagnoses Codes and other application lookup data. For purposes of clarification, this does not include the use of master data such as Customer Data or product data in order to gain a single view of such master data. One (1) MDM SaaS - Reference 360 Record is defined as one record in one (1) version of a reference data category for one (1) source system.

Each Org provides access to the following specific capabilities of the following services that can be used only in conjunction with MDM SaaS - Reference 360 Records as the sole source or target for such data.

### Data Synchronization Services

- Data Synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Informatica Cloud Salesforce outbound messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and groups of Named Users and assign default roles to them.
  - Enables Users to organize their design artifacts into projects and folders
  - Activity logs, task monitor and audit logs
- Asset Import/Export
- Unlimited Secure Agents where MDM SaaS Instance is the source or target
- Unlimited integration tasks
- Unlimited projects with unlimited folders
- Advanced Administration
  - Custom roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls

### **Data Integration Services**

- Cloud Mapping Designer
- Data Integration and Data Warehousing capabilities and transformations listed below when using the Business 360 connector provided with MDM SaaS. This permits access to:
  - Mapplet support including the ability to create and execute Mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier Shared Design-time Repository
- Partitioning
- Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages).
- Allows publication and consumption of public bundles only.
- Taskflow support for email, command line execution and file listener
- Intelligent Structure Discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication task
  - Real time data replication between messaging and business systems. This permits access to:
    - Create connection to MDM Business 360 events
    - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target.
    - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- OData provider service
- Process designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process developer – an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes
- Process console enables an administrator to monitor and manage real-time integrations
- Process server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems

### **API Gateway Services**

- API policy enforcement and API Management functions are available in API Center

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Data Quality Services**

- Cloud Data Quality assets
  - Business Rules (rule specification)
  - Dictionaries
  - Cleanse
  - Verify (Address) [see Product Notes]
  - Parse
  - Deduplicate
  - Labeler
- Data profiling
- Exception management
- Ability to add Cloud Data Quality assets to cloud mappings
- Global repository
- Enables sharing, collaboration, and consumption of re-usable integration assets (bundles, integration packages)
- Allows publishing and consumption of public bundles only

### ***Product Notes***

MDM SaaS - Reference 360 Records requires Customer to subscribe to the number of records in Production and maintained in Customer's MDM Hub during the Subscription Period.

In order to use the Verify functionality within Data Quality Services, you must have either a separate subscription to Premium Address Cleansing for Cloud or a subscription to a sufficient number of Intelligent Data Management Cloud - IPU's.

MDM SaaS - Reference 360 Records are subscribed per Data Domain record type.

Orgs are capped at the Record management parameters and the specified quantity of Production and Non-production Orgs listed below.

Each Sandbox permits Customer to deploy all of the functions, features, of the Production Org in a Non-production Org for development and test purposes for the associated number of Reference/Finance 360 records respectively as set forth under Packaging above. Additional MDM SaaS - Full Sandboxes must be subscribed separately.

Note: The Production Org is sized for concurrent requests calculated as a function of up to ten percent (10%) of the subscribed Business Named Users and capped at a maximum of one hundred (100) concurrent requests. Exceeding the maximum concurrent requests could delay completion of those commands.

Supported Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

MDM SaaS - Reference 360 Records grant access to a subscription to use yFiles FLEX software from yWorks GmbH, Customer shall not use the yFiles public APIs included in such Software.

# Informatica from Salesforce

## Cloud and Product Description Schedule

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

### MDM SaaS - Supporting Entity Records

#### *Packaging*

MDM SaaS - Supporting Entity Records are used in support of Customer's MDM SaaS - Unconsolidated Records or MDM SaaS - Consolidated Records Data Domain(s) stored in MDM SaaS Instance.

Customer's subscription of MDM SaaS - Supporting Entity Records regardless of the number of Data Domains per deployment subscribed includes:

- All subscribed Supporting Entity Records for use in their Production Org
- Daily record updates (including but not limited to create, update and/or delete) of up to zero-point five percent (0.5%) of MDM SaaS - Supporting Entity Records subscribed for Production in any combination of real-time and batch changes. Initial batch data loads and subsequent new source onboarding through batch mode are exempt from this limit.
- Sandbox Records Deployment: Aggregate one hundred twenty-five percent (125%) of Production records which you may deploy across your Full Sandbox and Partial Sandbox without duplication of quantity as long as neither Sandbox exceeds one hundred percent (100%) of the records subscribed for Production
  - One (1) MDM SaaS Full (Unconsolidated Record count equal to the Production count) Sandbox for test purposes
  - One (1) MDM SaaS Partial Sandbox equal to (twenty-five percent (25%) of the Unconsolidated Records subscribed for Production, up to a maximum of fifteen million (15M) for development purposes

MDM SaaS - Supporting Entity Records provide limited functionality within MDM SaaS as listed below: but may not be used to manage Supporting Entity Records to generate a master record, consolidate data, manage data quality, or report on Supporting Entity Records:

- MDM public APIs
- MDM business User interface to access and manage Supporting Entity Records for subscribed Data Domains
- Real-time event publishing of Supporting Entity Records up to (twenty (20) attributes with up to one (1) level of nested attributes
- Batch ingress/egress of Supporting Entity Records
- Search capability, limited up to five (5) searchable fields on supporting entity
- Role based access control (RBAC) of supporting entity

Note: MDM SaaS - Supporting Entity Records may not be used to generate a master record, consolidate data, manage data quality, or report on Supporting Entity Records.

# Informatica from Salesforce

## Cloud and Product Description Schedule

MDM SaaS - Supporting Entity Records can access the following specific capabilities of the following services when the MDM SaaS Instance is the sole source or target for such data.

### Data Synchronization Services

- Data synchronization:
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and on-premise systems
- Simple orchestration (linear taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and User groups and assign default roles to them
- Enables Users to organize their design artifacts into projects and folders
- Activity logs, task monitor and audit logs
- Asset import/export
- Unlimited Secure Agents where MDM SaaS Instance is the source or target
- Unlimited integration tasks
- Unlimited projects with unlimited folders
- Advanced Administration grants access to:
  - Custom roles, Named User and Named User group management (role management)
  - Unlimited fine-grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate
  - Externalized connections
  - Saved queries
- Informatica Cloud REST API
- Ability to access integrations, meta-data and run-time characteristics via REST API calls

### Data Integration Services

- Cloud mapping designer
- Data integration and Data warehousing capabilities and transformations listed below when using the Business 360 connector provided with MDM SaaS. This permits access to:
  - Mapplet support including the ability to create and execute mapplets as a reusable component (e.g., common transformations and/or business logic) within multiple cloud mappings
- The following transformations are included: aggregator, expression, filter, hierarchy builder structured parser, java, joiner, lookup, normalizer, rank, router, sequence, SQL, sorter, union, velocity, webservices, and verifier shared design-time repository
- Partitioning
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, integration packages)
  - Allows publication and consumption of public bundles only
- Taskflow support for email, command line execution and File Listener

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Intelligent structure discovery

### **Data Ingestion and Replication Services**

- Streaming Ingestion and Replication task
  - Real time data replication between messaging and business systems. This permits access to:
    - Create connection to MDM Business 360 events
    - Creation of streaming ingestion and replication task with MDM Business 360 events as source and messaging systems as target
    - Orchestration and real time monitoring

### **App Integration Services**

- Service orchestration
- Odata provider service
- Process designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations
- Process developer – an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes
- Process console enables an administrator to monitor and manage real-time integrations
- Process server and associated packages deployed on an Informatica Cloud for Secure Agent enables seamless real-time access to on-premise systems

### **API Gateway Services**

- API policy enforcement and API Management functions are available in API Center

### ***Product Notes***

MDM SaaS - Supporting Entity Records requires a subscription to MDM SaaS - Unconsolidated Records or MDM SaaS - Consolidated Records.

MDM SaaS - Supporting Entity Records is subscribed per Record.

Additional MDM SaaS - Full Sandboxes must be subscribed separately.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Services shall continue to apply.

## **MDM SaaS - Full Sandbox**

### ***Packaging***

MDM SaaS - Full Sandbox grants access to the following solely for Non-production development, testing and/or quality assurance:

- One (1) MDM SaaS - Non-production Org equal to the total number of records across all subscribed Data Domains count managed in one (1) Production Org.

# Informatica from Salesforce

## Cloud and Product Description Schedule

- One (1) Instance of each applicable MDM SaaS subscription purchased by Customer to match Customer's Production Org.

### ***Product Notes***

MDM SaaS - Full Sandbox requires a MDM SaaS Production subscription.

MDM SaaS - Full Sandbox is subscribed per Production Org regardless of number of Data Domains subscribed, and the initial MDM SaaS - Full Sandbox fees are based on the total number of records at the time the MDM SaaS - Full Sandbox subscription is purchased. If Customer subsequently purchases additional records subscriptions, Customer will also pay the associated additional MDM SaaS - Full Sandbox fees.

The MDM SaaS - Full Sandbox may not be used in Production and each such Sandbox may be used in support of only one (1) MDM SaaS Production Org. It is recommended that Customer subscribe to a separate Sandbox for each Lab stage (i.e., development, test and quality assurance).

## **MDM SaaS - Pre-release Org**

### ***Packaging***

MDM SaaS - Pre-release Org permits Customer early access to new features for the purpose of testing of existing Customer implementations in a Non-production mode.

- One (1) MDM SaaS - Pre-release Org that can be deployed in Non-production mode
- Up to twenty-five thousand (25,000) records across all subscribed MDM SaaS Data Domain(s) in the Production Org

### ***Product Notes***

MDM SaaS - Pre-release Org requires an existing MDM SaaS Production Org.

MDM SaaS - Pre-release Org is subscribed per Org.

MDM SaaS - Pre-release Org has Technical Preview functionality.

MDM SaaS - Pre-release Org is restricted to use in support of no more than one (1) Org of the applicable MDM SaaS Org in the Production Org.

## **MDM SaaS - Additional Production Org or Sub-org**

### ***Packaging***

MDM SaaS - Additional Production Org or Sub-org permits Customer to create and deploy a new Org or a Sub-org as a subset of an existing Org for use in Production.

- One (1) MDM SaaS - Additional Production Org or Sub-org which is a subset of one (1) existing MDM SaaS Org which can be Production.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Product Notes***

MDM SaaS - Additional Production Org or Sub-org requires an existing MDM SaaS Production Org.

MDM SaaS - Additional Production Org or Sub-org is subscribed per Org.

MDM SaaS - Additional Production Org or Sub-org is restricted to use in support of no more than one (1) Org of the applicable MDM SaaS Org in the Production Org.

Note: Customer may allocate its subscribed records for Production across all Production Orgs and Sub-orgs but the total number of records must not exceed the number of records that Customer was subscribed to deploy in the original Production Org included in Customer's records subscription.

### **MDM SaaS - Additional Sandbox Org or Sub-org**

#### ***Packaging***

MDM SaaS - Additional Sandbox Org or Sub-org permits Customer to create and deploy a new Org or a Sub-org as a subset of an existing Org for use in Sandbox for non-production purposes.

One (1) MDM SaaS - Additional Sandbox Org or Sub-org which is a subset of one (1) existing MDM SaaS Org which can be Full Sandbox (test) or Partial Sandbox (for development)

#### ***Product Notes***

MDM SaaS - Additional Sandbox Org or Sub-org requires an existing MDM SaaS Production Org and MDM SaaS - Full Sandbox

MDM SaaS - Additional Sandbox Org or Sub-org is subscribed per Org.

MDM SaaS - Additional Sandbox Org or Sub-org is restricted to use in support of no more than one (1) Org of the applicable MDM SaaS Org in the Sandbox Org.

Note: Customer may allocate its subscribed records across all Sandbox Orgs and Sub-orgs but the total number of records must not exceed the number of records that Customer was subscribed to deploy in the original Sandbox Org included in Customer's records subscription.

### **MDM SaaS - Business Named User**

#### ***Packaging***

MDM SaaS - Business Named User permits full functionality of all compatible subscribed MDM SaaS solutions including the rights of Business Named User, read only User, and administration rights. It permits web interface of all subscribed MDM SaaS software following predefined processes, like edit, share, approve.

#### ***Product Notes***

MDM SaaS - Business Named User requires an MDM SaaS subscription.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Each Additional MDM SaaS - Business Named User is subscribed per User in Production Org.

Each Additional MDM SaaS - Business Named User subscription allows one (1) additional unique Named User to access the compatible MDM SaaS services.

### MDM Cloud Edition - Product 360

#### *Packaging*

MDM Cloud Edition - Product 360 consists of a hub solution package that enables Customer to streamline the process of product creation, enrichment, introduction and collaboration for acquired or produced products and services.

MDM Cloud Edition - Product 360 includes:

- Ten (10) MDM Cloud Edition - Admin Named Users
- Unlimited Background Service Named Users
  - A Background Service Named User is defined as a User that manages only the background service settings that are used for module-to-module communication within Informatica MDM Cloud Edition - Product 360
- One Hundred (100) GB maximum file storage for Media
  - Additional storage for media must be subscribed separately
- Restricted to MDM Cloud Edition - Product 360 Environment and use case only:
  - Informatica BPM for MDM - Product 360
  - Informatica MDM - Product 360 Integrated Runtime IDQ
  - Two (2) Informatica MDM - Product 360 Country Packs, English as default and one (1) additional country pack selected at time of transaction
- One (1) High Availability with disaster recovery Production Environment
- One (1) Cloud MDM - Product 360 Partial Sandbox for development purposes (25% of subscribed Product Records)
- One (1) Cloud MDM - Full Sandbox for test purposes (Product Record count equal to the Production Product Record count)
- Two (2) VPN Tunnels included
  - One (1) for Production and one (1) full Sandbox (test) and one (1) partial Non-production the Sandbox (development)
- Database storage fees are calculated as a function of the total of subscribed Unconsolidated Records. Each Product 360 record size is 400k bytes. Customers that exceed their assigned storage capacity are subject to additional storage fees.
- Up to 10% record updates per day, in any combination of batch or real-time changes
- Twenty-five (25) concurrent Users

#### *Product Notes*

MDM Cloud Edition - Product 360 is subscribed per Environment.

