

Informatica Cloud Description Schedule

INFORMATICA CLOUD DESCRIPTION SCHEDULE ("CDS") VERSION 31.1

May 4, 2018

Note: Informatica Cloud Description Schedule, Version 31.1 effective May 4, 2018, applies to Informatica Pricebook, Version 31.1, Software SKUs set forth in the applicable Exhibit A or product order form, subject to the note set forth on the following page.

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TO ALL INFORMATICA CUSTOMERS AND PROSPECTIVE CUSTOMERS

NOTE ON CLOUD DESCRIPTION SCHEDULE VERSION APPLICABILITY:

IF THE APPLICABLE EXHIBIT A OR PRODUCT ORDER FORM INCLUDES ON PREMISE OR LEGACY PRODUCT SKUS FROM INFORMATICA PRICE BOOK VERSION 31.1, PRODUCT DESCRIPTION SCHEDULE 31.1, OR PRODUCT DESCRIPTION SCHEDULE VERSION 22.33. (AND NOT THIS CLOUD DESCRIPTION SCHEDULE VERSION 31.1) APPLIES TO SUCH PRODUCTS. PRODUCT DESCRIPTION SCHEDULES 31.1 OR 22.3 ARE AVAILABLE UPON REQUEST.

PLEASE DIRECT ANY QUESTIONS YOU MAY HAVE REGARDING THE TERMS THAT GOVERN YOUR PARTICULAR PURCHASES OF SOFTWARE TO YOUR INFORMATICA ACCOUNT MANAGER AND THE INFORMATICA LEGAL DEPARTMENT.

THE PRODUCT DESCRIPTION IN FORCE AT THE TIME OF PURCHASE OF SOFTWARE SHALL CONTINUE TO APPLY TO THAT SOFTWARE IN PERPETUITY UNLESS THE SOFTWARE IS UPGRADED AND BECOMES SUBJECT TO A MORE RECENT EDITION OF THE PRODUCT DESCRIPTION SCHEDULE.

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DEFINITIONS

CPU (Central Processing Unit) or **CPU-core** is a single complete computation engine (execution core) that is fabricated on a single chip (or processor) that plugs into a single socket. A **Single-Core Processor** consists of a single complete computation engine (execution core) that is fabricated on a single chip (or processor) that plugs into a single socket. **Multi-Core Processor** integrates two (2) or more complete computation engines (execution cores) on a single chip that plugs into a single socket. A Virtual CPU-core is a CPU-core assigned to a virtual machine process within Virtualization software. For purposes of licensing, each execution core on a chip or a Virtual CPU-core as represented in Virtualization software is counted as a CPU-core. When deploying the Software in Amazon Web Services (AWS) on an EC2 instance type where one (1) vCPU equates to one (1) Hyper-Thread, each licensed CPU-core shall equate to two (2) AWS EC2 vCPUs. T2 and m3.medium AWS EC2 instances are excluded as they have a one-to-one ratio between vCPUs and physical CPU-cores. For example, Software deployed on a CPU containing a single quad-core chip would be counted as four (4) CPU-cores for the purpose of determining license fees and entitlements. For the avoidance of doubt, Visual Processing Unit ("VPU") and Graphic Processing Unit ("GPU") technologies are excluded from this definition.

Connector means software that enables Informatica Cloud Service/s or Applications built on Informatica Cloud to connect to a third-party data source enabling access or (bi-directional) data movement.

Data Type means a single relational database type from which Customer sources or obtains a specific type of data (e.g., Oracle and DB2), or to which Customer targets or transfers a specific type of data.

Disaster Recovery System means an independent, stand-by implementation that is brought online to support critical business continuity processes if the primary production system is rendered inoperable.

End Point means the connection of the applicable Informatica Software license/service to either (i) a supported application instance (ii) file system (iii) directory (iv) database instance (v) database schema; (vi) social application instance (vii) Cloud storage container or equivalent (viii) SaaS application instance (ix) Rest or SOAP API (x) on-premise ERP application instance (xi) middleware or messaging service (xii) on-prem enterprise system (xiii) cloud data warehouse service (xiv) cloud datawarehouse database (xv) enterprise datawarehouse instance (xvi) Unique B2B library (xvii) B2B partner endpoint

Environment means a single domain comprised of a specific network, grid or named shared group of servers and/or processors that form a single computational network through which the Software is accessed through a single "master gateway node" by the licensed number of CPU-cores. This term may refer either to an environment dedicated to quality assurance or the testing or development of software and/or applications solely in a non-production environment ("**Laboratory, Lab or Development Environment**") or an environment used for the actual processing and/or throughput of data ("**Production Environment**"). See Environment Licensing in the General License Terms section.

False Negative is a result of the processing of an Address by the Product(s) where no correction is made while a knowledgeable human is able to make a correction.

False Positive is the result of the processing of an Address by the Product(s) where the correction or suggestion is not identical to the correct response as determined by a knowledgeable human.

Instance is defined as a single Production, Test, or Development Environment.

Metadata Resource is a logical collection of metadata within a Resource. A Resource is a repository object that represents an external data source or metadata repository from which scanners extract metadata. The basic metadata operations, such as extraction, storage, and management of metadata, are performed at the resource level.

Named User means an identified specific Named User. Only the Named User(s) is permitted to access the specifically licensed Software at any given time. Each Named User shall be designated with a Named User name using a method that incorporates the Named User's name (e.g. John T. Smith or jsmith). Named User may also mean other types of permitted Named Users of licensed software and services, including Casual Named Users, Data Stewards, and or System Named Users.

Organization ("Org") means a virtual container that includes a collection of users with access to a shared application and can share and utilize the assets within that virtual container. **Sub-organization ("Sub-org")** means a subordinate classification of users within an Org.

Partner Connection means the number of authorized systems at any given time of Informatica Cloud B2B Gateway for EDI.

Repository means the metadata repository of the PowerCenter Software installed on a single host server which serves as a central point of connection to the licensed CPU-cores.

Salesforce.com Named User shall be defined as a Customer Named User who has been permitted to use a Salesforce.com license purchased by Customer from Salesforce.com to access one (1) Salesforce.com Instance.

Secure Agent is a light-weight binary that Customer downloads and installs in Customer's Environment to access the Informatica Cloud Services located in Informatica's hosted Environment.

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Technical Preview means functionality identified most commonly in the product documentation or product interface as Technical Preview applicable to a Trial License. Technical Preview is provided as is and without warranty. Technical Preview functionality is not licensed for Production Environments because it may contain flaws, including uncorrectable flaws, and its use may result in errors and loss of data. Informatica may abandon development of Technical Preview functionality and never release it as a commercial product. Support Services are provided at Informatica's option and may be discontinued at any time.

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GENERAL LICENSE TERMS

Customer Services. If Customer wishes to optimize its implementation and use of the Cloud Service by purchasing a time-limited package of Informatica Customer Services ("CS Package"), which are administered remotely by Informatica, such CS Packages selected shall be set forth on an Informatica Exhibit A, along with the fixed price, time and billing parameters for the CS Package, and described more fully in this CDS. If a CS Package(s) is purchased by the Customer, then the "Cloud Service" as defined in the Agreement will be deemed to encompass such CS Package and services. In order to provide the CS Package to the Customer, Customer must grant the Informatica personnel assigned to provide such services access to the Cloud Service by establishing a Named User account for such Informatica personnel. Informatica will not install anything on Customer's IT system(s). In the event that the CS Package generates a document, whether a feasibility and scoping document or an architecture or high-level design document, based on the particular CS Package selected, Customer shall own all data (including without limitation Customer Data) set forth in such document, and Informatica shall own the document template and information that is not Customer Data, provided that Customer shall have a perpetual, irrevocable, worldwide, paid-up license to use such document.

Customer will receive applicable login details and/or passwords for Customer's Named Users of the subscriptions. Customer is solely liable for any and all activities that occur on Customer's account, including activities resulting from any failure by Customer to maintain the confidentiality of such passwords. Customer will promptly notify Informatica of any loss of password or breach of the terms applicable to the Cloud Service without delay. Informatica may establish and update from time to time by email or written notification to Customer general policies concerning use of any web service.

Customer will not use any web service or any data or information that is accessed or delivered through or derived therefrom to take any action, or assist others in taking any action, that (i) is unlawful, harassing, invasive of another's privacy, abusive, threatening, harmful, obscene, defamatory, libelous or fraudulent, (ii) violates the personal privacy rights of others, (iii) victimizes, harasses, degrades, or intimidates any individual or group of individuals, (iv) constitutes unauthorized or unsolicited transmission of advertising, junk or bulk email, or other form of unauthorized solicitation or spam; (v) constitutes an attempt to impersonate any person or entity, (vi) is intended to omit, delete, forge, or misrepresent transmission information, (vii) is intended to cloak the identity or contact information of Customer or others, (viii) infringes or misappropriates any intellectual property of any third party, or (ix) interferes with or disrupts the use of the web service. Customer acknowledges that Informatica neither endorses the content of any communications made under Customer's account nor assumes responsibility for any material contained therein.

Customer agrees to comply with all applicable laws and regulations (including applicable laws regarding taxes, the transmission of technical data, privacy, encryption of software, export of technology, transmission of obscenity or permissible uses of intellectual property) and all then-current requirements, procedures, policies, and regulations of networks that Customer uses to connect to the web service. Informatica reserves the right to deny access to the web service to Customer or any Named User of Customer that violates any of the policies or restrictions set forth in this section.

Unless otherwise agreed in writing by the parties, Customer will have sole responsibility for and bear all risks associated with acquiring and operating its own technology environment, including but not limited to computers, digital certificates (if required), operating systems, servers, Internet access, local area networks, and wide area networks and shall pay any fees associated with such access.

Informatica disclaims all responsibility and liability for any data, content, information or other materials that the Customer or its Named Users transmit to or through Informatica Cloud, which functions solely as a conduit or vehicle for data integration. Neither Informatica nor any Informatica product or service is a "data controller" or the functional equivalent thereof under applicable law with respect to any content or data transmitted. The Customer transmitting the data via an Informatica product or service is the "data controller" and Customer must ensure that it is in full compliance with applicable data protection and privacy laws, especially with laws that apply to the transmission of sensitive information, personal information or personally identifiable information, and the Customer also must ensure that it has the necessary consents or opt-ins from any relevant data subjects before transmitting data via Informatica Cloud. Informatica requires that the Customer back up all data it transmits via Informatica Cloud, as the Customer is responsible for all data and factors beyond Informatica's control that can or may contribute to data loss or corruption.

License Transfers. For each copy of the Informatica Cloud Subscription Service ("Cloud Service") licensed, Customer may deploy the Cloud Service in a single Environment located in the country identified in the 'Ship To' address on each Exhibit A. Permitted remote Named Users may access the Software through a thin or thick client developer tool from outside the country in which the Software is installed. The Software may be transferred to another Customer-owned or -leased location within the 'Ship To' country at no additional charge upon written notification to Informatica. The Software may not be transferred to locations outside the 'Ship To' country except as follows:

- (a) If Customer intends to purchase multiple licenses and deploy them across multiple countries, international pricing will apply;
- (b) If Customer intends to transfer an existing license to a different country, and the license in question has not been purchased under international pricing, Customer shall be required to pay a transfer fee for each such license. All such license transfers shall be subject to applicable export laws and regulations of the United States and other applicable countries.

On Premise Recovery License. For each Cloud Service production license purchased by Customer, Customer shall receive a Recovery License which entitles Customer to deploy one (1) recovery Instance of such production license on a stand-by server either not running or running in stand-by mode at no additional charge in support of a Disaster Recovery System. A stand-by server can also be activated to support production when the primary server is down for scheduled software or hardware maintenance. Customer is permitted to synchronize data periodically with the stand-by Instance. At no time shall the production and recovery Instances of the Software be running concurrently as active Production Environments. A Recovery License does not include installations that are deployed as a hot stand-by or active stand-by production systems. There are fees associated with such installations. Informatica Cloud Service(s) does not provide or enable database, file system and/or server failover mechanisms.

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On-premise Subscription Licensing. Product identified on an Informatica Exhibit A that contains an "(S)" in the SKU level description is licensed on an annual subscription basis subject to the payment of an upfront subscription fee. If Customer chooses not to renew the subscription, Customer must notify Informatica in writing at least thirty (30) days prior to the end of the current subscription period, and Customer must cease use of the subscription and destroy all Instances (including all copies thereof) thereof in whole or in part as of the last day of such subscription period. Upon request, Customer shall certify to Informatica that it has done so. Informatica agrees to provide the following support services ("Support Services") for such Software in return for payment in full of the amounts set forth in the applicable Informatica Exhibit A, with such Support Services to commence upon delivery or download of the Software:

Enterprise Support: Enterprise Support is designed for customers who have multiple projects utilizing Informatica products either in a single location or across multiple geographies.

Other Informatica Software. If Customer is licensing Informatica software products on a restricted basis as a component of the applicable Cloud Service(s) being obtained as reflected in an Exhibit A, such software is listed in the Packaging section of the applicable Cloud Service description in this CDS ("Software") or, where specifically agreed, a separate license agreement in place between Informatica and the Customer.

Partitioning for On-premise Software. Informatica Software products may be installed on a subset of the capacity of one (1) or more physical servers utilizing the partitioning solutions described below:

Hard Partition: A hard Partition or LPAR that has a fixed memory, storage and CPU-core allocation such that a certain subset of whole CPU-cores can be completely dedicated to the Informatica Software deployed on the server on which it is deployed. The Informatica Software must be licensed in quantities equal to or greater than the total number of CPU-cores contained within such hard Partition. All other restrictions on the quantities of sources, targets, Named Users, or any other applicable licensing metric, and any other restrictions, set forth in Customer's license agreement and all supporting documentation including this Product Description Schedule shall continue to apply.

Soft Partition: A soft Partition that defines allocations and allows for capacity, memory and CPU-cores to be shared among Partitions to accommodate on-demand changes in processing requirements (e.g., a Partition based on virtualization software). The Software may be licensed for use in a soft Partition where such virtual machine or server is hosted on one (1) or more Multi-core Processor(s) using Supported Virtualization Technology, provided that the virtual machine or server in which the Software is deployed shall not at any time exceed the licensed quantity of CPU-cores, sources, targets, Named Users, or any other applicable licensing metric, and shall be in compliance with any other restrictions, set forth in Customer's license agreement and all supporting documentation including this Product Description Schedule. For the avoidance of doubt, a "Virtual CPU-core is counted as one (1) CPU-core as identified in this document for purposes of determining licensing metric calculations, and Virtualized servers, containers, or instances created within the infrastructure are subject to the Partitioning policy within this document. When deploying the Software in Amazon Web Services (AWS) on an EC2 instance type where one (1) vCPU equates to one (1) Hyper-Thread, each licensed CPU-core shall equate to two (2) AWS EC2 vCPUs. T2 and m3.medium AWS EC2 instances are excluded as they have a one-to-one ratio between vCPUs and physical CPU-cores. Each virtual machine or server must be licensed. Customer shall not operate the Software concurrently in multiple images, containers, platforms or sets of equipment. If Customer wishes to increase the licensed quantities of the Software, deploy the Software in multiple virtual machines or servers, or otherwise change its Informatica Software configuration, Customer shall pay any applicable license fees based upon Informatica's then-current price list for generally available software.

Connector Support: Informatica provides Support for Informatica Connectors (including PowerExchange products) for which it provides the appropriate path to access the End Points. Customer may use other paths to source or target data, however, such other paths may not qualify for Support Services.

For those Customers who need to access sources and targets not accessible with a native Informatica connectors, Customer may use generic ODBC (Level 2 compliant or above) or JDBC connectivity; however, the use of such generic technology can have limitations. Therefore, Informatica has established the following support policy: Informatica will not support Customers who use generic ODBC or JDBC instead of a native connector when one is available. At its discretion, Informatica will undertake commercially reasonable efforts to support Customers with valid maintenance/Support Services agreements that access data sources or targets via ODBC or JDBC when no native connector is available.

Support Services. All Cloud Service offerings set forth in this CDS include Standard Support Services unless otherwise specified or unless customer selects a higher level of Support Services.

Trial License. Informatica reserves all rights in its sole discretion to grant and provide to Customers Trial Licenses of Informatica Cloud Services and related Products. In all such cases, Trial Licenses may but do not always include a Technical Preview and are authorized only for a period of thirty (30) days. Deployment and use of such licenses by Customer thereafter must cease or be continued only upon payment of the applicable license and Support Services fees.

Usage Data Collection. In order for Informatica to make the Cloud Service available, Informatica may collect certain information about Customer's deployment and use of the Cloud Service for purposes of understanding how the Cloud Service is being used, including without limitation information about frequency and duration of usage ("Usage Data"). Informatica reserves the right to aggregate such Usage Data in a form that does not identify Customer or any individual and use such aggregated Usage Data for Informatica's internal business purposes and use and disclose such aggregated Usage Data for preparing and issuing normative and benchmarking data. Except as otherwise provided hereunder, Informatica agrees to hold all Customer-specific Usage Data as Confidential Information pursuant to Customer's Agreement. As between the parties, Informatica shall own all right, title, and interest in and to all intellectual property rights in all materials developed by or on behalf of Informatica based on or including as a component thereof any such aggregated Usage Data and all generalized knowledge, skill, know-how and expertise relating to such information.

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INTEGRATION CLOUD

Informatica Cloud Data Integration, Cloud Application Integration & API, Cloud B2B Gateway, Cloud Integration Hub, Options and Add-Ons

	Integration Base
Packaging	<p>Integration Base provides bi-directional data integration capabilities across on-premise and Cloud systems with the Informatica Cloud Data Synchronization Service. Additionally, the base package includes simple orchestration capabilities that enables users to link discrete integration tasks into a task flow.</p> <p>Integration Base includes:</p> <ul style="list-style-type: none"> • Cloud Data Synchronization Service <ul style="list-style-type: none"> ○ Provides bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and Customer on-premise systems • One (1) Secure Agent • One (1) Sandbox • Connectivity <ul style="list-style-type: none"> ○ Unlimited Tier-A Connectors ○ Connectors may be purchased by Customer as set forth in the Connectivity Tier definitions on http://network.informatica.com ○ Bulk read and write capabilities wherever connector and corresponding application supports Bulk data movement. • Informatica Cloud Salesforce Outbound Messaging <ul style="list-style-type: none"> ○ An event listener that enables Informatica tasks to be invoked with Salesforce outbound events and messages. • Simple orchestration (Taskflow) <ul style="list-style-type: none"> ○ Provides the ability to link multiple discrete Informatica Cloud tasks and automate the execution with advanced scheduling options. • Basic user and asset management <ul style="list-style-type: none"> ○ Provides the Informatica Cloud Org Admin with the ability to create Named users and user groups and assign default roles to them. ○ Enables users to organize their design artifacts into Projects and Folders. ○ Activity logs, Task monitor and Audit logs ○ • Unlimited Integration Tasks
License Terms	<p>Integration Base is licensed on a subscription basis.</p> <p>Customer's use of Integration Base is restricted to one (1) Instance of Data Synchronization Service and Secure Agent, both of which are restricted to deployment solely in conjunction with the associated Integration Base subscription.</p> <p>Projects and Folders are limited one (1) Project and unlimited folders. Access Control features are not included in Integration Base</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>Sandbox permits Customer to deploy all of the functions and features of the Production Environment in a Non-production Environment for development and test purposes. Additional Sandboxes can be purchased separately.</p>