MDM Cloud Edition - Product 360 supports the following Data Domain: Product Catalog.

MDM Cloud Edition - Product 360 is restricted to the number of Product 360Catalog records to be processed in Production.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Customer may wish to subscribe to a separate Sandbox for each Lab stage (i.e., User acceptance, staging test and quality assurance).

The Database Storage is only for subscribed Data Domain records and no other record types or transactional information are permitted to be stored.

Customer is required to install the provided Instance of Informatica MDM - Product 360 Integrated Runtime IDQ on-premise.

Additional MDM Cloud Edition - Product 360 Catalog records for Production purposes must be subscribed separately.

The ten (10) Informatica MDM - Admin Named Users are subscribed on a per Named User basis. Additional Informatica MDM - Named Users requires additional subscription. Customer is not required to subscribe to additional Named Users to employ the Non- production Instances of MDM Cloud Edition - Product 360.

Note: Deployment of this offering is restricted to the country/region in which it is subscribed.

Note: Informatica will implement standard updates, upgrades, patches and bug fixes for the Informatica MDM Multidomain Foundation Bundle Cloud Edition software to enhance performance and availability in accordance with Informatica's reasonable professional judgment. Customer is responsible for implementation related to Customer's selected configuration of Informatica MDM Multidomain Foundation Bundle Cloud Edition software, customizations to the Informatica MDM Multidomain Foundation Bundle Cloud Edition Product or its Environment, and third-party interfaces. Customer is solely responsible for any degradation of performance of the Product or Environment as a result of such customizations, provided that Informatica may, at its option, restrict or prevent deployment of the customizations if Informatica determines, in its reasonable judgment, that the customizations will have an adverse effect on the Product or Environment. Customer warrants that such customizations will not damage or interfere with Informatica or third-party systems or data.

### **MDM Cloud Edition - Product Catalog Records**

#### ***Packaging***

MDM Cloud Edition - Product Catalog Records can be subscribed to add capacity by Data Domains.

The following Data Domain type is only available with MDM Cloud Edition:

- "Product Catalog Record" means a Data Domain consisting solely of Records pertaining to product data which may consist of SKUs, UPCs, finished goods, items, services, etc. that can be managed individually or as a grouping in a product information management catalog. A Product Catalog Record contains all the information needed to identify and manage product information including images, marketing attributes, etc. in order to produce and/or sell it. For the purposes of deployment with MDM Cloud Edition - Product 360, Product data records across all catalogs including supplier and Master Catalogs must be subscribed.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Product Notes**

MDM Cloud Edition - Product Catalog Records requires MDM Cloud Edition - Product 360.

MDM Cloud Edition - Product Catalog Records are subscribed per Product Catalog Record.

Customer shall be restricted to the number of MDM Cloud Edition - Product Catalog Records subscribed. All versions of a reference record from each source system counts toward that limit.

Note: For each Production Instance of Informatica MDM Records subscribed, additional copies of MDM Cloud Edition - Product Catalog Records may be partially or fully loaded in the subscribed Sandbox based on the Sandbox size solely for development and testing, and not for Production purposes.

### **GDSN Accelerator for MDM Cloud Edition - Product 360**

#### **Packaging**

GDSN Accelerator for MDM Cloud Edition - Product 360 enables data sharing between MDM Cloud Edition - Product 360 and GDSN data pools based on the AS2 protocol. The connection to the pool will be established via OpenAS2. It also provides data format Transformations via import and export between MDM - Product 360 system and GDSN message format.

GDSN Accelerator for MDM Cloud Edition - Product 360 includes:

- MDM - Product 360 data model definition for mandatory GDSN global core attributes and from selected modules (English) including lookup values and GDSN units
- Packaging hierarchy view to navigate a GDSN packaging hierarchy
- Publication and Confirmation status data models
- MDM - Product 360 communication templates based on the format for the GS1 Messages CIS (out), CIN (in/out), CIP (out), CIC (in/out), including export and import functionality (pre-import step/functions)
- Report queries to search for GDSN-related data
- MDM - Product 360 data quality validations

GDSN Accelerator for MDM Cloud Edition - Product 360 consists of the following:

- One (1) Production Environment configured for High Availability
- One (1) Non-production Environment

Note: Sized to meet message choreography needs of Informatica MDM P360 Cloud Hosting Managed Services.

### **Product Notes**

GDSN Accelerator for MDM Cloud Edition - Product 360 requires MDM Cloud Edition - Product 360. GDSN Accelerator for MDM Cloud Edition - Product 360 is subscribed per Instance.

# Informatica from Salesforce

## Cloud and Product Description Schedule

GDSN Accelerator for MDM Cloud Edition - Product 360 subscription entitles Customer to deploy GDSN Accelerator for MDM Cloud Edition - Product 360 within a single Production Environment solely in support of and in conjunction with Customer's subscribed Informatica MDM Cloud Edition - Product 360 Instance (and associated Non-production Instance(s)). Customer may run one (1) or more Instances of Informatica MDM Cloud Edition - Product 360 within the single Production Environment.

### **MDM Cloud Edition - Full Sandbox**

#### ***Packaging***

MDM Cloud Edition - Full Sandbox enables Customer to deploy an additional Non-production Instance solely for development, testing and/or quality assurance purposes for Data Domains in Customer's Production Environment.

#### **Product Notes**

MDM Cloud Edition - Full Sandbox requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

MDM Cloud Edition - Full Sandbox is subscribed per Instance.

MDM Cloud Edition - Full Sandbox is subscribed per Production Org and not per licensed Data Domain, and the initial - Full Sandbox fees are based on the total number of Unconsolidated Records at the time the Full Sandbox subscription is purchased. If Customer subsequently purchases additional Unconsolidated Records subscriptions, Customer will also pay the associated additional MDM Cloud Edition - Full Sandbox fees.

The MDM Cloud Edition - Full Sandbox may not be used for Production and each Full Sandbox may be used in support only one (1) MDM SaaS Production Org.

It is recommended that Customer subscribe to a separate Full Sandbox Org for each Lab stage (i.e., development, test and quality assurance).

### **MDM Cloud Edition - Admin Named User**

#### ***Packaging***

MDM Cloud Edition - Admin Named User permits full functionality of all compatible subscribed MDM Cloud Edition solutions including the rights of MDM Cloud Edition Business Named User, MDM Cloud Edition Limited Access Named User, MDM Cloud Edition administration rights.

#### **Product Notes**

MDM Cloud Edition - Admin Named User requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360 MDM Cloud Edition - Admin Named User is subscribed per Named User.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Each Additional MDM Cloud Edition - Admin Named User subscription allows one (1) additional unique Admin Named User to access the compatible MDM Cloud Edition services.

An MDM Cloud Edition - Admin Named User subscription is required to support each product individually regardless whether multiple subscriptions are associated to the same Admin Named User.

### **MDM Cloud Edition - Business Named User**

#### ***Packaging***

MDM Cloud Edition - Business Named User permits web interface of all subscribed MDM Cloud Edition software following predefined processes, like edit, share, approve, but no administration.

#### ***Product Notes***

MDM Cloud Edition - Business Named User requires MDM Cloud Edition - Foundation360 or MDM Cloud Edition - Product 360. MDM Cloud Edition - Business Named User is subscribed per Named User.

Each Additional MDM Cloud Edition - Business Named User subscription allows one (1) additional unique Business Named User to access the compatible MDM Cloud Edition services.

An MDM Cloud Edition - Business Named User subscription must be acquired to support each product individually regardless whether multiple subscriptions are associated to the same Business Named User.

### **MDM Cloud Edition - Limited Named User**

#### ***Packaging***

MDM Cloud Edition - Limited Named User can be internal or third-party Users that access MDM Cloud Edition through a web portal. If third party Users are given access to MDM Cloud Edition beyond the portal like any internal Users, then MDM Cloud Edition Business User or MDM Cloud Edition Admin subscription is applicable.

#### ***Product Notes***

MDM Cloud Edition - Limited Named User requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360. MDM Cloud Edition - Limited Named User is subscribed per User.

Each Additional MDM Cloud Edition - Limited Named User subscription allows one (1) additional unique Limited Named User to access the compatible MDM Cloud Edition services.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **MDM Cloud Edition - Enhanced Back-Up Service**

#### ***Packaging***

MDM Cloud Edition - Enhanced Back-Up Service is an additional service which is used for maintaining the back-ups of data at a higher frequency.

MDM Cloud Edition - Enhanced Back-Up Service includes:

- One (1) Production database storage back-up equivalent to the size calculated at sixty (60) KB per record and an additional five hundred (500) GB of non-database storage.
- Back-ups taken at three (3) hours frequency for the most recent twenty-four (24) hours and at twenty-four (24) hour frequency for previous six (6) days.

Note: Deployment of this service is restricted to the country/region where it is subscribed.

#### ***Product Notes***

MDM Cloud Edition - Enhanced Back-Up Service requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

MDM Cloud Edition - Enhanced Back-Up Service is subscribed per GB for a single Production Environment.

### **MDM Cloud Edition - Back-Up Retention**

#### ***Packaging***

MDM Cloud Edition - Back-Up Retention Service is an additional service for retaining back-ups of the data for longer duration. MDM Cloud Edition - Back-Up Retention Service includes:

- One (1) Production database storage back-up calculated at sixty (60) KB per record and an additional five hundred (500) GB of non-database storage
- Back-ups taken in Production Environment at twenty-four (24) hour frequency will be retained up to ninety (90) days

Note: Deployment of this service is restricted to the country/region where it is subscribed.

#### ***Product Notes***

MDM Cloud Edition - Back-Up Retention requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

MDM Cloud Edition - Back Up Retention Service is subscribed per GB for a single Production Environment.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### MDM Cloud Edition - Networking Options

#### **Packaging**

MDM Cloud Edition - Networking Options is an optional additional networking package for all MDM Cloud Editions.

#### MDM Cloud Edition - VPN option

- One (1) additional VPN (an encrypted link between 2 networks) tunnel for one (1) for Production or for one (1) Non-production Sandbox.

#### MDM Cloud Edition - Direct Connect 500

- One (1) Direct Connect (AWS Direct Connect is a Cloud Service solution which helps facilitate a dedicated network connection from a network to AWS) for one (1) for Production or for one (1) for Non-production Sandbox. This connection provides a speed of 500M per hour

#### MDM Cloud Edition - Direct Connect 1000

- One (1) Direct Connect (AWS Direct Connect) is a Cloud Service solution which helps facilitate a dedicated network connection from a network to AWS) for One (1) for Production or for one (1) for Non-production Sandbox. This connection provides a speed of 1000M per hour

#### MDM Cloud Edition - BGP Routing

The default standard VPN Tunnel only includes primary data center connectivity with MDM Cloud Edition and manual configuration required for switching over to Customer's back-up data center.

MDM Cloud Edition - BGP Routing allows Customer to enable predefined routing configurations by Informatica for automatic failover between Customer's primary and back-up locations. It includes:

- Upgrades one (1) standard VPN Tunnel to Non-production Environment covering Customer's one (1) additional back-up data center
- Upgrades one (1) standard VPN Tunnel to Production Environment covering Customer's one (1) additional back-up data center

Note: Deployment of MDM Cloud Edition-BCP Routing is restricted to the country/region in which it is subscribed.

#### **Product Notes**

Each of the above MDM Cloud Edition - Networking Option requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Each MDM Cloud Edition - Networking Option is subscribed per Environment.

MDM Cloud Edition - Networking Options are restricted to connect solely to MDM Cloud Edition Environments and cannot be transferred or used with other Products or used on a stand-alone basis.

MDM Cloud Edition - VPN Option can be subscribed to augment an existing Informatica connectivity already in place.

MDM Cloud Edition - Direct Connect 500 or MDM Cloud Edition - Direct Connect 1000 can be subscribed to augment or replace an existing Informatica connectivity.

### **MDM Cloud Edition - Storage Block**

#### ***Packaging***

MDM Cloud Edition - Storage Block enables Customer to store an additional 500 GB data into the database of a single MDM Cloud Edition Environment.

#### ***Product Notes***

MDM Cloud Edition - Storage Block requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360. MDM Cloud Edition - Storage Block is subscribed per Storage Block.

An MDM Cloud Edition - Storage Block subscription is solely meant for provisioning additional database disk storage to a single MDM Cloud Edition Environment which could be a Production or Non-production Instance.

### **MDM Cloud Edition - Workspace User**

#### ***Packaging***

MDM Cloud Edition - Workspace User is a way to provision access to MDM Cloud Edition via Customer's virtual private cloud.

MDM Cloud Edition - Workspace User includes:

- Five (5) integrated AWS Workspace Users accessing a Production Instance of MDM Cloud Edition
- Five (5) integrated AWS Workspace Users accessing a Non-production Instance of MDM Cloud Edition

#### ***Product Notes***

MDM Cloud Edition - Workspace User requires MDM Cloud Edition - Foundation 360 or MDM Cloud Edition - Product 360.