	Integration Base Sandbox
Packaging	<p>Integration Base Sandbox includes the following solely for development, testing and/or quality assurance in a Non-production Environment: One (1) Instance of each applicable Informatica Cloud license purchased by Customer to match Customer's Production Environment. The number and type of Connectors licensed by Customer for the corresponding Production Environment. The number of Secure Agents licensed by Customer for the corresponding Production Environment. Migration of Objects</p>
License Terms	<p>Integration Base Sandbox is licensed on a subscription basis.</p> <p>Integration Base Sandbox entitles Customer to replicate and match Customer's corresponding license of Informatica Cloud Production Environment Instance solely for development, testing and/or quality assurance purposes in a Non-production Environment. Such replication and matching rights apply to the number of Connectors and Secure Agents licensed by Customer for the Production Environment Instance.</p>

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	Integration Base Sandbox may not be used in a Production Environment or mode, and each such Sandbox Instance is restricted to use in support of no more than one (1) Instance of the applicable Informatica Cloud Instance in the Production Environment. Integration Base Sandbox may not be used to develop OEM applications. It is recommended that Customer license separate Sandbox Instances for multiple lab stages (<i>i.e.</i> , development, test and quality assurance).
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	<h2>Data Integration</h2>
Packaging	<p>Data Integration provides enterprise data integration capabilities, including the ability to design and execute data integration tasks (mappings), re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; publish and consume integration artifacts from Global Repository; perform data ingestion at scale with mass ingestion service; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer and schedule workload executions.</p> <p>Data Integration includes:</p> <ul style="list-style-type: none"> • Cloud Mapping Designer • Advanced Data Integration and Data Warehousing capabilities and Transformations. This includes: <ul style="list-style-type: none"> ○ Partitioning ○ Pushdown Optimization ○ Transformations such as Aggregator, Hierarchy Builder, Normalizer, Router, Sequence Generator, Sorter, SQL Transformation and Union • Global Repository • Enables sharing, collaboration and consumption of re-usable integration assets (bundles, Integration Packages). <ul style="list-style-type: none"> ○ Allows publish and consumption of public bundles only. • Connectors may be purchased by Customer as set forth in the Connectivity Tier definitions on http://network.informatica.com • Intelligent Structure Discovery <ul style="list-style-type: none"> ○ Informatica Cloud Intelligent Structure Discovery automatically recognizes the structure of certain machine-generated log files and produces a structure definition that can be customize through the Intelligent Structure Discovery application. This structure definition can be imported into Informatica Cloud and used in a mapping to automatically parse similar log files with similar structure and integrate their contents with any Informatica Cloud Data Integration process. • PowerCenter Interoperability to consume Informatica on-premise integration artifacts <ul style="list-style-type: none"> ○ Ability to import and consume integration artifacts developed with Informatica PowerCenter development tools (not included) within Informatica Cloud. Integration artifacts includes PowerCenter mappings, mapplets, templates and plugins.
License Terms	<p>Data Integration requires a license to Integration Base.</p> <p>For each Data Integration subscription, Customer's deployment of the subscription is restricted to one (1) Instance of each Informatica Cloud Service, Environments and Secure Agent, all of which are restricted to use solely in conjunction with the associated Data Integration subscription. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of Data Integration shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this Data Integration description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

	<h2>API and App Integration</h2>
Packaging	<p>API and App Integration allows the creation of processes using synchronous and asynchronous integration patterns; the ability to orchestrate services; expose service APIs via the Cloud Application Integration or API Management services; perform App to App data integrations using data integration capabilities offered by the Data Synchronization Service; data integration tasks (mappings, limited to App to App use case development); re-usable tasks (parameterized mappings or templates) using the Cloud Mapping Designer; design complex orchestrations for all data integration tasks with the advanced Taskflow Designer; and schedule workload executions.</p> <p>API and App Integration includes:</p> <ul style="list-style-type: none"> • Service orchestration • Complex request/response real-time integration • Cloud API Management Service for policy enforcement and API Management functions <ul style="list-style-type: none"> ○ API Gateway – an API proxy service controlling access by way of policy enforcement of provider service APIs and providing the means to exposing these services as managed service APIs ○ API Manager - web-based management tooling that provides the means by which administrative Users define and apply policies, activate and deactivate Managed Service APIs; monitor and audit access to managed APIs and the policies that govern their use.

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	<ul style="list-style-type: none"> • Event Listeners • OData Provider Service • Message queuing and topic integration • Cloud Mapping Designer (limited to App to App use case development). <ul style="list-style-type: none"> ○ Includes Source, Target, Filter, Lookup, Hierarchy and Expression transformations ○ License for advanced Data Integration and Data Warehousing capabilities requires license for Data Integration package. • Process Designer web-based design tooling – a that allows Named Users to model, develop, test, deploy and simulate Cloud-based service and process integrations. <ul style="list-style-type: none"> ○ Integration patterns include straight-through and long-running synchronous and asynchronous service orchestration leveraging REST and SOAP API-based integration, service and API creation, and service and API consumption each of which execute within the Cloud service and/or within Process Server embedded on an Informatica Cloud Secure Agent. ○ Also included are additional data access protocols, listeners and access methods capabilities including OData; messaging queues, topics and pub/sub mechanisms; Java-based extensibility mechanisms; and Informatica Cloud Secure Agent and Cloud-based listeners and access mechanisms other than REST and SOAP. • Process Console - allows users to administer and monitor the real-time integrations and manage the complete life cycle of integrations. • Process Server and associated packages deployed on an Informatica Cloud for Secure Agent <ul style="list-style-type: none"> ○ Enables seamless real-time access to on-premise systems. • Total two (2) Million transactions per month. Additional Informatica Cloud Transaction Blocks can be licensed separately. • Connectors may be purchased by Customer as set forth in the Connectivity Tier definitions on http://network.informatica.com
<p>License Terms</p>	<p>API and App Integration requires Integration Base.</p> <p>API and App Integration is licensed on a subscription basis.</p> <p>Customer may only use the Connectors licensed individually to make connections with this Service. Connectors that supports Informatica Cloud API and App Integration Service as set forth in http://network.informatica.com/.</p> <p>Customer may only process a total of 100,000 transactions per day unless otherwise licensed for the processing of additional transactions. For purposes of calculation for API and App integration, a transaction shall be defined as a unique incoming API request (a message or an event) that triggers the creation of a process instance whether executed within the Cloud Service or an Informatica Cloud Secure Agent.</p>

	<h2 style="margin: 0;">B2B Gateway</h2>
<p>Packaging</p>	<p>B2B Gateway supports the exchange of messages through Partner Connections using Informatica Cloud. B2B Gateway includes partner management, EDI mappings, B2B Gateway Connectors, monitoring and tracking.</p> <p>B2B Gateway includes the following:</p> <ul style="list-style-type: none"> • Cloud Mapping Designer (limited to App to App use case development). <ul style="list-style-type: none"> ○ Includes Source, Target, Filter, Lookup, Hierarchy and Expression transformations ○ License for advanced Data Integration and Data Warehousing capabilities requires license for Data Integration package. • B2B Gateway operation console • B2B Data Transformation • B2B Gateway bundle of EDI mappings • Cloud B2B Data Transformation option with EDI X12 and EDIFACT libraries that enables customization of included B2B transformations. • Connectivity <ul style="list-style-type: none"> ○ One (1) Tier-D connector for B2B Gateway ○ One (1) (Managed File Transfer) (restricted use for B2B Gateway) ○ Fifty (50) B2B Partner Connections. Additional Partner Connections must be licensed separately. • Intelligent Structure Discovery
<p>License Terms</p>	<p>B2B Gateway requires a license for Integration Base.</p> <p>B2B Gateway is licensed on a subscription basis.</p> <p>Customer's deployment of B2B Gateway shall be consistent with their license to Integration Base and any additional add-on packages. Any restrictions of the parent Org shall apply to the Sub-org.</p> <p>Note: B2B Gateway requires a Cloud Adoption B2B Success Pack license.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of B2B Gateway shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this B2B Gateway description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

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	B2B Partner Connections
Packaging	B2B Partner Connections allows Customer to increase the number of partner connections to a given B2B Gateway organization.
License Terms	<p>B2B Partner Connections is licensed on a subscription basis. B2B Partner Connections is offered based on alternative metrics which are determined by Customer at the time of licensing. The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.</p> <p>Customer may purchase additional partner connections as follows:</p> <ul style="list-style-type: none"> • Package of 50 Partner Connections: license 50 Partner Connections for B2B Gateway. • Unlimited: license unlimited connectors for B2B Gateway <p>B2B Partner connections is available only with B2B Gateway license.</p>