# Informatica from Salesforce

## Cloud and Product Description Schedule

MDM Cloud Edition - Workspace User is subscribed per User.

MDM Cloud Edition - Workspace User is restricted to connect solely to MDM Cloud Edition Environments and cannot be transferred or used with other Software or used on a stand-alone basis. Customer is responsible for maintaining the workspace, including disaster recovery, availability, encryption and back-ups.

### MDM or P360 Cloud Storage Block

#### *Packaging*

MDM or P360 Cloud Storage Block subscription enables Customer to add additional disk storage to a single Environment.

#### *Product Notes*

MDM or P360 Cloud Storage Block is subscribed per GB.

MDM or P360 Cloud Storage Block subscription is solely meant for provisioning additional disk storage to a single Environment which could be a Production or Non-production Instance. The number of storage blocks required will depend upon the type of Environment for which the block is subscribed.

MDM or P360 Cloud Storage Block subscription is restricted to deploy solely with existing Informatica MDM or P360 Cloud Storage Block Software deployments and cannot be transferred to or used with other Product or used on a stand-alone basis.

### Informatica MDM - Product 360 Country Packs

#### *Packaging*

Informatica MDM - Product 360 Country Packs are licensed or subscribed individually by specific language. Informatica MDM - Product 360 Country Packs are divided into two groups:

- **Country Packs are available in the following languages** (Including UI and localized online help): English and German
- **Country Packs are available in the following languages** (Including UI and English online help only): Simplified Chinese, French, Japanese, Spanish, Portuguese BR, Dutch, Russian, Finnish, Norwegian, Swedish, Italian and Korean.

Note: The availability of Informatica MDM - Product 360 Country Packs is subject to change without notice. Additional Country Packs come with English-language online help only.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Product Notes***

Informatica MDM - Product 360 Country Packs are licensed or subscribed on a per Country pack per Production Instance and such license or subscription can be purchased only in support of the base MDM - Product 360 or MDM Cloud Edition - Product 360.

## **PRINT SUITE**

### **Priint Suite Workgroup Cloud Edition**

#### ***Packaging***

Priint Suite Workgroup Cloud Edition supports one (1) virtual network and one (1) Priint Publishing Server Connector.

- Priint Suite Workgroup Cloud Edition includes:
- Centralized management of publications & documents
- Status control, working progress and workflow
- Task management & team management
- Priint support for Adobe InDesign Desktop or Adobe Illustrator Desktop
- Article/product planning onto documents (list planning, flat planning)
- Digital annotation process
- One (1) Priint Suite Cloud Edition - Sandbox
- Five (5) Priint Suite Workgroup Edition - Named Users (used for either Adobe InDesign Desktop or Adobe Illustrator Desktop plugins)
- One (1) TB of file storage and one (1) TB of monthly data transfer using MDM - Product 360, or MDM Cloud Edition - Product 360 or any Data Domain(s) of MDM SaaS

#### ***Product Notes***

Priint Suite Workgroup Cloud Edition requires MDM - Product 360 or MDM Cloud Edition - Product 360 or one (1) or more Data Domain(s) of MDM SaaS.

Priint Suite Workgroup Cloud Edition is subscribed per one (1) Instance of either MDM - Product 360 or MDM Cloud Edition - Product 360 or one (1) or more Data Domains of MDM SaaS.

Priint Suite Workgroup Cloud Edition is hosted and managed by Priint on Google Cloud Environment.

### **Priint Suite Workgroup Cloud Edition - Named User**

#### ***Packaging***

Priint Suite Workgroup Cloud Edition - Named User allows for one (1) additional Priint Suite Workgroup Cloud Edition - Named User.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Product Notes***

Priint Suite Workgroup Cloud Edition - Named User requires a subscription to Priint Suite Workgroup Cloud Edition.

Priint Suite Workgroup Cloud Edition - Named User is subscribed per Named User.

## **Priint Suite Enterprise Cloud Edition**

### ***Packaging***

Priint Suite Enterprise Cloud Edition supports one (1) virtual network and with connections of up to two (2) data sources.

Priint Suite Enterprise Cloud Edition includes:

- Priint Suite Workgroup Cloud Edition
- Hosting of Customer's Adobe InDesign Server (Customer provided) or PDF Renderer in Priint's hosting Environment.
- Priint support for Adobe InDesign Server or Priint Comet PDF Renderer
- Automated workflows along the production chain
- Use of the rendering server through other applications
- Use of the Priint Comet SDK

### ***Product Notes***

Priint Suite Enterprise Cloud Edition requires MDM - Product 360 or MDM Cloud Edition - Product 360 or one (1) or more Data Domain(s) of MDM SaaS.

Priint Suite Enterprise Cloud Edition is subscribed per one (1) Instance of MDM - Product 360, MDM Cloud Edition - Product 360 or one (1) or more Data Domains of MDM SaaS.

Priint Suite Enterprise Cloud Edition is hosted and managed by Priint on Google Cloud Environment.

The Priint Suite Enterprise Cloud Edition requires a subscription to Adobe InDesign Server / Desktop software which must be subscribed separately from Adobe. If Priint Comet PDF Renderer Cloud Edition is selected, a Priint Suite PDF Renderer Cloud Edition is also mandatory.

Priint Suite Enterprise Cloud Edition is subscribed if there is a requirement for server-based PDF rendering such as Adobe InDesign Server or remote rendering of PDFs.

**Note:** The Priint Comet PDF server and the Priint Comet ID server plugin cannot be used in parallel.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Priint Suite Enterprise Cloud Edition - Named User**

#### ***Packaging***

Priint Suite Enterprise Cloud Edition - Named User allows one (1) additional Priint Suite Enterprise Cloud Edition - Named User.

#### ***Product Notes***

Priint Suite Enterprise Cloud Edition - Named User requires a subscription to Priint Suite Enterprise Cloud Edition.

Priint Suite Enterprise Cloud Edition - Named User is subscribed per Named User.

### **Priint Suite Comet PDF Renderer Cloud Edition**

#### ***Packaging***

Priint Suite Comet PDF Renderer Cloud Edition enables a User for server or headless rendering of PDFs in place of rendering locally on InDesign Desktop and as a potential alternative to InDesign Server.

#### ***Product Notes***

Priint Suite Comet PDF Renderer Cloud Edition requires Priint Suite Enterprise Cloud Edition.

Note: Priint Suite Comet PDF Renderer Cloud Edition is a mandatory component if the Priint Suite Comet PDF Renderer is chosen instead of Adobe InDesign Server in the Priint Suite Enterprise Cloud Edition.

Priint Suite Comet PDF Renderer Cloud Edition is subscribed per Instance of MDM - Product 360 or MDM Cloud Edition - Product 360 or per each Data Domain of MDM SaaS.

### **Priint Suite PDF Renderer Additional Server Cloud Edition**

#### ***Packaging***

Priint Suite PDF Renderer Additional Server Cloud Edition is an add on for load balancing additional Instance of the Adobe InDesign Server plugin or Priint Suite Comet PDF Renderer Cloud Edition.

#### ***Product Notes***

Priint Suite PDF Renderer Additional Server Cloud Edition requires Priint Suite Enterprise Cloud Edition.

Priint Suite PDF Renderer Additional Server Cloud Edition is subscribed per Server.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Priint Suite Additional Data Source Connector Cloud Edition**

#### ***Packaging***

Priint Suite Additional Data Source Connector Cloud Edition allows for connecting Priint Suite (Enterprise Cloud Edition or Workgroup Cloud Edition) to an additional data source beyond what is provided in the selected Cloud Edition. The data source may be content systems (such as a CMS, DAM, CRM, or other systems) and facilitates the central modelling relevant for publishing data. Functionality includes facilitating connections between the publishing hub and MDM - Product 360 or MDM Cloud Edition - Product 360 or one (1) or more Data Domain(s) of MDM SaaS.

#### ***Product Notes***

Priint Suite Additional Data Source Connector Cloud Edition requires Priint Suite Enterprise Cloud Edition or Priint Suite Workgroup Cloud Edition.

Priint Suite Additional Data Source Connector Cloud Edition is subscribed per Instance of MDM - Product 360 or MDM Cloud Edition - Product 360 or per each Data Domain of MDM SaaS.

### **Priint Suite Cloud Edition - Storage**

#### ***Packaging***

Priint Suite Cloud Edition - Storage enables Customer to an additional one (1) TB of File Storage and monthly data transfer of one (1) TB using MDM - Product 360, or MDM Cloud Edition - Product 360 or one (1) or more Data Domain(s) of MDM SaaS.

#### ***Product Notes***

Priint Suite Cloud Edition - Storage requires Priint Suite Workgroup Cloud Edition or Priint Suite Enterprise Cloud Edition.

Priint Suite Cloud Edition - Storage is subscribed per TB.

Priint Suite Cloud Edition - Storage is solely meant for provisioning additional file storage and or data transfer to Priint Suite Workgroup Cloud Edition or Priint Suite Enterprise Cloud Edition which could be a Non-production or Production Instance.

### **Priint Suite Cloud Edition - Sandbox**

#### ***Packaging***

Priint Suite Cloud Edition - Sandbox enables Customer to deploy an additional Non-production Instance solely for development, testing and/or quality assurance purposes.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Product Notes***

Priint Suite Cloud Edition - Sandbox requires Priint Suite Workgroup Cloud Edition or Priint Suite Enterprise Cloud Edition.

Priint Suite Cloud Edition - Sandbox is subscribed per Instance.

Priint Suite Cloud Edition - Sandbox may not be used in Production and each Sandbox may be used in support of only one (1) Production Org.

It is recommended that Customer subscribe to a separate Sandbox for each Lab stage (i.e., development, test and quality assurance).

Priint Suite Cloud Edition - Sandbox may be used solely with Priint Suite Workgroup Cloud Edition or Priint Suite Enterprise Cloud Edition.

## **Priint Suite Datasheet Service**

### ***Packaging***

Priint Suite Datasheet Service automatically generates datasheets directly from MDM - Product 360, or MDM Cloud Edition - Product 360 or one (1) or more Data Domain of MDM SaaS.

Priint Suite Datasheet Service provides the functionality to automatically generate unlimited, simple 1- to 2-page product datasheets, spec sheets and sale sheets directly from MDM - Product 360, or MDM Cloud Edition - Product 360 or any Data Domain of MDM SaaS without Adobe InDesign based upon pre-defined custom dynamic templates created by Priint. Generation of the datasheets is triggered from within MDM - Product 360, or MDM Cloud Edition - Product 360 or one (1) or more Data Domain of MDM SaaS. which calls the Priint Suite Datasheet service and returns a rendered PDF back. Priint Suite Datasheet Service allows for unlimited calls to the Priint Suite datasheet service.

### ***Product Notes***

Priint Suite Datasheet Service is subscribed per Instance of MDM - Product 360, or MDM Cloud Edition - Product 360 or one (1) or more Data Domains of MDM SaaS.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### DATA INTEGRATION - B2B

#### Data Transformation

##### *Packaging*

Data Transformation provides access to unstructured and semi-structured data. Data Transformation includes:

- Unlimited Informatica Developers
- DT Engine(s)
- XMAP

**Supported data formats:** MS Word, MS Excel, MS PowerPoint, JSON, Avro, Parquet, WordPerfect, Star Office, ASCII reports, HTML, undocumented binaries, HTML, complex hierarchical XML, and Adobe PDF.

Note: Subject to platform availability.

##### *Product Notes*

Data Transformation requires an Informatica Developer supported Product such as Data Engineering or Informatica Data Quality.

Data Transformation is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

### OPERATIONAL INSIGHTS

#### Operational Insights Base

##### *Packaging*

Operational Insights Base provides predictive analytics, actionable recommendations, and integrated health monitoring for Products. Customers can monitor multiple installations of Products and manage them from one integrated dashboard. Operational Insights Base also allows Customer to auto-scale their Grid Environments.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Operational Insights Base includes:

- Job runtime analytics
- Resource utilization analytics
- Job error remediation recommendations
- Data Domain health monitoring
- Grid Auto-scale
- Ten (10) Environments (Production and/or Non-production)
- Data retention of thirty (30) days (rolling window of last thirty (30) days is considered for retention)
- Subscription for one Secure Agent only for the purpose of Operational Insights data collection

### ***Product Notes***

Operational Insights Base requires Data Quality or other compatible Products and is not subscribed separately.

Operational Insights Base is subscribed per Instance.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

## **Operational Insights 1-year Data Retention Extension**

### ***Packaging***

Operational Insights 1-year Data Retention Extension is an add-on package that extends the data retention period of thirty (30) days in the Operational Insights Base subscription to a data retention period of twelve (12) months.

### ***Product Notes***

Operational Insights 1-year Data Retention Extension requires a separate Operational Insights Base subscription.

Operational Insights 1-year Data Retention Extension is subscribed per Environment (Production and/or Non-production).

Data is retained for a period of twelve (12) months (rolling window of last twelve (12) months of data is retained).

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### Operational Insights Additional Environment

#### *Packaging*

Operational Insights Additional Environment is an add-on package that permits Customer to add additional Environments to the Operational Insights Base subscription.

#### *Product Notes*

Operational Insights Additional Environment require an Operational Insights Base subscription. Operational Insights Additional Environment is subscribed per Environment (Production and/or Non-production).