	Integration Hub
Packaging	<p>Integration Hub enables application integration using publish and subscribe patterns across Cloud and on-premise applications with Informatica Cloud tasks. Integration Hub includes hub management, publication repository, Cloud Integration Hub Connector, monitoring and tracking.</p> <p>Integration Hub includes the following:</p> <ul style="list-style-type: none"> • Cloud Mapping Designer (limited to App to App use case development). <ul style="list-style-type: none"> ○ Includes Source, Target, Filter, Lookup, Hierarchy and Expression transformations ○ License for advanced Data Integration and Data Warehousing capabilities requires license for Data Integration package. • Integration Hub operation console • Integration Hub Connector • Twenty-five (25) GB of Cloud Storage Block Add-on • Integration Hub publication repository: <ul style="list-style-type: none"> ○ Hosted publication repository (limited to 25GB Storage; or ○ Private Publication Repository (no limit when this option is used) • Event-driven publication API for application integration in real-time
License Terms	<p>Integration Hub requires a license for Integration Base.</p> <p>Integration Hub is licensed on a subscription basis.</p> <p>Integration Hub license entitles Customer to deploy a hosted publication repository limited to 25GB Storage. Additional Storage may be added by purchasing additional Cloud Storage Block Add-on.</p> <p>Adding at least one (1) Cloud Success Pack with every Integration Hub transaction is a mandatory component.</p> <p>Customer must choose between hosted or private publication repository. Only one publication repository is supported with each Integration Hub Instance.</p> <p>Informatica Cloud Connectors are licensed separately.</p>

Integration Cloud Options and Add-Ons

	B2B Data Transformation
Packaging	<p>B2B Data Transformation supports the execution of Data Transformation with Informatica Cloud. Data Transformation in the context of B2B Data Transformation means data parsing, mapping and serialization in production. The logic is created as a PowerCenter or Informatica Developer mapplet and imported into Informatica Cloud.</p> <p>B2B Data Transformation includes:</p> <ul style="list-style-type: none"> • Informatica Developer client and server Environment (restricted use) • PowerCenter Advanced for Cloud (restricted use) • Customer is required to have a license for Integration Base package and PowerCenter Advanced for design and development of integrations with B2B Data Transformation.

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<i>License Terms</i>	Customer is required to have a license for Data Integration, B2B Gateway or Integration Hub and PowerCenter Advanced for Informatica Cloud for design and development of integrations with B2B Data Transformation. Transformation Libraries are licensed separately as Tier-D connectors.
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DevOps	
<i>Packaging</i>	DevOps supports management of Software development life cycle processes with functionalities including: <ul style="list-style-type: none"> • Asset Management <ul style="list-style-type: none"> ○ Unlimited projects with unlimited folders • REST API for integration with third-party applications • Import/Export to integrate cloud service assets with external tools such as GitHub and other version control tools.
<i>License Terms</i>	DevOps is licensed on a subscription basis. DevOps requires a license to Integration Base and Data Integration. Customer's deployment of DevOps shall be consistent with the deployment of Integration Base and any additional add-on packages. All other terms set forth in this Cloud Description Schedule with respect to each component of DevOps shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this DevOps description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.

Informatica Cloud Integration Hub Trial Edition	
<i>Packaging</i>	Informatica Cloud Integration Hub Trial Edition enables application integration using publish and subscribe patterns across Cloud and on-premise applications with Informatica Cloud tasks. Informatica Cloud Integration Hub Trial Edition includes hub management, publication repository, Cloud Integration Hub Connector, monitoring and tracking. Informatica Cloud Integration Hub Trial Edition includes the following: <ul style="list-style-type: none"> • Informatica Cloud Integration Hub operation console (limited functionality) • Informatica Cloud Integration Hub Connector • Informatica Cloud Integration Hub publication repository (limited to five (5) gigabytes ("GB")) Informatica Cloud Integration Hub Trial Edition is only available on Informatica Cloud Advanced or Premium Edition.
<i>License Terms</i>	Informatica Cloud Integration Hub Trial Edition requires a license for either Informatica Cloud Advanced or Premium Edition. An Informatica Cloud Integration Hub Trial Edition license entitles Customer to use a publication repository limited to five (5) GB. Use of larger storage requires additional licenses. Informatica Cloud Connectors are licensed separately. Cloud Integration Trial Edition is available only to a new Customer and only for the first year on a subscription basis.

Data Replication for Salesforce	
<i>Packaging</i>	Data Replication for Salesforce provides batch interface to replicate data from Salesforce or database sources to database or file targets. Customer can replicate data to archive the data, perform offline reporting, or consolidate and manage data. Data Replication provides a simple interface to replicate large amounts of objects. Connectivity: <ul style="list-style-type: none"> • Data Replication for Salesforce includes one (1) Tier-D connector for Salesforce and two (2) Tier-B connectors for relational databases. Additional Tier-D connectors may be purchased separately.
<i>License Terms</i>	Data Replication for Salesforce requires Integration Base. Data Replication for Salesforce is licensed on a subscription basis.

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	Mass Ingestion
Packaging	<p>Mass Ingestion enables file movement between on-premise and cloud data stores to support data migration and data lake initiatives. Underlying, it uses protocols such as FTP, sFTP, FTPs and other file movement technologies to optimally handle high volume of files with built in error handling and management.</p> <p>Connectors may be licensed by Customer as set forth in the Connectivity Tier definitions on http://network.informatica.com.</p>
License Terms	<p>Mass Ingestion requires Integration Base.</p> <p>Mass Ingestion is licensed on a subscription basis.</p> <p>Mass Ingestion is licensed on a per Organization (or per Sub-Organization) basis.</p>

	Shared Services
Packaging	<p>Shared Services option enables customers to setup Informatica Intelligent Cloud Services as shared environment for various departments and Line of Businesses providing the flexibility such as license management, organization hierarchy management, access control and advanced user management. Customer is required to have at least one (1) Integration Base license.</p> <p>Informatica Cloud Organization hierarchy is a hierarchy of related Organizations that includes one parent Organization and one (1) or more Sub-organizations including Sandbox(es). Sub-organizations are Informatica Cloud Organizations that need to be licensed separately. Organization Hierarchy enables linking of Sub-orgs to the parent Organization enabling administration, meta data management, self-service, reusability and governance.</p> <p>Shared Services option includes:</p> <ul style="list-style-type: none"> • One (1) Sub-org <ul style="list-style-type: none"> ○ Sub-org is a related child that inherits all the features and licenses available in the parent Org with following exceptions: <ul style="list-style-type: none"> ○ It can reuse the connection licensed for the parent Org. New Connectors used in the Sub-org count toward the total number of Connectors licensed. Additional Connectors can be licensed separately. ○ Transactions processed by a Sub-org count toward the total number of transactions that are licensed for parent Org (if applicable). ○ The Sub-org needs to be of the same type as parent Org. • Management Console for Organization Hierarchy across sub-orgs. Organization Hierarchy enables linking of Sub-orgs to the parent Organization enabling administration, meta data management, self-service, reusability and governance. • Advanced User including Access Control and Management for Project isolation. • Advanced security and access control including fine grained access and permissions for users and integration objects, two-factor (2-factor) authentication, SAML and certificate authentication.
License Terms	<p>Shared Services is licensed on a subscription basis.</p> <p>Customer's deployment of Shared Services shall be consistent with their license to Integration Base and any additional add-on packages. Any restrictions of the parent Org shall apply to the Sub-org.</p> <p>Deployment of one or more Sub-org(s) does not include or permit Customer to multiply the number of included connections, transactions or other metrics applicable to and/or included within the Org.</p> <p>Customer may use their licensed Connectors for Shared Services provided at no time shall the use of Connector for either the parent or Sub-org exceed the total Connectors licensed.</p> <p>Additional Sub-orgs can be licensed separately.</p>

	Sub-org
Packaging	<p>Informatica Cloud Organization is a hierarchy of related Organizations that includes one parent Organization and one (1) or more Sub-organizations. Sub-organizations are Informatica Cloud Organizations that need to be licensed separately.</p> <p>Sub-org is a subdivision of an Organization that inherits all the features and licenses available in the parent Org with following exceptions:</p> <ul style="list-style-type: none"> ○ It can reuse the connection licensed for the parent Org. New Connectors used in the Sub-org count toward the total number of Connectors licensed. Additional Connectors can be licensed separately. ○ Transactions processed by a Sub-org count toward the total number of transactions that are licensed for parent Org (if applicable).

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	<ul style="list-style-type: none"> ○ The Sub-org needs to be of the same type as parent Org.
License Terms	<p>Sub-org can be licensed only in conjunction with the Shared Services Option on subscription basis.</p> <p>Deployment of one or more Sub-org(s) does not include or permit Customer to multiply the number of included connections, transactions or other metrics applicable to and/or included within the Org.</p>

	<h2>Informatica Cloud Secure Agent</h2>
Packaging	<p>Informatica Cloud Secure Agent is a light-weight binary that Customer downloads and installs in Customer's Environment to access the Informatica Cloud Services located in Informatica's hosted Environment. The Secure Agent processes Informatica cloud workloads.</p>
License Terms	<p>Informatica Cloud Secure Agent is licensed on a subscription basis.</p> <p>Informatica Cloud Secure Agent may be installed and operated on Customer server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Informatica Cloud Secure Agents may be licensed separately for different server(s) or be combined for one (1) server with higher CPU-core capacity.</p>

	<h2>Change Data Capture Standard</h2>
Packaging	<p>Change Data Capture Standard provides PowerExchange Software and executables necessary to provide access to specific RDBMS (Relational Database Management Systems) which reside on Linux, Unix or Windows (LUW) Platforms. Deployment of the Change Data Capture Standard identifies and extracts data from the underlying RDBMS log files.</p> <p>Change Data Capture Standard provides all necessary software to allow installation, configuration and execution of the following PowerExchange core components:</p> <ul style="list-style-type: none"> • PowerExchange Navigator • PowerExchange Listener which is an Informatica Intelligent Cloud Service provisioned and configured in Secure Agent • PowerExchange Change Data Capture components <ul style="list-style-type: none"> ○ Including PowerExchange Change Data Capture Remote Logger
License Terms	<p>Change Data Capture Standard is a base license that enables access to database types licensed separately by Informatica. It is a hybrid offering that includes both cloud-based and on-premise components offered on subscription basis</p> <p>Change Data Capture Standard requires a valid Data Integration license.</p> <p>The PowerExchange components may be deployed solely in support of the identification and extraction of licensed data types.</p> <p>Change Data Capture Standard license permits access to and extraction from both Production and Non-production Environments.</p>

	<h2>Oracle Change Data Capture</h2>
Packaging	<p>Oracle Change Data Capture identifies and extracts data from Oracle logs.</p>
License Terms	<p>Oracle Change Data Capture requires a valid subscription license for Change Data Capture Standard.</p> <p>Oracle Change Data Capture is licensed on a per Oracle database basis.</p> <p>Each Oracle Change Data Capture license allows Customer to connect one (1) Instance of Change Data Capture Standard to one (1) Instance of an Oracle database. Additional connections require the license of additional Oracle Change Data Capture.</p>

	<h2>Informatica Cloud Data Block Add-on</h2>
Packaging	<p>Informatica Cloud Data Block Add-on is available for any of the following Informatica Cloud products or services:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Wizard for Named Application • Informatica for Tableau Individual Edition • Informatica for Tableau Enterprise Edition • Informatica for Marketo Basic Edition • Informatica for Marketo Professional Edition • Informatica for Marketo Standard Edition • Informatica for NetSuite Basic Edition • Informatica for NetSuite Professional Edition

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	<ul style="list-style-type: none"> • Informatica for NetSuite Standard Edition • Informatica for Salesforce Analytics (Wave) Professional Edition • Informatica for Salesforce Analytics (Wave) Standard Edition • Informatica Cloud Runtime Environment • Informatica Cloud for Microsoft Power BI <p>Cloud Data Block Add-on is used to add capacity (transactions). The following blocks are available. Customer can license up to maximum of four (4) billion transactions in total.</p> <ul style="list-style-type: none"> • Informatica Cloud Data Block Add-on five (5) GB per consecutive month • Informatica Cloud Data Block Add-on 25 GB per consecutive month • Informatica Cloud Data Block Add-on 100 GB per consecutive month • Informatica Cloud Data Block Add-on 500 GB per consecutive month • Informatica Cloud Data Block Add-on 2 billion GB per consecutive month
<i>License Terms</i>	<p>Informatica Cloud Data Block Add-on is licensed on a subscription basis.</p> <p>Customer shall be restricted to the number of Cloud Data Block Add-on rows licensed.</p>

	<h2>Informatica Cloud Transaction Block Add-on</h2>
<i>Packaging</i>	<p>Informatica Cloud Transaction Block Add-on is available for API and App Integration.</p> <p>Informatica Cloud Transaction Block Add-on is used to add capacity (transaction limits) for Informatica API and App Integration processes. The following blocks are available. Customer may license up to maximum of 200 million transactions in total.</p> <ul style="list-style-type: none"> • Informatica Cloud Transactions Block Add-on 250 thousand transactions per consecutive month • Informatica Cloud Transactions Block Add-on 500 thousand transactions per consecutive month • Informatica Cloud Transactions Block Add-on 1 million transactions per consecutive month • Informatica Cloud Transactions Block Add-on 5 million transactions per consecutive month • Informatica Cloud Transactions Block Add-on 25 million transactions per consecutive month • Informatica Cloud Transactions Block Add-on 50 million transactions per consecutive month <p>A Transaction means a unique incoming API request (a message or an event) that triggers the creation of a process instance whether executed within the Cloud API and App Integration Service or an Informatica Cloud Secure Agent.</p>
<i>License Terms</i>	<p>Informatica Cloud Transaction Block Add-on is licensed on a subscription basis.</p> <p>Customer shall be restricted to the number of Informatica Cloud Transaction Block Add-on transactions licensed.</p>

	<h2>Informatica Cloud Storage Block Add-on</h2>
<i>Packaging</i>	<p>Informatica Cloud Storage Block Add-on is available for the following Informatica Cloud products or services:</p> <ul style="list-style-type: none"> • Informatica Cloud Integration Hub <p>Cloud Storage Block Add-on is used to add storage capacity. The following storage blocks are available. Customer can license up to maximum of four (4) billion transactions in total as follows:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Block Add-on five (5) GB per consecutive month • Informatica Cloud Data Block Add-on 25 GB per consecutive month • Informatica Cloud Data Block Add-on 100 GB per consecutive month • Informatica Cloud Data Block Add-on 500 GB per consecutive month • Informatica Cloud Data Block Add-on 1 TB per consecutive month.
<i>License Terms</i>	<p>Informatica Cloud Storage Block Add-on is licensed on a subscription basis.</p> <p>Informatica Cloud Storage Block Add-on is licensed is support of the Integration Hub.</p>

	<h2>Informatica Cloud Runtime Environment</h2>
<i>Packaging</i>	<p>Informatica Cloud Runtime is multi-tenant execution Environment managed by Informatica that processes Informatica cloud workloads.</p> <p>Includes: 10 million transactions per month.</p>

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	Additional Informatica Cloud Data Blocks can be licensed separately.
<i>License Terms</i>	Informatica Cloud Runtime Environment is licensed on a subscription basis. Customer is limited to a total of 10,000,000 transactions per month. Additional transactions may be licensed at an additional fee.

Ecosystem Bundles

	Data Wizard for Salesforce
<i>Packaging</i>	<p>Data Wizard for Salesforce is an integration tool available natively from within the Salesforce, Software or System. Data Wizard consists of Integration Packages which are configurable pre-built integration templates that provide bi-directional data integration capabilities with Salesforce.</p> <p>Data Wizard for Salesforce includes:</p> <ul style="list-style-type: none"> • 1 M transactions per month. For additional usage, customer needs to license additional Cloud Data Blocks. • 100 Integration tasks per day • Online community support only <p>Data Wizard for Salesforce includes one (1) Tier D connector for Salesforce, one (1) Tier B Connector, and unlimited Tier-A connectors. Connectors that support Data Wizard for Salesforce are as set forth in http://network.informatica.com/. Additional Connectors may be licensed separately.</p> <p>For additional services and functionality, Customer must obtain a license to Integration Base.</p>
<i>License Terms</i>	<p>Data Wizard for Salesforce permits Customer to access a single Instance of the product in the Informatica Cloud.</p> <p>Data Wizard for Salesforce is limited to (i) the processing of no more than 10,000 records per day or 100 integrations tasks per day; and (ii) the functionally provided by the Integration Packages only.</p>

	Informatica Intelligent Cloud Services for Microsoft Power BI
<i>Packaging</i>	<p>Informatica Cloud for Microsoft Power BI offers pre-packaged integration solution with Microsoft Power BI.</p> <p>Following Solution template is included:</p> <p style="padding-left: 40px;">Sales Management Solution – Salesforce</p> <p>Integrations are directly executed via a custom web application hosted by Microsoft. Underlying execution environment includes:</p> <ul style="list-style-type: none"> • Option of Cloud Runtime or one (1) Secure Agent • One (1) Instance of Informatica Cloud service in Informatica's hosted Environment • One (1) Tier B Connector for Microsoft Azure SQL DB or SQL Server DB that can be used only as target. • One (1) Tier D Connector that can be used to connect to Salesforce • Bulk API functionality • REST API functionality • Five (5) Million transactions per month. Additional Cloud Data Blocks can be licensed separately.
<i>License Terms</i>	<p>Informatica Cloud for Microsoft Power BI is licensed on a subscription basis for the product in Informatica Cloud.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of ICPBI shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this Informatica Cloud for Microsoft Power BI description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>Informatica Cloud for Microsoft Power BI is restricted to five (5) million transactions (records) per month. Additional Cloud Data Block can be licensed separately.</p>

	IICS for Tableau Individual
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Informatica Cloud Description Schedule

Packaging	<p>IICS for Tableau Individual provides data integration capabilities with Tableau, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Tableau. Only one (1) Tableau Named User can use Informatica for Tableau Individual to create, develop, publish and execute integrations.</p> <p>Informatica for Tableau Individual includes:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Synchronization Service • Ten million (10,000,000) transactions per month. Additional transactions can be licensed with Cloud Data Blocks. • One (1) Secure Agent • One (1) Instance of Informatica Cloud service in Informatica's hosted Environment • One (1) Tier B Connector for Tableau Desktop that can be used only as target for Customer Data. • One (1) total Tier C OR Tier B Connector • Unlimited Tier-A connectors • Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for Tableau Individual is available on a subscription basis. Customer's deployment of Informatica for Tableau Individual shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica.</p> <p>IICS for Tableau Individual subscription is licensed per Tableau Named User. Only one (1) Tableau Named User can use IICS for Tableau Individual to create, develop, publish and execute integrations. Additional Tableau Named Users can be added separately for an addition fee. Customer's deployment of the IICS for Tableau Individual subscription is restricted to one (1) Instance of each Informatica Cloud Service licensed by Customer and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated Informatica for Tableau Individual subscription. Informatica for Tableau Individual is limited to ten million (10,000,000) records per month and the one (1) Tier D Connector for Tableau that can be used only as a target for Customer Data.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Tableau Individual shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this Informatica for Tableau Individual description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p>