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

## CLOUD TEST DATA MANAGEMENT

### Informatica Cloud Test Data Management Standard Edition

#### *Packaging*

Informatica Cloud Test Data Management Standard Edition is a Cloud Service that allows Customer to create masked, test data subsets for a Salesforce Org.

Informatica Cloud Test Data Management Standard Edition includes:

- Mapplets
- Linear Taskflows
- One (1) Secure Agent
- One (1) Tier-D Connector for Salesforce.com (restricted use)
- One (1) Tier-A Connector for JDBC\_IC (restricted use)

Informatica Cloud Test Data Management Standard Edition permits Customer to:

Mask and subset one (1) Sandbox Org from one (1) Production Org, either in-stream (different source and target Orgs) or in-place (same source and target Orgs).

Note: Subscriptions for additional Informatica Cloud Test Data Management Sandbox Orgs can be purchased separately.

#### *Product Notes*

Informatica Cloud Test Data Management Standard Edition is subscribed per Instance.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Informatica Cloud Test Data Management Standard Edition enables Customer to create data subset tasks with in-stream masking (source to target data movement) or in-place masking. There are no restrictions on the number of rows masked or subset. Secure Agent may be installed and operated on server(s) or verifiable Partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be subscribed separately by Customer.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

### **Informatica Cloud Test Data Management Additional Sandbox**

#### ***Packaging***

Informatica Cloud Test Data Management Additional Sandbox provides Informatica Cloud Subset and Informatica Cloud Data Masking to create fully intact test data subsets Sandbox Org with the option to mask sensitive data, protecting data privacy.

#### ***Product Notes***

Informatica Cloud Test Data Management Additional Sandbox requires Informatica Cloud Test Data Management. Informatica Cloud Test Data Management Additional Sandbox is subscribed per Instance.

Regional and Ecosystem availability are identified in the PAM for IICS that Informatica Network members can access at the Informatica Network.

## **ENTERPRISE DATA CATALOG**

### **Enterprise Data Catalog (EDC) Advanced Scanner**

#### ***Packaging***

Enterprise Data Catalog Advanced Scanner provides metadata scanner for the specified source data type.

Note: Enterprise Data Catalog Advanced Scanner provides metadata scanner for the supported data source type specified in the product SKU description on the applicable Order.

#### ***Product Notes***

Enterprise Data Catalog Advanced Scanner requires a license or subscription to Enterprise Data Catalog.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Enterprise Data Catalog Advanced Scanner is licensed or subscribed per EDC Advanced Scanner data type.

An Enterprise Data Catalog Advanced Scanner license or subscription entitles Customer to connect to any number of Instances of the licensed or subscribed data source type (Production or Non-production) provided such use, including all components of such Software, does not exceed the total number of unique Enterprise Data Catalog Metadata Resources.

### **Enterprise Data Catalog (EDC) Advanced Scanner Bundle**

#### ***Packaging***

Enterprise Data Catalog Advanced Scanner Bundle provides metadata scanners for the specified source Data Types in the bundle.

Note: Enterprise Data Catalog Advanced Scanner Bundle provides metadata scanners for the supported data source types specified in the product SKU description on the applicable Order.

#### ***Product Notes***

Enterprise Data Catalog Advanced Scanner Bundle requires a license or subscription to Enterprise Data Catalog.

Enterprise Data Catalog Advanced Scanner Bundle is licensed or subscribed per EDC Advanced Scanner Bundle Data Type.

Enterprise Data Catalog Advanced Scanner Bundle license or subscription entitles Customer to connect their Enterprise Data Catalog to any number of Instances of the specified data source types (Production or Non-production).

### **Enterprise Data Catalog (EDC) Advanced Custom Metadata Loader**

#### ***Packaging***

Enterprise Data Catalog (EDC) Advanced Custom Metadata Loader allows import of custom metadata into Enterprise Data Catalog with no coding and minimal configuration.

#### ***Product Notes***

Enterprise Data Catalog Advanced Custom Metadata Loader requires a license or subscription to Enterprise Data Catalog.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Enterprise Data Catalog Advanced Custom Metadata Loader is licensed or subscribed per Instance. A single Instance of Enterprise Data Catalog Advanced Custom Metadata Loader entitles Customer to deploy and operate such Software in support of any number of EDC Environments (Production or Non-production).

An Enterprise Data Catalog Advanced Custom Metadata Loader entitles Customer to import custom metadata from any number of sources provided such use, including all components of such Software, does not exceed the total number of unique Enterprise Data Catalog Metadata Resources.

### IDENTITY RESOLUTION

#### Informatica Identity Resolution

##### *Packaging*

Informatica Identity Resolution provides both online and batch searching, matching, screening and duplicate discovery of identity data stored in relational database tables and flat files.

*Note:* Informatica Identity Resolution does not include any Identity Resolution Populations. At least one (1) Identity Resolution Population must be licensed or subscribed with Informatica Identity Resolution.

##### *Product Notes*

Informatica Identity Resolution requires at least one (1) Identity Resolution Population. Informatica Identity Resolution is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Production Environment(s).

#### Informatica Identity Resolution Lab

##### *Packaging*

Informatica Identity Resolution Lab entitles Customer to create the corresponding Informatica Identity Resolution Production license or subscription for development, testing and/or quality assurance purposes only in a Lab Environment.

##### *Product Notes*

Informatica Identity Resolution Lab requires an Informatica Identity Resolution Production license or subscription whether or not it is feasible for it to be utilized or installed separately.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Informatica Identity Resolution Lab is licensed or subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s).

Each Informatica Identity Resolution Lab license or subscription is restricted to use in support of no more than one (1) Production Environment of Informatica Identity Resolution. It is recommended that Customer deploy separate Informatica Identity Resolution Lab licenses or subscriptions for each Lab stage (i.e., development, test and quality assurance). Such Informatica Identity Resolution Lab license shall include any Informatica Identity Resolution Options that Customer has licensed or subscribed separately for the corresponding Production Environment.

### DQIR Country Population

#### *Packaging*

Country and application specific pre-built rules. Populations are licensed or subscribed by individual country, applications (OFAC, AML, and Latin\_1/International\*), or a regional population pack which includes a group of country populations for a specific region (as indicated below). All populations referenced in each regional population pack can be licensed or subscribed to as individual country populations.

#### **Americas Regional Population Pack includes the following countries:**

Argentina, Brazil, Canada, Chile, Colombia, México, Perú, Puerto Rico and USA.

APAC Regional Population Pack includes the following countries:

Australia, China, India, Indonesia, Japan, Korea, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand, Hong Kong and Vietnam.

#### **EMEA Regional Population Pack includes the following countries:**

Arabic, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany (includes Austria), Greece, Hungary, Ireland, Israel, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia, South Africa, Spain, Sweden, Switzerland, Turkey and United Kingdom.

*Note:* The Latin 1/International Application Population is the English language-based population for English language-based Customers whose data is in the Latin1 character-set and a large percentage of which is derived from countries other than their own

#### **Product Notes**

DQIR Country Population Packs requires Informatica Identity Resolution or SSA-NAME 3.

# Informatica from Salesforce

## Cloud and Product Description Schedule

DQIR Country Population Packs are licensed or subscribed per Production Environment or Instance (depending upon the applicable Software metric(s)).

If Customer licenses or subscribes a Regional Country Population Pack Identity Resolution Population license or subscription, the populations are extended to all country populations that are available from Informatica at the time of licensing or subscribing for that Regional Country Population Pack offering, provided that use of such populations remains restricted to the supported Informatica Production license or subscription.

### SSA-NAME 3

#### SSA-Name 3

##### *Packaging*

SSA-Name 3 developer software for applications that need to search or match names, addresses, and identification data. It supports global businesses with solutions for many languages, countries or character sets.

##### *Product Notes*

SSA-Name 3 requires one (1) Identity Resolution Population. SSA-Name 3 is licensed or subscribed per CPU-core or MIPS.

When licensed or subscribed by CPU-cores, the number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores licensed or subscribed for the Production Environment(s).

When licensed or subscribed based on MIPS for mainframe installations, Customer may install one (1) Instance of the Software on a single mainframe. SSA-Name 3 provides operating system support and specific platform optimization for IBM z/OS mainframe systems which entitles Customer to use such Software up to the maximum number of MIPS licensed or subscribed. Unless use of the Software is restricted to a verifiable Partition, the total number of MIPS licensed or subscribed to for the Software must be equal to the total MIPS capacity of the machine in which the SSA-Name 3 Software is installed. There is no limit on the number of Users that can access the Software on the licensed machine.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### SSA-Name 3 Lab

#### *Packaging*

SSA-Name 3 Lab enables Customer to replicate and match the corresponding SSA-Name 3 Production license or subscription for development, testing and/or quality assurance purposes only in a Non-production Environment.

#### *Product Notes*

SSA-Name 3 Lab requires an SSA-Name 3 Production license or subscription, whether or not it is feasible for it to be utilized or installed separately.

SSA-Name 3 Lab is license or subscribed per CPU-core or per Instance.

When licensed or subscribed by CPU-cores, the number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores for the Lab Environment(s).

When licensed or subscribed based on MIPs, the number of Instances must be equal to the number of Instances of the Lab Environment(s).

Each SSA-Name 3 Lab license or subscription is restricted to use in support of no more than one (1) Production Instance of SSA- Name3. It is recommended that Customer deploy a separate SSA-Name 3 Lab license for each Lab stage (i.e., development, test and quality assurance).

## CONNECTIVITY

### Tier D Connector

#### *Packaging*

A Tier D Connector allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier D third party services and/or technologies.

#### *Product Notes*

Tier D Connector requires a license or subscription to supported Cloud Services, Data Engineering, Data Quality or MDM product.

Tier D Connector is subscribed per End Point.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Tier D Connector(s) is offered based on (1) one of (3) three metrics which are determined by Customer at the time of licensing or subscription. Available metrics are:

- **Per End Point:** For each “Tier D Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Cloud Services Instance and/or Software application(s), Connectivity to additional Tier D End Point(s) require additional license(s) or subscription(s).
- **Per Data Type (source type):** For each “Tier D Connectors Unlimited per type per consecutive month” SKU licensed or subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier D:** For each “Tier D Connectors unlimited per consecutive month” SKU licensed or subscribed, Customer may connect Product applications Instances to any number of End Point connections of the Data Types specified within Tier D.

Not all Tier D Connectors are available for all Cloud Services, Software applications, editions, and options. The list of supported Tier D Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

### Tier C Connector

#### **Packaging**

A Tier C Connector allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier C third party services and/or technologies

#### **Product Notes**

Tier C Connector requires a license or subscription to supported Cloud Services, Data Engineering, Data Quality or MDM Product.

Tier C Connector is subscribed per End Point.

Tier C Connector(s) is offered based on (1) one of (3) three metrics which are determined by Customer at the time of licensing or subscription. Available metrics are:

- **Per End Point:** For each “Tier C Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Cloud Services

# Informatica from Salesforce

## Cloud and Product Description Schedule

Instance and/or Software application(s). Connectivity to additional Tier C End Point(s) require additional license(s) or subscription(s).

- **Per Data Type (source type):** For each “Tier C Connectors Unlimited per type per consecutive month” SKU licensed or subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier C:** For each “Tier C Connectors unlimited per consecutive month” SKU licensed or subscribed, Customer may connect Product applications Instances to any number of End Point connections of the Data Types specified within Tier C.

Not all Tier C Connectors are available for all Cloud Services, Software applications, editions, and options. The list of supported Tier C Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

*Note:* When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply

### Tier B Connector

#### *Packaging*

A Tier B Connector allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier B third party services and/or technologies.

#### *Product Notes*

Tier B Connector requires a license or subscription to supported Cloud Services, Data Engineering, Data Quality or MDM Product. Tier B Connector or subscribed per End Point.

Tier B Connector(s) is offered based on (1) one of (3) three metrics which are determined by Customer at the time of licensing subscription. Available metrics are:

- **Per End Point:** For each “Tier B Connector per endpoint per consecutive month” licensed or subscribed, Customer may connect one (1) End Point to any supported Cloud Service Instance and/or Software application(s). Connectivity to additional Tier B End Point(s) require additional license(s) or subscription(s).
- **Per Data Type (source type):** For each Tier B Connectors Unlimited per type per consecutive month SKU licensed or subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier B:** For each Tier B Connectors unlimited per consecutive month SKU licensed or subscribed, Customer may connect Product applications Instances to any number of End Point connections of the Data Types specified within Tier B.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Not all Tier B Connectors are available for all Cloud Services, Software applications, editions, and options. The list of supported Tier B Connectors is in the Connector PAM that Informatica Network members can access at the Informatica Network.

*Note:* When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

### DATA AS A SERVICE (DAAS)

#### Geocoding Option for Cloud

##### *Packaging*

Geocoding Option for Cloud is a country subscription that provides geo coordinates down to arrival point level or interpolated house number level or street mid-point level or locality level or postal code level. Best available accuracy levels differ from country to country.

Current countries available: Afghanistan, Åland, Albania, Algeria, American Samoa, Andorra, Angola, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Bolivia, Bonaire, Bosnia and Herzegovina, Botswana, Brazil, Brunei Darussalam, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Canada, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Christmas Island, Cocos Islands, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Côte d'Ivoire, Croatia, Cuba, Curaçao, Cyprus, Czech Republic, Dem. People's Rep. of Korea, Denmark, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Faroe Islands, Federated States of Micronesia, Fiji, Finland, France, French Guiana, French Polynesia, French Southern Territories, Gabon, Gambia, Georgia, Germany, Ghana, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Heard Island, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Lao, Latvia, Lebanon, Lesotho, Liberia, Libya, Liechtenstein, Lithuania, Luxembourg, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, McDonald Islands, Mexico, Moldova, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, Northern Mariana Islands, Norway, Oman, Pakistan, Palau, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Réunion, Romania, Russian Federation, Rwanda, Saint Barthélemy and Saint Martin, Saint Kitts and Nevis,

# Informatica from Salesforce

## Cloud and Product Description Schedule

Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, San Marino, São Tomé and Príncipe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Sint Eustatius and Saba, Sint Maarten, Slovakia, Slovenia, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, Spain, Sri Lanka, Sudan, Suriname, Swaziland, Sweden, Switzerland, Syrian, Taiwan, Tajikistan, Tanzania, Thailand, The Dem. Rep. of the Congo, Timor-Leste, Togo, Tokelau, Tonga, Trinidad and Tobago., Tunisia, Turkey, Turkmenistan, Tuvalu, U.S. Virgin Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, United States Minor Outlying Islands, Uruguay, Uzbekistan, Vanuatu, Vatican, Venezuela, Vietnam, Wallis and Fortuna, Western Sahara, Yemen, Zambia, Zimbabwe.

Current regional and sub regional country packs available:

All World Pack, North American Regional Pack, South America Regional Pack, South America Sub Regional Pack, Central America Regional Pack, Central America Sub Regional Pack, Western Europe Regional Pack, Eastern Europe Regional Pack, Eastern Europe Sub Regional Pack, Middle East Regional Pack, Africa Regional Pack, Africa Sub Regional Pack, Oceania Regional Pack, Oceania Sub Regional Pack, West Asia Regional Pack, West Asia Sub Regional Pack, Eastern Asia Regional Pack, Eastern Asia Sub Regional Pack.

### **Product Notes**

Geocoding Option for Cloud requires a Premium Address Cleansing and Validation for Cloud subscription. Geocoding Option for Cloud is subscribed per Instance on a per country per Secure Agent basis.

Note: North American Regional Pack does not include Mexico.

Note: Western Europe Regional Pack does not include the United Kingdom.

Note: Country availability subject to change without notice.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <http://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS software subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-%20services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-%20services).

# Informatica from Salesforce

## Cloud and Product Description Schedule

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing. A Non-production Development version (Non-production Org) of the Content for Address Verification, Geocoding and CAMEO requires a subscription to the Production version of that country/content. Customer must not systematically query the Content to copy the underlying reference data bases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement and any applicable Order. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

### **Premium Address Cleansing and Validation for Cloud**

#### ***Packaging***

Premium Address Cleansing and Validation for Cloud enables standardization and validation of Address data at a "street, city, state, zip" level of granularity to be used in conjunction with Cloud Data Quality Verifier or MDM SaaS.

Premium Address Cleansing and Validation for Cloud includes:

- Dictionaries used to standardize Address data and generate data quality metrics for the applicable country.
- An Address validation engine appropriate to a specific level of granularity depending on the country.
- Required postal reference dataset(s).
- For Informatica's MDM SaaS, up to two (2) million transactions per year of Informatica Address Verification Cloud Real time WS for Premium Address Cleansing countries to which Customer has subscribed separately, excluding Ireland.
  - Maximum limit of two (2) million transactions per year is restricted regardless of number of Premium Address Cleansing countries Customer has subscribed in one (1) Instance
  - The two (2) million transactions are for use only in conjunction with MDM SaaS and do not entitle use of Address Verification APIs outside of MDM SaaS

# Informatica from Salesforce

## Cloud and Product Description Schedule

**Premium Address Cleansing and Validation for Cloud is available for the following individual countries:** Algeria, Antarctica, Argentina, Australia, Austria, Brazil, Belgium, Bosnia and Herzegovina, Bulgaria, Canada, Chile, China, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Latvia, Lithuania, Luxembourg, Macao, Malaysia, Malta, Macedonia, Mexico, Montenegro, Morocco, Netherlands, New Zealand, Norway, Pakistan, Philippines, Poland, Portugal, Republic of Ireland\*, Romania, Russian Federation, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, United Kingdom\*\*, Vietnam, and United States.

**Republic of Ireland is available as follows:**

Ireland Premium Address Cleansing for Cloud without EirCodes - Unlimited Named Users

**United Kingdom is available as follows:**

- United Kingdom Premium Address Cleansing for CDQ - Up to three hundred (300) Named Users
- United Kingdom Premium Address Cleansing for CDQ - External website
- United Kingdom Premium Address Cleansing for CDQ - Unlimited Named Users and external website
- United Kingdom Premium Address Cleansing for CDQ - Bureau Service

**Current regional country packs available:**

All World (includes Republic of Ireland without Eircodes and excludes United Kingdom), North American Regional Pack, Central America Regional Pack, South America Regional Pack, Western Europe Regional Pack (includes Republic of Ireland without Eircodes and excludes United Kingdom), Eastern Europe Regional Pack, West Asia Regional Pack, Middle East Regional Pack, Eastern Asia Regional Pack, Oceania Regional Pack, and Africa Regional Pack.

**Current sub- regional country packs available:**

Central America Sub- Regional Pack, South America Sub- Regional Pack, Eastern Europe Sub-Regional Pack, West Asia Sub- Regional Pack, Eastern Asia Sub- Regional Pack, Oceania Sub- Regional Pack, and Africa Sub Regional Pack.

Note: Country detail per Regional and Sub- Regional Country Packs are available from Informatica upon request. Country, Regional Packs, and Sub - Regional Packs availability are subject to change without notice.

Note: North American Regional Pack does not include Mexico.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Product Notes**

Premium Address Cleansing and Validation for Cloud requires Cloud Data Quality or MDM SaaS.

Premium Address Cleansing and Validation for Cloud is subscribed on a per Instance and country, regional or sub-regional basis.

Premium Address Cleansing and Validation for Cloud can only be used in conjunction with subscribed compatible Software.

Informatica Address Verification Cloud Web Service Transactions requires at least one (1) Country Premium Address Cleansing subscription per Instance.

Maximum one (1) Informatica Address Verification Cloud Web Service Transaction per MDM SaaS Instance.

Premium Address Cleansing and Validation for Cloud subscription does not provide access to Cloud Data Quality Address Verification REST APIs. To gain access to Cloud Data Quality Address Verification REST APIs, an Intelligent Data Management Cloud IPU subscription is required.

Additional Informatica Address Verification Cloud Web Service Batch Transactions may be subscribed at any time in tiered increments and used in MDM SaaS or Address Verification APIs. Any unused Informatica Address Verification Cloud Web Service Transactions will expire at the end of the term indicated in the Order.

Unless otherwise agreed in writing, for each subscription acquired, Customer may install one (1) Instance of the Content. Use of this subscription with other data quality or data cleansing software or tools is not permitted.

Premium Address Cleansing and Validation for Cloud is offered on an annual basis subject to payment of an annual upfront subscription fee and may be used only during the applicable Subscription Period.

Premium Address Cleansing for Cloud Country. Customer must purchase a subscription for each individual country it wishes to include. This subscription comes with a country dictionary used to standardize Address data and generate metrics for the country subscription purchased. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

### **Definitions:**

**Bureau Customer:** means a customer for Bureau Service.

**Bureau Service:** means a service comprising the Data Cleansing of Customer Database and the supply of the resulting Cleansed Customer Database back to the relevant Customer.

# Informatica from Salesforce

## Cloud and Product Description Schedule

**Customer Database:** means a database of Customer's end user's customer.

Note: Unless otherwise agreed in the Order, the "United Kingdom Premium Address - up to Three hundred (300) Named Users" is limited to a maximum number of three hundred (300) Named Users and does not permit interaction through external websites.

Note: Unless otherwise agreed in the Order, the "United Kingdom Premium Address - External Website" permits interaction through external websites only.

Note: Unless otherwise agreed in the Order, the "United Kingdom Premium Address Cleansing for Cloud - Unlimited Named Users & External Website" permits unlimited number of Named Users internally and interaction through external websites.

Note: Unless otherwise agreed in the Order, the "United Kingdom Premium Address Cleansing for Cloud subscription - Bureau Service" includes 10,000,000 batch Transactions to be used for Bureau Customers. Bureau Service provider is obligated to report the number of Bureau Service Transactions to Informatica on a monthly or annual basis as agreed. If 10,000,000 annual batch Transaction threshold is passed by Bureau Service provider during the current annual term, Informatica may demand additional subscription fees similar to the current Bureau Service subscription purchased.

Note: To obtain the United Kingdom Premium Address subscription - Three hundred (300) Named Users or United Kingdom Premium Address Cleansing for Cloud subscription - External Website" or United Kingdom Premium Address Cleansing for Cloud subscription - Unlimited Named Users & External Website, Customer must fill in a form requested by the Content Provider for the United Kingdom. This form can be found in the Pass-through terms posted at <https://www.informatica.com/addressdoctor/terms-and-conditions.html> provided above in this Address Cleansing and Validation subscription Options section.

Premium Address Cleansing for Cloud Packaged Subscription. This Product is subscribed by regional or sub-regional country groups. Customer must purchase a subscription for each regional and/or sub-regional group it wishes to include. This subscription comes with country dictionaries used to standardize address data and generate metrics for the countries included in the subscription purchase. Address validation granularity may vary by country. Mappings and logic must be built by Customer.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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## Cloud and Product Description Schedule

DaaS software annual subscriptions under \$10,000.00 USD receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html> which is subject to change without notice. Coverage levels can increase or decrease and depend on the availability of countries data sources.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

Note: A Non-production version (of the Content for Address Verification and Geocoding requires a subscription to the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer’s use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer’s consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer’s site during general business hours and after adequate advance notice to confirm compliance.

### **Supplementary Data Premium Address Cleansing for Cloud**

#### ***Packaging***

Supplementary Data Premium Address Cleansing for Cloud is an annual country subscription that provides additional information as enrichments to addresses from several countries. It can only be used in conjunction with a Premium Address Cleansing subscription.

Supplementary Data Premium Address Cleansing for Cloud includes:

- Required reference database (Content) that includes country specific Supplementary data as enrichment

Current countries available: USA (County\_FIPS\_Code | State\_FIPS\_Code | MSA\_ID \ CSBA\_ID | Finance\_Number | Record\_Type | CMSA\_ID | Time\_Zone\_Code | Time\_Zone\_Name | Census\_Tract\_NO | Census\_Block\_Group | PMSA\_ID | MCD\_ID

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## Cloud and Product Description Schedule

| Place\_FIPS\_Code), Australia (CCD06 | GCC\_CODE | GCC\_NAME | GNAF\_ID | MESH\_BLOCK11 | MESH\_BLOCK16 | SA1\_7\_DIGT\_NO | SA1\_MAIN\_NO | SA2\_5\_DIGT\_NO | SA2\_MAIN\_NO | SA2\_NAME | SA3\_CODE | SA3\_NAME | SA4\_), Belgium (NIS\_Code), Brazil (IBGE\_Code), Czech Republic (Ruianam\_ID | Ruiso\_ID | Ruiso\_ID), France(Insee\_Code | Insee\_9\_Code), Germany (Locality\_ID | Street\_ID | AGS | Street\_Code), Italy (ISTAT\_CODE), Japan (Choumei\_AZA\_Code | New\_Choumei\_AZA\_Code | Current\_Choumei\_AZA\_Code | Gaiku\_Code), Poland (GMINA\_Code | Localuty\_TERYT\_ID | Street\_TERYT\_ID), Spain (INE\_Province\_Code | INE\_Municipality\_Code | INE\_Street\_Code ), Switzerland (Postal\_Code\_Extension), Russia (FIAS\_ID) and United Kingdom (Delivery\_Point\_Suffixes | UDPRN | UPRN | Address\_Key | Delivery\_Point\_Type | Organization).

### **Product Notes**

Supplementary Data Premium Address Cleansing for Cloud requires Premium Address Cleansing for Cloud for the corresponding country.

Supplementary Data Premium Address Cleansing for Cloud is subscribed per Instance on per country basis.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html> Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html> which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

A Development version (Non-production Org) of the Content for Address Verification, Geocoding and CAMEO requires the subscription of the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all

# Informatica from Salesforce

## Cloud and Product Description Schedule

times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

### **Global Phone Number Validation and Email Verification with Hygiene Bundle for Cloud**

#### ***Packaging***

The Global Phone Number Validation and Email Verification with Hygiene Bundle for Cloud allows Customer to use the Email Verification with Hygiene Option and the Global Phone Number Validation products.

Global Phone Number Validation and Email Verification with Hygiene Bundle for Cloud includes:

- Global Phone Number Validation
- Email Verification with Hygiene Option

#### ***Product Notes***

Global Phone Number Validation and Email Verification with Hygiene Bundle for Cloud is subscribed per Hit.

Global Phone Number Validation and Email Verification with Hygiene Bundle for Cloud subscription is granted for a designated term ("duration of use") and comes with a pre-determined number of "Hits" (each "Hit" being one (1) request or call to the one (1) of the two (2) products API or processing a single email address or phone number in the batch processing scenario).

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

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## Cloud and Product Description Schedule

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

### **Informatica Address Verification Cloud Web Service Transactions for MDM SaaS**

#### ***Packaging***

Informatica Address Verification Cloud Web Service Transactions for MDM SaaS provides the functionality to parse, cleanse, validate and standardize global Address data within MDM SaaS Business User UI applications or via REST API calls initiated by MDM SaaS API calls.