IICS for Tableau Enterprise	
Packaging	<p>IICS for Tableau Enterprise provides data integration capabilities with Tableau, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Tableau.</p> <p>IICS for Tableau Enterprise includes:</p> <ul style="list-style-type: none"> • Cloud Designer Cloud Based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Data Wizard for Tableau • Informatica Cloud Data Synchronization Service • One hundred million (100,000,000) transactions per month. Additional transactions can be licensed with Cloud Data Blocks. • One (1) Secure Agent • One (1) Instance of Informatica Cloud service in Informatica's hosted environment • One (1) Tier D Connector for Tableau Server that can only be used as target for Customer Data. • One (1) Tier D Connector for Tableau that can only be used as target for Customer Data. <ul style="list-style-type: none"> ○ Includes license for PowerExchange for Tableau restricted to one PowerCenter Environment up to maximum of 8 cores. ○ PowerExchange for Tableau is a limited use licensed Software Connector (i.e., the Software is downloaded, installed and supported at Customer's location). • Three (3) total Tier C or Tier B Connectors that supports Informatica for Tableau Enterprise as set forth in http://network.informatica.com/ • <u>Unlimited Tier A connectors</u> • Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for Tableau Enterprise is available on a subscription basis.</p> <p>IICS for Tableau Enterprise subscription is licensed by Tableau server. Customer's use of the IICS for Tableau Enterprise subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for Tableau Enterprise subscription. Use is limited to one hundred million (100,000,000) records per month and one (1) Tier D Connector for Tableau that can be used only as a target for Customer Data.</p>

Informatica Cloud Description Schedule

	<p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Tableau Enterprise shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for Tableau Enterprise description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p>
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	<p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Basic Bundle</p>
<i>Packaging</i>	<p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Basic Bundle provides customers the ability to quickly discover the enterprise assets and enable the migration to Azure SQL DW</p> <p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Basic Bundle includes:</p> <ul style="list-style-type: none"> • Integration Base • Data Integration • One (1) Tier D Connector for Azure SQL DW that can only be used as target for Customer Data. • One (1) Tier D Connector for Enterprise Database or Data Warehouse that can only be used as Source for Customer Data. • Unlimited Tier A connectors • Secure Agent (included with Integration Base) may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. • Restricted to 1 TB of data storage for Azure SQL DW <p>Enterprise Data Catalog (Restricted Use)</p> <ul style="list-style-type: none"> • Includes 3 Metadata Resources. • Enterprise Data Catalog can be deployed on an existing Hadoop Cluster or with the embedded Hadoop Cluster that is restricted to deployment solely in support of Enterprise Data Catalog and can be scaled up to maximum eight (8) Nodes.
<i>License Terms</i>	<p>Informatica for Azure SQL DW – Enterprise Data Warehousing Offloading Basic Bundle is a hybrid offering that includes both cloud based and on- premise components offered on subscription basis.</p> <p>Enterprise Data Catalog is restricted to use in support of discovery of data assets for Data Warehousing offloading.</p>

	<p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Standard Bundle</p>
<i>Packaging</i>	<p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Standard Bundle provides customers the ability to quickly discover the enterprise assets and enable the migration to Azure SQL DW</p> <p>Informatica for Azure SQL DW - Enterprise Data Warehousing Offloading Standard Bundle includes:</p> <ul style="list-style-type: none"> • Integration Base • Data Integration • One (1) Tier D Connector for Azure SQL DW that can only be used as target for Customer Data. • One (1) Tier D Connector for Enterprise Database or Data Warehouse that can only be used as Source for Customer Data. • Unlimited Tier A connectors • Secure Agent (included with Integration Base) may be installed and operated on server(s) or verifiable partition(s) with up to eight (8) CPU-cores. • Restricted to 10 TB of data storage for Azure SQL DW <p>Enterprise Data Catalog (Restricted Use)</p> <ul style="list-style-type: none"> • Includes 5 metadata resources. • Enterprise Data Catalog can be deployed on an existing Hadoop Cluster or with the embedded Hadoop Cluster that is restricted to deployment solely in support of Enterprise Data Catalog and can be scaled up to maximum eight (8) nodes.
<i>License Terms</i>	<p>Informatica for Azure SQL DW – Enterprise Data Warehousing Offloading Standard Bundle is a hybrid offering that includes both cloud based and on-premise components offered available on subscription basis.</p> <p>Enterprise Data Catalog is restricted to use in support of discovery of data assets for Data Warehousing offloading.</p>

Informatica Cloud Description Schedule

	IICS for Marketo Basic
Packaging	<p>IICS for Marketo Basic provides data integration capabilities with Marketo, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Marketo SPARK.</p> <p>IICS for Marketo Basic includes:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Synchronization Service • Five hundred thousand (500,000) transactions per month • One (1) Secure Agent • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for Marketo that can only be used as target or source for Customer Data. • Total Two (2) Tier B or Tier C Connectors that supports Informatica for Marketo Basic Edition as set forth in http://network.informatica.com/ • Unlimited Tier A connectors <ul style="list-style-type: none"> ◦ Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for Marketo Basic is available on a subscription basis.</p> <p>Customer's use of the IICS for Marketo Basic subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for Marketo Basic subscription. Use of IICS for Marketo Basic is limited to five hundred thousand (500,000) transactions per month and one (1) Tier D Connector for Marketo can be used only as a target or Source for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of Marketo Basic shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this Marketo Basic description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

	IICS for Marketo Professional
Packaging	<p>IICS for Marketo Professional provides data integration capabilities with Marketo, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Marketo Standard.</p> <p>IICS for Marketo Professional includes:</p> <ul style="list-style-type: none"> • Cloud Designer – A Cloud Based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Cloud Data Synchronization Service • One million five hundred thousand (1,500,000) transactions per month • One (1) Secure Agent <ul style="list-style-type: none"> ◦ Additional Secure Agents may be licensed by Customer • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for Marketo that can be used only as a target or source for Customer Data. • Total Three (3) Tier B or Tier C Connectors that support what is set forth in http://network.informatica.com/ • Unlimited Tier-A Connectors <ul style="list-style-type: none"> ◦ Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for Marketo Professional is available on a subscription basis.</p> <p>Customer's use of the IICS for Marketo Professional subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for Marketo Professional subscription. This is limited to one million five hundred thousand (1,500,000) transactions per month and one (1) Tier D Connector for Marketo that can be used only as a target or Source for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Marketo Professional shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for Marketo Professional</p>

Informatica Cloud Description Schedule

	description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.
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	IICS for Marketo Standard
Packaging	<p>IICS for Marketo Standard provides data integration capabilities with Marketo, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for IICS for Marketo Standard.</p> <p>IICS for Marketo Standard includes:</p> <ul style="list-style-type: none"> • Cloud Designer Cloud Based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Cloud Data Synchronization Service • Five million (5,000,000) transactions per month • One (1) Secure Agent <ul style="list-style-type: none"> ○ A light-weight binary that that Customer downloads and installs in Customer's Environment to access the Informatica Cloud Services located in Informatica's hosted Environment • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for Marketo that can be used only as a target or source for Customer Data. • One (1) Tier D Connector • Total two (2) Tier B or Tier C Connectors that support what is set forth in http://network.informatica.com/ • Unlimited Tier A connectors • Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for Marketo Standard is available on a subscription basis.</p> <p>Customer's use of the IICS for Marketo Standard subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for Marketo Standard subscription. The Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Use of IICS for Marketo Standard is limited to five million (5,000,000) transactions per month and one (1) Tier D Connector for Marketo that can be used only as a target or Source for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Marketo Standard shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for Marketo Standard description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

	IICS for NetSuite Basic
Packaging	<p>IICS for NetSuite Basic provides data integration capabilities with NetSuite, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for NetSuite.</p> <p>IICS for NetSuite Basic includes:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Synchronization Service • Five hundred thousand (500,000) transactions per month • Secure Agent • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for NetSuite that can be used only as a target or source for Customer Data. • Total two (2) Tier B or C Connectors that supports NetSuite Basic as set forth in http://network.informatica.com/ • Unlimited Tier A connectors <ul style="list-style-type: none"> ○ Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for NetSuite Basic is available on a subscription basis.</p> <p>Customer's use of the IICS for NetSuite Basic subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for NetSuite Basic subscription. Use of IICS for NetSuite Basic is limited to five hundred thousand (500,000) transactions per month and the One (1) Tier D Connector for NetSuite can only be used as a target or Source for Customer Data.</p>

Informatica Cloud Description Schedule

	<p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for NetSuite Basic shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for NetSuite Basic description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>
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IICS for NetSuite Professional	
Packaging	<p>IICS for NetSuite Professional provides data integration capabilities with NetSuite, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for NetSuite.</p> <p>IICS for NetSuite Professional includes:</p> <ul style="list-style-type: none"> • Cloud Designer Cloud-based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Cloud Data Synchronization Service • One million five hundred thousand (1,500,000) transactions per month • Secure Agent • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for NetSuite that can be used only as target or source for Customer Data. • Total Three (3) Tier- B or Tier-C Connectors that supports NetSuite Basic as set forth in http://network.informatica.com/ • Unlimited Tier-A connectors • Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for NetSuite Professional is available on a subscription basis.</p> <p>Customer's use of IICS for NetSuite Basic shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica.</p> <p>Customer's use of the IICS for NetSuite Basic subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for NetSuite Basic subscription. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Use of IICS for Marketo Professional is limited to one million five hundred thousand (1,500,000) transactions per month and one (1) Tier D Connector for NetSuite that can be used only as a target or Source for Customer Data.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for NetSuite Basic shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for NetSuite Basic description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

IICS for NetSuite Standard	
Packaging	<p>IICS for NetSuite Standard provides data integration capabilities with NetSuite, including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for NetSuite.</p> <p>IICS for NetSuite Standard includes:</p> <ul style="list-style-type: none"> • Cloud Designer Cloud-based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Cloud Data Synchronization Service • Ten million (10,000,000) transactions per month • Secure Agent <ul style="list-style-type: none"> ○ Additional Secure Agents may be licensed by Customer • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for NetSuite that can be used only as a target or source for Customer Data. • One (1) Tier D connector • Total two (2) Tier B or Tier C Connectors that support ICMBE as set forth in http://network.informatica.com/ • Unlimited Tier A connectors <ul style="list-style-type: none"> ○ Additional Connectors may be purchased by Customer • Bulk API wherever Connector and corresponding application supports bulk data movements.
License Terms	<p>IICS for NetSuite Standard is available on a subscription basis.</p>

Informatica Cloud Description Schedule

	<p>Customer's deployment of the IICS for NetSuite Standard subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox Environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated Informatica for IICS for NetSuite Standard subscription. Use of IICS for Marketo Standard is limited to ten million (10,000,000) transactions per month and one (1) Tier D Connector for NetSuite that can only be used as a target or Source for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for NetSuite Standard shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for NetSuite Standard description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>
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IICS for Salesforce Analytics (Wave) Professional	
<i>Packaging</i>	<p>IICS for Salesforce Analytics (Wave) Professional provides data integration capabilities with Salesforce Analytics (or Wave Analytics), including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Salesforce Analytics.</p> <p>IICS for Salesforce Analytics (Wave) Professional includes:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Synchronization Service • Fifteen million (15,000,000) transactions per month as part of data integration flows. • One (1) Secure Agent • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for Salesforce Analytics that can be used only as a target. • One (1) Tier D Connector for Salesforce Sales cloud that can be used only as a source • One (1) Tier C Connector that can be used for Files or Database as a source • Unlimited Tier A Connectors • Additional Connectors may be purchased by Customer • Bulk API to supports bulk data movements.
<i>License Terms</i>	<p>IICS for Salesforce Analytics (Wave) Professional is available on a subscription basis.</p> <p>Customer's use of the IICS for Salesforce Analytics (Wave) Professional subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors and Secure Agents, all of which are restricted to use solely in conjunction with the associated IICS for Salesforce Analytics (Wave) Professional subscription. Use of IICS for Salesforce Analytics (Wave) Professional is limited to fifteen million (15,000,000) transactions per month and the one (1) Tier D Connector for Salesforce Analytics that can be used only as a target for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Salesforce Analytics (Wave) Professional shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for Salesforce Analytics (Wave) Professional description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

IICS for Salesforce Analytics (Wave) Standard	
<i>Packaging</i>	<p>IICS for Salesforce Analytics (Wave) Standard provides data integration capabilities with Salesforce Analytics (or Wave Analytics), including the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to deployment only for Salesforce Analytics.</p> <p>IICS for Salesforce Analytics (Wave) Standard includes:</p> <ul style="list-style-type: none"> • Cloud Designer – Cloud-based service that enables design, development and deployment of mappings (static data flows) and parameterized mappings (templates). • Informatica Cloud Data Synchronization Service • Fifty million (50,000,000) transactions per month as part of data integration flows. • Secure Agent • One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment • One (1) Tier D Connector for Salesforce Analytics that can be used only as target. • One (1) Tier D Connector for Salesforce Sales cloud that can be used only as source • One (1) Tier C Connector that can be used for File and Database as source. • Unlimited Tier A Connectors

Informatica Cloud Description Schedule

	<ul style="list-style-type: none"> ○ Additional Connectors may be purchased by Customer ● Bulk API to supports bulk data movements.
License Terms	<p>IICS for Salesforce Analytics (Wave) Standard is available on a subscription basis.</p> <p>Customer's use of the IICS for Salesforce Analytics (Wave) Standard subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors and Secure Agents, all of which are restricted to deployment solely in conjunction with the associated IICS for Salesforce Analytics (Wave) Standard subscription. Use of IICS for Salesforce Analytics (Wave) Standard is limited to fifty million (50,000,000) transactions per month and one (1) Tier D Connector for Salesforce Analytics that can be used only as a target for Customer Data.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of IICS for Salesforce Analytics (Wave) Standard shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this IICS for Salesforce Analytics (Wave) Standard description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>

	<h2>Informatica Cloud for Salesforce (1-99 Named Users)</h2>
Packaging	<p>Informatica Cloud for Salesforce (1-99 Named Users) provides data integration capabilities with Salesforce, the ability to develop and run data integration tasks (mappings), re-usable tasks (parameterized mappings/templates), task flows and unlimited scheduling restricted to use only for Salesforce instance (org) up to 99 Named Users.</p> <p>ICS4S includes: includes the following:</p> <ul style="list-style-type: none"> ● Cloud Designer Cloud-based service that enables design, development, deployment of mappings (static data flows), and parameterized mappings (templates) ● Limited to only 99 Salesforce Named Users ● Secure Agent ● Additional Secure Agents may be licensed by Customer ● One (1) Instance of Informatica Cloud Service in Informatica's hosted Environment ● One (1) Tier-D Connector for Salesforce that can only be used as target or source for Customer Data. ● Two (2) Tier-B or C Connectors that support ICS4S as set forth in http://mysupport.informatica.com. ● Additional Connectors may be purchased by Customer ● Bulk API wherever Connector and corresponding application supports bulk data movements
License Terms	<p>Informatica Cloud for Salesforce (1-99 Named Users) is licensed on a subscription basis.</p> <p>Customer's use of Web Service Transactions Basic shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica.</p> <p>Customer's use of Informatica Cloud for Salesforce (1-99 Named Users) is restricted to one (1) Instance of Informatica Cloud for Salesforce (1-99 Named Users) for the licensed quantity of Salesforce.com Named Users.</p>

Informatica Connectors

	<h3>Tier D Connector</h3>
Packaging	<p>One (1) Tier D Connector allows Customer to connect (i) one (1) Instance of the Informatica Integration Base; or (ii) one (1) of the Software applications that may be bundled with a licensed Cloud Integration Service; to one of the following connections listed as a supported Tier D Connector at the website listed below.</p>

Informatica Cloud Description Schedule

License Terms	<p>Tier D Connector is licensed on a subscription basis. Tier D Connector(s) is offered based on alternative metrics which are determined by Customer at the time of licensing. The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.</p> <p>Alternative license metrics are:</p> <ul style="list-style-type: none"> • Per End Point: For each Tier D Connector licensed, Customer may connect one (1) Informatica Cloud Service Instance and/or one (1) of the Software applications that may be bundled with a licensed Cloud Service to the one (1) Tier D connection supported by Informatica. Tier D connections to additional Instances require the licensure of additional Tier D Connectors. • Per Data Type: For each "Tier D Connectors Unlimited per type per consecutive month" SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data type specified. • Per Tier D: For each "Tier D Connectors unlimited per consecutive month" SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data types specified within Tier D. <p>Not all Tier D Connectors are available on all software base, editions, and options. The list of supported Tier D Connectors is at http://network.informatica.com/.</p>
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	Tier C Connector
Packaging	One (1) Tier C Connector allows Customer to connect (i) one (1) Instance of the Informatica Integration Base; or (ii) one (1) of the Software applications that may be bundled with a licensed Cloud Integration Service; to one of the following connections listed as a supported Tier C Connector at the website listed below.
License Terms	<p>Tier C Connector is licensed on a subscription basis. Tier C Connector(s) is offered based on alternative metrics which are determined by Customer at the time of licensing. The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.</p> <p>Alternative license metrics are:</p> <ul style="list-style-type: none"> • Per Endpoint: For each Tier C Connector licensed, Customer may connect one (1) Informatica Cloud Service Instance and/or one (1) of the Software applications that may be bundled with a licensed Cloud Service to the one (1) Tier C connection supported by Informatica. Tier C connections to additional Instances require the licensure of additional Tier C Connectors. • Per Data Type: For each "Tier C Connectors Unlimited per type per consecutive month" SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data type specified. • Per Tier C: For each "Tier C Connectors unlimited per consecutive month" SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data types specified within Tier C. <p>Not all Tier C Connectors are available on all software base, editions, and options. The list of supported Tier C Connectors is at http://network.informatica.com/.</p>

	Tier B Connector
Packaging	One (1) Tier B Connector allows Customer to connect (i) one (1) Instance of the Informatica Integration Base; or (ii) one (1) of the Software applications that may be bundled with a licensed Cloud Integration Service; to one of the following connections listed as a supported Tier B Connector at the website listed below.
License Terms	<p>Tier B Connector is licensed on a subscription basis. Tier B Connector(s) is offered based on alternative metrics which are determined by Customer at the time of licensing. The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.</p> <p>Alternative license metrics are:</p> <ul style="list-style-type: none"> • Per Endpoint: For each Tier B Connector licensed, Customer may connect one (1) Informatica Cloud Service Instance and/or one (1) of the Software applications that may be bundled with a licensed Cloud Service to the one (1) Tier B connection supported by Informatica. Tier B connections to additional Instances require the licensure of additional Tier B Connectors. • Per Data Type: For each Tier B Connectors Unlimited per type per consecutive month SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data type specified. • Per Tier B: For each Tier B Connectors unlimited per consecutive month SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data types specified within Tier B.