#### ***Product Notes***

Informatica Address Verification Cloud Web Service Transactions for MDM SaaS requires MDM SaaS - Customer 360, MDM SaaS - Product 360, MDM SaaS - Reference 360 or MDM SaaS - Supplier 360 and at least one (1) Premium Address Cleansing for Cloud subscription.

Informatica Address Verification Cloud Web Service Transactions for MDM SaaS is subscribed based on the number of Address validation transactions Customer performs over a term indicated in the Order. Any unused Transactions will expire at the end of the term indicated in the Order.

Customer’s use of Address Verification Cloud Web Service to verify Ireland addresses is subject to the LICENSOR EIRCODE PRODUCTS LICENCE AGREEMENT posted at the Data-as-a-Service Third-party Terms and Conditions <https://www.informatica.com/addressdoctor/terms-and-conditions.html>.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html> which is subject to change without notice. Notwithstanding anything in the

# Informatica from Salesforce

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applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

### **Address Code Lookup Premium Address Cleansing**

#### ***Packaging***

Address Code Lookup Premium Address Cleansing is a country subscription that provides unique identifiers for each address, in each supported Address Code country. It can only be used in conjunction with a Premium Address Cleansing subscription.

Address Code Lookup Premium Address Cleansing includes:

- Required reference database (Content) that includes country specific Address Code data as enrichment.

**Current countries available:** Austria (Postal\_Address\_Code | Pac\_ID), Germany (Locality\_ID | Street\_ID | AGS | Street\_Code), Japan (Choumei\_AZA\_Code | New\_Choumei\_AZA\_Code | Current\_Choumei\_AZA\_Code | Gaiku\_Code), South Korea (Address\_ID), Serbia (Postal\_Address\_Code), South Africa (NAD\_ID), United Kingdom Delivery\_Point\_Suffixes | UDPRN | UPRN | Address\_Key | Delivery\_Point\_Type | Organization).

#### ***Product Notes***

Address Code Lookup Premium Address Cleansing requires Premium Address Cleansing subscription for the corresponding country as a pre-requisite.

Address Code Lookup Premium Address Cleansing is subscribed per Instance, per country basis.

Additional subscriptions or terms may be required by Content Suppliers ("Pass-through Terms"), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without

# Informatica from Salesforce

## Cloud and Product Description Schedule

notice or may impose new terms and restrictions that impact Informatica's ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive "Forum Only Support", which is an Informatica moderated forum on the Informatica support portal at [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

A Non-production version (of the Content for Address Verification, Geocoding and CAMEO requires a subscription to the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

### **Email Verification with Hygiene Option**

#### ***Packaging***

Email Verification with Hygiene Option is a cloud-based API available in both SOAP and REST End Points that validates individual email addresses in near real-time or in batch. Email Verification with Hygiene Option identifies vulgar language, identifies valid and disposable accounts and recommends email address corrections.

Email Verification with Hygiene Option can be used to verify an email address, to confirm the meaning of status codes, and to check the status of Customer's account. Email Verification with Hygiene Option is a stand-alone solution that offers additional functionality to the cloud-based Email Verification service for individual transactions.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Email Verification with Hygiene Option provides additional processing beyond Email Verification, including:

- Trap detection
- Protected network Data Domain identifications
- International Data Domain identification

### **Product Notes**

Email Verification with Hygiene Option is subscribed per Hit.

Email Verification with Hygiene Option is granted for a designated term (“duration of use”) and comes with a pre-determined number of “Hits” (each “Hit” being one (1) request or call to the product API or processing a single row in the batch processing scenario).

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <http://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

## **Global Phone Number Validation**

### **Packaging**

Global Phone Number Validation analyzes phone numbers and determines whether or not they are valid for a specified country. Global Phone Number Validation provides the following benefits:

- Validates phone numbers globally in 249+ countries/territories in near-real time
- Identifies phone type as being a landline, mobile, VoIP, or Freephone
- Geocodes phone numbers using latitudinal and longitudinal city-center coordination
- Offers telecommunications provider identification by phone number

Global Phone Number Validation is available through an Application Programming Interface (API) offered in both SOAP and REST End Points or via batch processing.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Product Notes***

Global Phone Number Validation is subscribed per Hit.

All Hits that have not been consumed during the current subscription shall expire. Customers that exceed the applicable Hit allocation during the term of the subscription are subject to overage charges. Additional Hits may be subscribed at any time in tiered increments.

### **Global Phone Number Validation and Email Verification with Hygiene Bundle**

#### ***Packaging***

The Global Phone Number Validation and Email Verification with Hygiene Bundle allows Customer to use the Email Verification with Hygiene Option and the Global Phone Number Validation products.

Global Phone Number Validation and Email Verification with Hygiene Bundle includes:

- Global Phone Number Validation
- Email Verification with Hygiene Option

### ***Product Notes***

Global Phone Number Validation and Email Verification with Hygiene Bundle is subscribed per Hit.

Global Phone Number Validation and Email Verification with Hygiene Bundle subscription is granted for a designated term (“duration of use”) and comes with a pre-determined number of “Hits” (each “Hit” being one (1) request or call to the one of the two products API or processing a single email address or phone number in the batch processing scenario).

All Hits that have not been consumed during the current subscription shall expire. Additional Hits may be subscribed at any time in tiered increments. Customers who exceed the applicable Hit allocation during the term of the subscription are subject to overage charges.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at:

# Informatica from Salesforce

## Cloud and Product Description Schedule

[https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-service](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-service)

### **Informatica Address Verification Cloud Web Service Transactions**

#### ***Packaging***

Informatica Address Verification Cloud Web Service Transactions provides the functionality to parse, cleanse, validate and standardize global Address data. Informatica Address Verification Cloud Web Service Transactions is available with a SOAP interface for direct integration and can also be accessed via Informatica Data Quality using a pre-built mapping.

Informatica Address Verification Cloud Web Services Transactions are subscribed for Batch, Interactive/FastComplete Transactions, Geocoding or CAMEO. Batch Transactions permit submitting batches of Addresses for validation; Interactive/FastComplete Transactions permit use in reviewing returned suggestions and selecting specific results; permit use in reviewing returned suggestions and selecting specific results for Salesforce. CAMEO Transactions provides consumer segmentation and demographic information

based on an Address. Geocoding Transactions provides coordinates down to an interpolated house number level.

#### ***Product Notes***

Informatica Address Verification Cloud Web Service Transactions is subscribed based on the number of Address validation transactions Customer performs over a term indicated in the Order. Any unused Transactions will expire at the end of the term indicated in the Order. For Software subscribed on a “per Node” basis, the subscription must be subscribed for all Nodes within the Compute Cluster.

**Current regional offerings:** North America, Global, United States, Germany, DACH region (German, Austria and Switzerland), Ireland, and United Kingdom.

**Note:** The global subscription is subscribed for world-wide access and is not limited by the country of the Address being cleansed.

Customer’s use of Address Verification Cloud Web Service to verify Ireland addresses is subject to the LICENSOR EIRCODE PRODUCTS LICENCE AGREEMENT posted at the Data-as-a-Service Third-party Terms and Conditions <https://www.informatica.com/addressdoctor/terms-and-conditions.html>.

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

# Informatica from Salesforce

## Cloud and Product Description Schedule

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

A Non-production version of the Content for Address Verification, Geocoding and CAMEO requires a subscription to the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer’s use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer’s consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer’s site during general business hours and after adequate advance notice to confirm compliance.

### **AddressDoctor Software Library**

#### ***Packaging***

The AddressDoctor Software Library provides the functionality to parse, cleanse, validate and standardize global Address data as well as append geo-coordinates for specific countries, depending on the DaaS subscriptions taken. The Software Library is available with a C and Java application programming interface (API). The API handles 40 different character sets, supports over two hundred forty (240) countries with support for language transliteration in seven (7) countries.

This subscription includes a single Lab subscription for development, testing, and/or quality assurance purposes

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Product Notes**

AddressDoctor Software Library requires at least one (1) Premium Address Cleansing and Validation subscription. AddressDoctor Software Library is subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores subscribed for the Production Environment(s).

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS software subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html>, which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

A Non-production version of the Content for Address Verification, Geocoding and CAMEO requires a subscription to the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer’s use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer’s consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer’s site during general business hours and after adequate advance notice to confirm compliance.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **AddressDoctor Software Library Lab**

#### ***Packaging***

An AddressDoctor Software Library Lab enables Customer to replicate and match the corresponding AddressDoctor Software Library Production subscription for development, testing and/or quality assurance purposes in a Non-production Environment.

#### ***Product Notes***

AddressDoctor Software Library Lab requires an AddressDoctor Software Library Production subscription.

AddressDoctor Software Library Lab is subscribed per CPU-core.

The number of CPU-cores on which the Software is deployed must not exceed the number of CPU-cores subscribed for the AddressDoctor Software Library Lab Environment(s).

Each AddressDoctor Software Library Lab subscription is restricted to use in support of no more than one (1) Production Environment of AddressDoctor Software Library. It is recommended that Customer deploy a separate AddressDoctor Software Library Lab subscription for each Lab stage (i.e., development, test and quality assurance).

Additional subscriptions or terms may be required by Content Suppliers (“Pass-through Terms”), which are available at <https://www.informatica.com/addressdoctor/terms-and-conditions.html>. Content Suppliers may modify Pass-through Terms without notice or may impose new terms and restrictions that impact Informatica’s ability to provide Content Updates or renewals of Content subscriptions.

DaaS subscriptions under \$10,000.00 USD annually receive “Forum Only Support”, which is an Informatica moderated forum on the Informatica support portal at: [https://mysupport.informatica.com/community/my-support/products/data\\_quality/data-quality-services](https://mysupport.informatica.com/community/my-support/products/data_quality/data-quality-services).

The current list of countries included in Address Content subscriptions is accessible at <https://www.informatica.com/products/data-quality/data-as-a-service/address-verification/interactive-country-map.html> which is subject to change without notice.

Notwithstanding anything in the applicable agreement to the contrary, use and benefit of Content is restricted to the legal entity named on the Order unless expressly agreed otherwise in writing.

# Informatica from Salesforce

## Cloud and Product Description Schedule

A Non-production version of the Content for Address Verification, Geocoding and CAMEO requires a subscription to the Production version of that country/content.

Customer must not systematically query the Content to copy the underlying reference databases. The Content remains the intellectual property of the Informatica and/or the Content Suppliers at all times. Informatica and/or the Content Suppliers reserve the right to include a limited number of seed records to ensure Customer's use is in accordance with the Agreement. It is a material breach of this Agreement if any seeds receive communications by or on behalf of Customer or undertaken with Customer's consent.

If Addresses from the United Kingdom are processed by Customer, Royal Mail is authorized to inspect applicable accounting and Content at Customer's site during general business hours and after adequate advance notice to confirm compliance.

## FEDRAMP

### Integration Base for FedRAMP

#### *Federal Risk Assessment and Management Program (FedRAMP)*

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Packaging**

Integration Base for FedRAMP provides bi-directional data integration capabilities across on-premise and Cloud systems with the Informatica Cloud Data Synchronization Service. Additionally, the base package includes simple orchestration capabilities that enables Users to link discrete integration tasks into a task flow.

Integration Base for FedRAMP includes:

- Cloud Data Synchronization Service
  - Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and Customer on-premise systems
- One (1) Secure Agent for FedRAMP
- One (1) Integration Base Sandbox for FedRAMP
- Connectivity
  - Unlimited Tier A Connectors
  - Bulk read and write capabilities wherever connector and corresponding application supports bulk data movement.
- Informatica Cloud Salesforce Outbound Messaging
  - An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages.
- Simple orchestration (Linear Taskflow)
  - Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options.
- Basic User and asset management
  - Provides the Informatica Cloud Org Admin with the ability to create Named Users and Named User groups and assign default roles to them.
  - Enables Users to organize their design artifacts into Projects and folders.
  - Activity logs, Task monitor and Audit logs
- Asset Import/Export
- Source Control with GitHub
  - Provides Customer source control management of its IICS assets in their GitHub repositories natively through the IICS User interface.
  - Unlimited Integration Tasks
- Unlimited Projects with unlimited folders
- Advanced Administration includes:
  - Custom roles, Named User and Named User group management (role management)
  - Unlimited fine grained access control for design-time assets
  - Fine grained access and permissions for five (5) Projects per Org and/or Sub-org
  - Two-factor authentication
  - SAML/certificate

# Informatica from Salesforce

## Cloud and Product Description Schedule

- Externalized connections
- Saved queries

### **Product Notes**

Integration Base for FedRAMP is subscribed per Instance.

Customer's use of Integration Base for FedRAMP is restricted to one (1) Instance of Data Synchronization Service and Secure Agent, both of which are restricted to deployment solely in conjunction with the associated Integration Base subscription.

Secure Agent for FedRAMP may be installed and operated on server(s) or verifiable Partition(s) with up to four (4) CPU- cores. Additional Secure Agents may be subscribed separately by Customer.

Tier A Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network. Customer may purchase additional Connector subscriptions as set forth in the Connector PAM.

Sandbox permits Customer to deploy all of the functions, features, and subscribed Secure Agents of the Production Environment in a Non-production Environment for development and test purposes. Additional Sandboxes can be purchased separately.

### **Integration Base Sandbox for FedRAMP**

#### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### ***Packaging***

Integration Base Sandbox for FedRAMP includes the following solely for Non-production purposes:

- One (1) Instance of each applicable Cloud Services subscription purchased by Customer to match Customer's Production Org.
- Migration of Objects

### ***Product Notes***

Integration Base Sandbox for FedRAMP requires Integration Base for FedRAMP.

Integration Base Sandbox for FedRAMP is subscribed per Instance.

Integration Base Sandbox for FedRAMP entitles Customer to replicate and match Customer's corresponding subscription of its Cloud Production Org solely for Non-production purposes.

The number of Integration Base Sandbox for FedRAMP Secure Agents cannot exceed the number of Secure Agents (including the number of CPU-cores) subscribed in Production Org. Such replication and matching rights apply to the number of Connectors and Secure Agents subscribed by Customer for the Production Org.

Integration Base Sandbox for FedRAMP may not be used in a Production Org or mode, and each such Sandbox Org is restricted to use in support of no more than one (1) Instance of the applicable Cloud Services in the Production Org. It is recommended that Customer subscribe to a separate Sandbox Org for each Lab stage (i.e., development, test and quality assurance).

## **Advanced Pushdown Optimization for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information;

# Informatica from Salesforce

## Cloud and Product Description Schedule

(b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### ***Packaging***

Advanced Pushdown Optimization for FedRAMP enables processing of CDI jobs directly on the supported ecosystem targets. Advanced Pushdown Optimization for FedRAMP is measured by the number of target rows successfully processed.

### ***Product Notes***

Advanced Pushdown Optimization for FedRAMP requires Integration Base for FedRAMP and Data Integration for FedRAMP.

Advanced Pushdown Optimization for FedRAMP is subscribed per row processed.

Informatica Cloud Connectors are subscribed separately.

Supported ecosystem source and target combinations for Advanced Pushdown Optimization for FedRAMP are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

## **Data Integration for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system

# Informatica from Salesforce

## Cloud and Product Description Schedule

or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### **Packaging**

Data Integration for FedRAMP provides enterprise data integration capabilities, including the ability to design and execute data integration tasks (mappings), re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; publish and consume integration artifacts from Global Repository; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer and schedule workload executions.

Data Integration for FedRAMP includes:

- Cloud Mapping Designer
- Advanced Data Integration and Data Warehousing capabilities and Transformations. This includes:
  - Partitioning
  - Pushdown Optimization
  - User-Defined Functions
  - Mapplet Support
    - Ability to create and execute Mapplets as a reusable component (e.g., common Transformations and/or business logic) within multiple cloud mappings
    - PowerCenter Interoperability: Import and execute Informatica on-premise PowerCenter integration artifacts (including PowerCenter mappings, Mapplets, templates and plugins)
  - Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, SQL Transformation, Union and Rank
- Shared Design-time Repository
- Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages).
  - Allows publish and consumption of public bundles only.
- EDC Powered Data Discovery
  - Taskflow support for email and command line execution
  - Intelligent Structure Discovery
  - PowerCenter Interoperability to consume Informatica on-premise integration artifacts.
  - Ability to import and consume integration artifacts developed with Informatica PowerCenter development tools (not included) within Cloud Services. Integration artifacts includes PowerCenter mappings, Mapplets, templates and plugins.

# Informatica from Salesforce

## Cloud and Product Description Schedule

### **Product Notes**

Data Integration for FedRAMP requires Integration Base for FedRAMP.

Data Integration for FedRAMP is subscribed per Instance.

For each Data Integration for FedRAMP subscription, Customer's deployment of the subscription is restricted to one (1) Instance of each Cloud Service, Environment and Secure Agent, all of which are restricted to use solely in conjunction with the associated Data Integration for FedRAMP subscription. Additional Secure Agents may be subscribed separately by Customer

### **API and App Integration for FedRAMP**

#### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

#### ***Packaging***

API and App Integration for FedRAMP allows the creation of processes using synchronous and asynchronous integration patterns; the ability to orchestrate services; expose service APIs via the Cloud Application Integration; creation of User interactive access to data using Screenflow pages; and creation of App-to-App data integrations using data integration capabilities offered by the Data Synchronization Service, data integration tasks and mappings (limited to App-to-App use case development); re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer; and schedule workload executions.

# Informatica from Salesforce

## Cloud and Product Description Schedule

API and App Integration for FedRAMP includes:

- Service orchestration
- Apigee Integration Option
- OData provider service
- Process Designer web-based design tool – enables Customer to model, develop, test, deploy and simulate service, API and process integrations.
- Guide Designer and Screenflows provides interaction and workflows for embedded HTML applications.
- Process Developer - an Eclipse-based design tool – enables Customer to model, develop, test, deploy and simulate BPEL processes.
- Process Console enables an administrator to monitor and manage real-time integrations.
- Process Server and associated packages deployed on a Secure Agent enables seamless real-time access to on-premise systems.
- Cloud Mapping Designer (limited to App to App use cases).
  - Includes Source, Target, Filter, Lookup, Hierarchy and Expression transformations; Mapplet Support including the ability to create and execute Mapplets as a reusable component (e.g., common Transformations and/or business logic) within multiple cloud mappings; Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, Union; Taskflow support for email, Command Line Execution and File Listener; and Intelligent Structure Discovery
  - Subscription for Advanced Data Integration and Data Warehousing capabilities requires subscription for Data Integration for FedRAMP package.
- Connectivity for the Cloud Application Integration for FedRAMP service is defined in the PAM
  - Customer may use an unlimited number of Tier A Connectors
  - Customer is required to subscribe to Tier B, C and D Connectors as specified in the PAM.
  - Connectors included and subscribed for use to integrate Informatica services with API and App Integration for FedRAMP
- Includes a Transaction Block of three million (3,000,000) transactions per month with prescribed daily limits.

Additional Informatica Cloud Transaction Blocks for FedRAMP can be subscribed separately. Data Integration for FedRAMP provides enterprise data integration capabilities, including the ability to design and execute data integration tasks (mappings), re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; publish and consume integration artifacts from Global Repository; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer and schedule workload executions.

### **Product Notes**

API and App Integration for FedRAMP requires Integration Base for FedRAMP.

# Informatica from Salesforce

## Cloud and Product Description Schedule

API and App Integration for FedRAMP is subscribed per Instance.

Available Connectors are identified in the Connector PAM that Informatica Network members can access at the Informatica Network.

Customer may only process up to five percent (5%) per day of the total subscribed monthly Transaction Block. For purposes of calculation for API and App Integration for FedRAMP, a transaction shall be defined as a unique incoming API request (an API request a message, a scheduled event or a file arrival event) that triggers the creation of a process Instance or an API request to the OData Provider Service whether executed by the Cloud Services or by Customer-hosted Informatica Cloud Secure Agent and includes the transactions generated by each page of a Screenflow.

### **Sub-org for FedRAMP**

#### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

#### ***Packaging***

Informatica Cloud Organization is a hierarchy of related Organizations that includes one (1) parent Organization and one (1) or more Sub-organizations. Sub-organizations are Informatica Cloud Organizations that need to be subscribed separately.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Sub-org is a subdivision of an Organization that inherits all the features and subscriptions available in the parent Org, including Sandbox Org with the following exceptions:

- It can reuse the connection subscribed for the parent Org. New Connectors used in the Sub-org count toward the total number of Connectors subscribed. Additional Connectors can be subscribed separately.
- Transactions processed by a Sub-org count toward the total number of transactions that are subscribed for parent Org (if applicable).

Note: The Sub-org needs to be of the same type as parent Org.

### **Product Notes**

Sub-org for FedRAMP requires Integration Base for FedRAMP.

Sub-org for FedRAMP is subscribed per Instance.

Only One hundred twenty-five (125) Sub-org for FedRAMP can be subscribed per subscription and master org.

Deployment of one or more Sub-org for FedRAMP(s) does not include or permit Customer to multiply the number of included connections, transactions or other metrics applicable to and/or included within the Org.

## **Cloud Secure Agent for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is

# Informatica from Salesforce

## Cloud and Product Description Schedule

defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### ***Packaging***

Cloud Secure Agent for FedRAMP is a light-weight binary that Customer downloads and installs in Customer's Environment to access the Cloud Services located in Informatica's hosted Environment. The Secure Agent processes Informatica Cloud workloads.

### ***Product Notes***

Cloud Secure Agent for FedRAMP requires Integration Base for FedRAMP.

Cloud Secure Agent for FedRAMP is subscribed per Instance.

Cloud Secure Agent for FedRAMP may be installed and operated on Customer server(s) or verifiable Partition(s) with up to four (4) CPU-cores, on Informatica supported operating platforms.

Additional Cloud Secure Agents for FedRAMP may be subscribed separately for different server(s) or be combined for one (1) server with higher CPU-core capacity.

## **Transaction Block for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### ***Packaging***

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## Cloud and Product Description Schedule

Transaction Block for FedRAMP is used to add capacity (transaction limits) for Informatica API and App Integration for FedRAMP processes.

Note: Customer may subscribe up to maximum of two hundred (200) million transactions in total.

A **Transaction** means a unique incoming API request (a message or an event) that triggers the creation of a process Instance whether executed within the Cloud API and App Integration Service for FedRAMP or Cloud Secure Agent for FedRAMP.

### **Product Notes**

Transaction Block for FedRAMP can be used in support of API and App Integration for FedRAMP.

Transaction Block for FedRAMP is subscribed per Transaction Block.

Customer shall be restricted to the number of Transaction Block transactions for FedRAMP subscribed.

## **Apigee Integration Option for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication

800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### **Packaging**

Apigee Integration Option for FedRAMP supports publishing Informatica business and integration processes as secure, managed API End Points to Apigee Edge.

# Informatica from Salesforce

## Cloud and Product Description Schedule

Apigee Integration Option for FedRAMP includes:

- Apigee Service
  - Allows Customer to publish an application integration process End Point to Apigee Edge from within Informatica Cloud Application Integration interface.
- Apigee Extension
  - Allows Apigee Edge Users to discover Informatica application integration processes for their Organization from within the Apigee interface and deploy as a managed API End Point with Apigee Edge.

### **Product Notes**

Apigee Integration Option for FedRAMP requires API and App Integration for FedRAMP.

Apigee Integration Option for FedRAMP is subscribed per Instance.

Customer's deployment of Apigee Integration Option for FedRAMP shall be consistent with their subscription to API and App Integration for FedRAMP and any additional add-on packages.

Any restrictions applicable to the parent Org shall apply to any Sub-org.

All other terms set forth in this Cloud and Product Description Schedule with respect to each component of Apigee Integration Option for FedRAMP shall continue to apply, provided, however, if there is any inconsistency between such terms and those set forth in this Apigee Integration Option for FedRAMP description, those set forth in this description shall control. See the appropriate section of this Cloud and Product Description Schedule for details of such terms.

## **Change Data Capture Standard for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook

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## Cloud and Product Description Schedule

(“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### **Packaging**

Change Data Capture Standard for FedRAMP provides PowerExchange Software and executables necessary to provide access to specific RDBMS (Relational Database Management Systems) which reside on Linux, Unix or Windows (LUW) as well as z/Series & iSeries Platforms. Deployment of the Change Data Capture Standard identifies and extracts data from the underlying RDBMS log or journal files.

Change Data Capture Standard for FedRAMP provides all necessary software to allow installation, configuration and execution of the following PowerExchange core components:

- PowerExchange Navigator
- PowerExchange Listener which is an IICS provisioned and configured in Secure Agent
- PowerExchange Change Data Capture components
- Including PowerExchange Change Data Capture Remote Logger

### **Product Notes**

Change Data Capture Standard for FedRAMP requires Data Integration for FedRAMP.

Change Data Capture Standard for FedRAMP is subscribed per Instance.

Change Data Capture Standard for FedRAMP enables access to database types subscribed separately by Informatica. It is a hybrid offering that includes both cloud-based and on-premise components offered on subscription basis.

The PowerExchange components may be deployed solely in support of the identification and extraction of subscribed Data Types.

Change Data Capture Standard for FedRAMP subscription permits access to and extraction from both Production and Non- production Environments.

## **Change Data Capture Relational Database Connectors for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an

# Informatica from Salesforce

## Cloud and Product Description Schedule

associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### ***Packaging***

Change Data Capture Relational Database Connectors for FedRAMP identifies and extracts data from relational database logs or iSeries journals.

**Supported databases:** Oracle, MySQL Enterprise Edition (EE), SAP S4/HANA, SQL Server, DB2 (running on Linux, Unix, Windows and iSeries platforms) and PostGre.

### ***Product Notes***

Change Data Capture Relational Database Connectors for FedRAMP requires Change Data Capture Standard for FedRAMP.

Change Data Capture Relational Database Connectors for FedRAMP is subscribed per End Point.

Each Change Data Capture Relational Database Connectors for FedRAMP subscription allows Customer to connect one (1) Instance of Change Data Capture Standard for FedRAMP to one (1) Instance of a supported relational database. Additional connections require the subscription of additional Change Data Capture Relational Database Connectors for FedRAMP.

## **Change Data Capture for Mainframe Connector for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an

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## Cloud and Product Description Schedule

associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan ("SSP"). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook ("FedRAMP Cloud Services Responsibility Matrix"); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### **Packaging**

Change Data Capture for Mainframe Connector for FedRAMP identifies and extracts data from Log files. **Supported Types:** DB2 and VSAM

### **Product Notes**

Change Data Capture for Mainframe Connector for FedRAMP requires Change Data Capture Standard for FedRAMP.

Change Data Capture for Mainframe Connector for FedRAMP is subscribed per End Point.

Change Data Capture for Mainframe Connector for FedRAMP is subscribed on a per DB2 "Sub-System (DSN)/Owner (Authorization)" basis. Owner (Authorization) is often referred to as "Schema" within most Database terminologies.

Each Change Data Capture for Mainframe Connector for FedRAMP subscription allows Customer to connect to one (1) Instance of a Change Data Capture Standard for FedRAMP to one (1) subscribed Change Data Capture DB2 for z/OS Connector instance. Additional connections require additional Change Data Capture for Mainframe Connector for FedRAMP instances.

## **Tier D Connector for FedRAMP**

### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as "for FedRAMP" have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica's FedRAMP Cloud Services are provided with

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## Cloud and Product Description Schedule

administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication

800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

### ***Packaging***

A Tier D Connector for FedRAMP allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier D third-party services and/or technologies.

### ***Product Notes***

Tier D Connector for FedRAMP requires a supported Cloud Service.

Tier D Connector for FedRAMP is subscribed per End Point.

Tier D Connector for FedRAMP(s) is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

Available subscription metrics are:

- **Per End Point:** For each “Tier D Connector for FedRAMP per End Point per consecutive month” subscribed, Customer may connect one (1) End Point to any supported Cloud Services Instance and/or Software application(s). Connectivity to additional Tier D End Point(s) require additional subscription(s).
- **Per Data Type (source type):** For each “Tier D Connector for FedRAMP Unlimited per type per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier D:** For each “Tier D Connector for FedRAMP unlimited per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Types specified within Tier D.

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## Cloud and Product Description Schedule

Not all Tier D Connectors for FedRAMP are available on all Cloud Services and Software applications, editions, and options. The list of supported Tier D Connector for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

*Note:* When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

### **Tier C Connector for FedRAMP**

#### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information; (b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

#### ***Packaging***

A Tier C Connector for FedRAMP allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier C third-party services and/or technologies.

#### ***Product Notes***

Tier C Connector for FedRAMP requires a supported Cloud Service.

Tier C Connector for FedRAMP is subscribed per End Point.

Tier C Connector for FedRAMP(s) is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

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## Cloud and Product Description Schedule

Available subscription metrics are:

- **Per End Point:** For each “Tier C Connector for FedRAMP per End Point per consecutive month” subscribed, Customer may connect one (1) End Point to any supported Cloud Services Instance and/or Software application(s). Connectivity to additional Tier C End Point(s) require additional subscription(s).
- **Per Data Type (source type):** For each “Tier C Connector for FedRAMP Unlimited per type per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier C:** For each “Tier C Connector for FedRAMP unlimited per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Types specified within Tier C.

Not all Tier C Connectors for FedRAMP are available on all Cloud Services and Software applications, editions, and options. The list of supported Tier C Connector for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

### Tier B Connector for FedRAMP

#### ***Federal Risk Assessment and Management Program (FedRAMP)***

The Cloud Services identified as “for FedRAMP” have in process status under the Federal Risk Assessment and Management Program (FedRAMP) at the FedRAMP Moderate impact level and an associated FedRAMP Cloud Service SKU. Informatica’s FedRAMP Cloud Services are provided with administrative, technical, and physical controls under the FedRAMP program in accordance with the applicable Informatica FedRAMP System Security Plan (“SSP”). The SSP is designed to incorporate continuous monitoring including annual independent third-party assessments by an accredited 3PAO. US federal agencies may request access to the accreditation package when completed at [www.fedramp.gov](http://www.fedramp.gov).

Customers subscribing to a FedRAMP Cloud Service must (a) not use the Cloud Services to store or process classified information;

(b) comply with the applicable SSP Attachment 9- CIS Workbook (“FedRAMP Cloud Services Responsibility Matrix”); (c) not upload anything containing viruses or other code or devices intended to cause damage, loss or unauthorized access to or use of any system or data; and (d) be responsible for remediation of Spillage caused by Customer, where Spillage is defined by NIST Special Publication 800-53 Revision 4, Security and Privacy Controls for Federal Information Systems and Organizations.

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## Cloud and Product Description Schedule

### **Packaging**

A Tier B Connector for FedRAMP allows Customer to connect supported Cloud Services and/or Software applications as defined by the Connector PAM to designated Tier B third-party services and/or technologies.

### **Product Notes**

Tier B Connector for FedRAMP requires a supported Cloud Service.

Tier B Connector for FedRAMP is subscribed per End Point.

Tier B Connector for FedRAMP(s) is offered based on one (1) of three (3) metrics which are determined by Customer at the time of subscription.

Available subscription metrics are:

- **Per End Point:** For each “Tier B Connector for FedRAMP per End Point per consecutive month” subscribed, Customer may connect one (1) End Point to any supported Cloud Services Instance and/or Software application(s). Connectivity to additional Tier B End Point(s) require additional subscription(s).
- **Per Data Type (source type):** For each “Tier B Connector for FedRAMP Unlimited per type per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Type specified.
- **Per Tier B:** For each “Tier B Connector for FedRAMP unlimited per consecutive month” SKU subscribed, Customer may connect Cloud Services and/or Software applications Instances to any number of End Point connections of the Data Types specified within Tier B.

Not all Tier B Connectors for FedRAMP are available on all Cloud Services and Software applications, editions, and options. The list of supported Tier B Connector for FedRAMP is in the Connector PAM that Informatica Network members can access at the Informatica Network.

Note: When a Connector is provided as part of a bundle, any additional restrictions specified in the bundle Product Notes shall apply.

## SERVICES

### **Professional Services Unit**

#### **Packaging**

Professional Services Units (PSUs) provide flexible access to eligible Professional Services. Professional Service Units may be applied against eligible Professional Services in the PSU matrix at

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## Cloud and Product Description Schedule

[https://success.informatica.com/success-accelerators/psu.html#t=SuccessAccelerators&sort=relevancy&numberOfResults=9&f:engagementcatalogtype=\[PSU%20Catalog\]](https://success.informatica.com/success-accelerators/psu.html#t=SuccessAccelerators&sort=relevancy&numberOfResults=9&f:engagementcatalogtype=[PSU%20Catalog]).

### **Product Notes**

Eligible Professional Services are the Professional Services listed in the PSU matrix at the time Customer schedules the applicable Professional Services.

For each eligible Professional Service Unit, the PSU matrix will describe the scope of services and number of PSUs consumed.

## **ASSURANCE PACKAGE**

### **Cloud Assurance Package - IPU**

#### **Packaging**

Cloud Assurance Package - IPU provides cloud-native capabilities that include governance and control over planned releases and upgrades using built-in rules to understand the impact of new features, asset (Tasks, Connections, Schedules) replication and regression testing in a Sandbox, as well as on-demand risk assessment.

Cloud Assurance Package - IPU includes:

- Upgrade Management: Automated task identification, asset migration, connectivity updates, and configuration synchronization.
- Configuration Management & Monitoring: Track configurations and resources
- Feature Impact: Feature impact analysis to identify product features and Connectors likely impacted by new release features and dependencies.
- Org Administration: Promote assets between Organizations with peer reviews and keep Secure Agent configurations in sync. Manage asset replication to multiple Environments and identify potential security risks (in-active users, connections).
- Health Assessment: Perform on-demand health check for Organization across various categories like performance, unused/invalid assets and security.
- Troubleshooting: Analyze task and agent logs using Log Analyzer, to isolate problem areas more efficiently

Note: For full Upgrade Management functionality, Customer must provision and use a Pre-Release Org in IDMC. Without a Pre-Release Org, Customer will only have access to the list of impacted tasks and their insights within Upgrade Management functionality.

### **Product Notes**

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## Cloud and Product Description Schedule

Cloud Assurance Package - IPU requires Intelligent Data Management Cloud - IPU or Intelligent Data Management Cloud - Flex IPU or Intelligent Data Management Cloud - Unlimited - Flex IPU.

Cloud Assurance Package - IPU is subscribed per Production Org.

Customer is permitted to replicate in the Sandbox for use with Intelligent Data Management Cloud Assurance Package only the number of Connector(s) and Secure Agent(s) subscribed for the corresponding Intelligent Data Management Cloud Production Org.

Regional and Ecosystem service availability is identified in the PAM for Cloud Services that Informatica Network members can access at the Informatica Network.

*Note:* For Pre-release Org availability, refer to POD Availability and Networking at the Informatica Network.

### Cloud Assurance Package - MDM SaaS

#### *Packaging*

Cloud Assurance Package - MDM SaaS provides cloud-native capabilities that include governance, asset management, log analysis as well as on-demand health assessment.

Cloud Assurance Package - MDM SaaS includes:

- Health Assessment: Perform on-demand health check for Organization across various MDM Assets.
- Asset Management & Visibility: Leverage metadata for a centralized view of business entities, reference data, hierarchies, and scheduled jobs. Understand dependencies between MDM assets and easily identify the changes between different asset versions.
- Log Analysis & Troubleshooting: Gain insights into available job runs, match configurations

#### *Product Notes*

Cloud Assurance Package - MDM SaaS requires a subscription to MDM SaaS which includes the Sandbox necessary to deploy and utilize Intelligent Data Management Cloud Assurance Package for MDM SaaS.

Regional and Ecosystem service availability is identified in the PAM for Cloud Services that Informatica Network members can access at the Informatica Network.

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## Cloud and Product Description Schedule

### Cloud Assurance Package - IICS

#### *Packaging*

Cloud Assurance Package - IICS provides cloud-native capabilities that include governance and control over planned releases and upgrades using built-in rules to understand the impact of new features, asset (Tasks, Connections, Schedules) replication and regression testing in a Sandbox, as well as on-demand risk assessment.

Cloud Assurance Package - IICS includes:

- Upgrade Management: Automated task identification, asset migration, connectivity updates, and configuration synchronization.
- Configuration Management & Monitoring: Track configurations and resources
- Feature Impact: Feature impact analysis to identify product features and Connectors likely impacted by new release features and dependencies.
- Org Administration: Promote assets between Organizations with peer reviews and keep Secure Agent configurations in sync. Manage asset replication to multiple Environments and identify potential security risks (in-active users, connections).
- Health Assessment: Perform on-demand health check for Organization across various categories like performance, unused/invalid assets and security.
- Troubleshooting: Analyze task and agent logs using Log Analyzer, to isolate problem areas more efficiently
- Pre-Release Org: One Non-Production Instance to match Customer Production Org solely to permit Customer to preview new features and do preliminary testing of existing solutions on the new release in a Non-production Org.

#### *Product Notes*

Cloud Assurance Package - IICS requires Integration Base, Data Integration or Application Integration.

Cloud Assurance Package - IICS is subscribed per Production Org.

Customer is permitted to replicate only the number of Connector(s) and Secure Agent(s) subscribed for the corresponding Production Org.

Regional and Ecosystem service availability is identified in the PAM for Cloud Services that Informatica Network members can access at the Informatica Network.

Note: For Pre-release Org availability, refer to POD Availability and Networking at the Informatica Network.

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## Cloud and Product Description Schedule

### SUPPORT SERVICES

#### Premium Success

##### *Packaging*

Tailored for business-critical deployments, Premium Success provides 24x7 access to Informatica support staff globally for Priority 1 issues.

Premium Success includes:

- Global 24x7 Support: Customer may contact a member of Informatica Global Customer Support (GCS) to discuss technical Priority 1 issues at any time of day. Calls will be routed to the support engineer best qualified to help with the problem based on the time of day.
- Online Escalation: Customer may escalate an open service request to Informatica GCS management by selecting the escalate “button” available on our support portal.
- Continued Response SLA: Customer is provided with timely update to their issues.
- Online management of Customer cases through the Informatica support portal.
- For Customers subscribing to IDMC: Value Accelerators, Platform Insights, Upgrade Intelligence Services and Deployment Automation. *Note:* To fully utilize these features, you must deploy them in a pre-release Org. For more information on availability of pre-release Orgs, refer to the Release Readiness Guide or speak to the CSM team.
- Live Chat: Real Time, online chat session with a member of the Informatica Support Team for how-to questions or support issues. Live Chat is available for Cloud Customers from 9:00am to 5:30pm in the US, EMEA and Asia Pacific.
- Success Services: Exclusive services designed to drive adoption such as Success Academy access, adoption services and customer success engagements.

##### *Product Notes*

Premium Success is offered on a subscription basis.

#### Signature Select

##### *Packaging*

Signature Select offers all features of Premium Success and proactive and additional support services for mission-critical deployments. Recommended for large-scale enterprises where performance and latency are key success factors.

Signature Select includes:

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## Cloud and Product Description Schedule

- Proactive support services
- enhanced training resources
- value accelerator
- designated Customer Success resources to accelerate adoption and ROI

### Key service options:

- Global 24x7 support for all incidents
- Proactive support - predictive escalation, target restoration commitment
- Informatica Success Center
- Business Critical Prioritization (Fifteen (15) minute response time)
- Prioritized emergency bug fixes
- “Ask an Expert”: scheduled consults with subject matter experts
- For Customers subscribing to IDMC: Value Accelerators, Platform Insights, Upgrade Intelligence Services and Deployment Automation. *Note:* To fully utilize these features, you must deploy them in a pre-release Org. For more information on availability of pre-release Orgs, refer to the Release Readiness Guide or speak to the CSM team.
- Key Event Management
- Emergency Response Team: dedicated team for business impacting incidents
- Value Accelerator: Proactively provide Customers with relevant recommendations to enhance value realization Customer Success
- Resources: Business Reviews, tailored outcome-based success plans

### ***Product Notes***

Signature Select is offered on a subscription basis.