Informatica Cloud Description Schedule

	Not all Tier B Connectors are available on all software base, editions, and options. The list of supported Tier B Connectors is at http://network.informatica.com/ .
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	Tier A Connector
Packaging	One (1) Tier A Connector allows Customer to connect (i) one (1) Instance of the Informatica Integration Base; or (ii) one (1) of the Software applications that may be bundled with a licensed Cloud Integration Service; to one of the following connections listed as a supported Tier A Connector at the website listed below.
License Terms	<p>Tier A Connector is licensed on a subscription basis. Tier A Connector(s) is offered based on alternative metrics which are determined by Customer at the time of licensing. The alternative chosen by Customer is referenced in the product SKU description on the applicable Exhibit A.</p> <p>Alternative license metrics are:</p> <ul style="list-style-type: none"> • Per Endpoint: For each Tier A Connector licensed, Customer may connect one (1) Informatica Cloud Service Instance and/or one (1) of the Software applications that may be bundled with a licensed Cloud Service to the one (1) Tier B connection supported by Informatica. Tier B connections to additional Instances require the licensure of additional Tier A Connectors. • Per Data Type: For each Tier A Connectors Unlimited per type per consecutive month SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data type specified. • Per Tier A: For each Tier A Connectors unlimited per consecutive month SKU licensed, Customer may connect Informatica Cloud Service Instance to any number of endpoint connections of the data types specified within Tier A. <p>Not all Tier A Connectors are available on all software base, editions, and options. The list of supported Tier A Connectors is at http://network.informatica.com/.</p>

	MongoDB 3rd Party Connector
Packaging	A PowerExchange for MongoDB license provides the right to source or target instances of MongoDB.
License Terms	PowerExchange for MongoDB may be licensed solely in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed separately. PowerExchange for MongoDB is licensed on a per Production Environment basis. A PowerExchange for MongoDB license is restricted to use within a single Production Environment. PowerExchange for MongoDB permits Customer to source and target data in batch mode only.

	Cassandra 3rd Party Connector
Packaging	A PowerExchange for Cassandra license provides the right to source or target instances of Cassandra.
License Terms	PowerExchange for Cassandra may be licensed solely in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed separately. PowerExchange for Cassandra is licensed on a per Production Environment basis. A PowerExchange for Cassandra license is restricted to use within a single Production Environment. PowerExchange for Cassandra permits Customer to source and target data in batch mode only.

DATA SECURITY CLOUD

Informatica Cloud Secure Testing & Cloud Data Masking

	Informatica Cloud Test Data Management
Packaging	<p>Informatica Cloud Test Data Management provides test data subset and persistent data masking to create fully intact test data subsets with the option to mask sensitive data, protecting data privacy. Informatica Cloud Test Data Management is a Cloud Service that allows customer to create masked, test data subsets.</p> <p>Informatica Cloud Test Data Management includes:</p> <ul style="list-style-type: none"> • Informatica Cloud Data Masking • Informatica Cloud Subset • One (1) Secure Agent • Mapplets • Task Flow • Data Masking Transformation

Informatica Cloud Description Schedule

	<p>Informatica Cloud Test Data Management permits Customer to:</p> <ul style="list-style-type: none"> Mask and subset one (1) Sandbox Environment with Cloud Test Data Management for one (1) Production Environment <p>Note: Licenses for additional Sandboxes can be purchased separately</p>
License Terms	<p>Informatica Cloud Test Data Management is licensed on a subscription basis.</p> <p>Informatica Cloud Test Data Management Instance enables Customer to create Data Subset tasks with in-stream masking (source to target data movement) or in-place masking. There are no restrictions on the number of rows masked or subset. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>Data Masking Transformation for Data Integration use cases is available only to Customers that have purchased a license for Data Integration package.</p>

	Informatica Cloud Test Data Management Additional Sandbox
Packaging	Informatica Cloud Test Data Management provides Informatica Cloud Subset and Informatica Cloud Data Masking to create fully intact test data subsets <u>Sandbox with the option to mask sensitive data, protecting data privacy.</u>
License Terms	<p>Informatica Cloud Test Data Management Additional Sandbox is licensed on a subscription basis for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica.</p> <p>The Informatica Cloud Test Data Management Additional Sandbox requires a license to Informatica Cloud Test Data Management and cannot be licensed on a standalone basis.</p>

	Informatica Cloud Data Masking
Packaging	<p>Informatica Cloud Data Masking masks sensitive information and ensures data privacy in Sandbox Environments (data used for test and development purposes, whether in the cloud or on-premise). Informatica Cloud Data Masking is a Cloud Service that allows customer to mask existing test data in a Sandbox Environment. Cloud Data Masking specifically covers configurations where the source and target sandbox is the same.</p> <p>Cloud Data Masking permits Customer to:</p> <ul style="list-style-type: none"> Access one (1) Instance of Cloud Data Masking in Informatica's hosted Environment. Mapplets Task Flows One (1) Secure Agent <ul style="list-style-type: none"> One Tier-1 Connector for Salesforce.com restricted to use with solely in support of Informatica Cloud Data Masking One Tier-1 Connector for JDBC_IC restricted to deployment solely in support of Informatica Cloud Data Masking Data Masking Transformation provides multiple data masking techniques and algorithms to ensure randomization to disguise data while maintaining the original nature of the data and preserving structural integrity. Specialized, built-in content and rules address common sensitive fields, including name, address, and Social Security, credit card, and telephone numbers. <ul style="list-style-type: none"> DMT supports: <ul style="list-style-type: none"> In-place masking of non-SFDC targets on Cloud Mapping Designer In-stream masking for non-SFDC sources and targets on Cloud Mapping Designer
License Terms	<p>Informatica Cloud Data Masking is licensed on a subscription basis for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica.</p> <p>There are no restrictions on the number of rows masked. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>The Data Masking Transformation cannot be not sold stand-alone; this service is sold in combination with Informatica Cloud Data Masking.</p> <p>To leverage Data Masking Transformation for Data Integration use cases, customer also requires a license for Data Integration package.</p>

	Informatica Cloud Data Masking Sandbox
Packaging	Informatica Cloud Data Masking masks sensitive information and ensures data privacy in sandbox environments (data used for test and development purposes, whether in the cloud or on-premises).
License Terms	Informatica Cloud Data Masking sandbox is licensed on a subscription basis for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica. The Informatica Cloud Data Masking Sandbox requires Informatica Cloud Data Masking and cannot be licensed on a stand-alone basis.

Informatica Cloud Description Schedule

DATA QUALITY & GOVERNANCE CLOUD

Informatica Cloud Data Quality for Applications

	<h3>Cloud Data Quality Radar</h3>
<p>Packaging</p>	<p>Cloud Data Quality Radar provides data quality monitoring and fixing as a service for supported applications. Cloud Data Quality Radar includes the following capabilities:</p> <ul style="list-style-type: none"> • Monitor data over time • View object details, issue details • Schedule regular data assessments • Fix pre-defined data sets • Connection to one supported environment for one administrator <ul style="list-style-type: none"> ◦ Additional eco-systems may be licensed by customers as they become available • 75,000 Radar Address Fix Transactions <p>Cloud Data Quality Radar utilizes the following components and licenses within Informatica Cloud Services:</p> <ul style="list-style-type: none"> • Informatica Cloud Runtime Environment • Mappings and Mapplets functionality • Informatica Cloud Scheduler • Informatica Cloud Data Quality Runtime
<p>License Terms</p>	<p>Cloud Data Quality Radar is licensed on a subscription basis for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica. Customer's use Cloud Data Quality Radar shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica.</p> <p>Base Subscription includes multi-country Address Fixing for 75,000 addresses. Additional address fixes require Data Quality Radar Address Fix Bundle.</p> <p>Cloud Data Quality Radar is licensed on a per Environment, per named Administrator Named User.</p> <p>Cloud Data Quality Radar Administrator Named Users are the only role that can perform Fix Actions, Cloud Data Quality Radar Named Users can view and analyze only and do not need a separate license.</p> <p>Customer's use of Cloud Data Quality Radar dependent components is restricted to use within the Cloud Data Quality Radar application and may not be used for general iPaaS use cases unless otherwise licensed by customer.</p> <p>Cloud Data Quality Radar Address Fix Packages purchased for Data Quality Radar may only be used through the Cloud Data Quality Radar Fix process and are based on a per address fix.</p> <p>Supported Countries for Informatica Cloud Data Quality Radar Address Fixes: Aruba, Afghanistan, Angola, Anguilla, Åland Islands, Albania, Andorra, Argentina, Armenia, American Samoa, Antarctica, French Southern Territories, Antigua and Barbuda, Azerbaijan, Burundi, Benin, Caribbean Netherlands, Burkina Faso, Bangladesh, Bulgaria, Bahrain, Bahamas, Bosnia and Herzegovina, Saint Barthelemy, Belarus, Belize, Bermuda, Bolivia, Barbados, Brunei Darussalam, Bhutan, Bouvet Island, Botswana, Central African Republic, Canada, Cocos Islands, Switzerland, Chile, China, Cote d'Ivoire, Cameroon, Congo, The Democratic Republic of the Congo, Cook Islands, Colombia, Comoros, Cape Verde, Costa Rica, Cuba, Curacao, Christmas Island, Cayman Islands, Cyprus, Czech Republic, Djibouti, Dominica, Denmark, Dominican Republic, Algeria, Ecuador, Egypt, Eritrea, Western Sahara, Spain, Estonia, Ethiopia, Finland, Fiji, Falkland Islands, France, Faroe Islands, Micronesia, Federated States of, Gabon, Georgia, Guernsey, Ghana, Gibraltar, Guinea, Guadeloupe, Gambia, Guinea-Bissau, Equatorial Guinea, Greece, Grenada, Greenland, Guatemala, French Guiana, Guam, Guyana, Hong Kong, Heard Island and McDonald Islands, Honduras, Croatia, Haiti, Hungary, Indonesia, Isle of Man, India, British Indian Ocean Territory, Iran, Islamic Republic of, Iraq, Iceland, Jamaica, Jersey, Jordan, Japan, Kazakhstan, Kenya, Kyrgyzstan, Cambodia, Kiribati, Saint Kitts and Nevis, Korea, Republic of, Kuwait, Lao, People's Democratic Republic, Lebanon, Liberia, Libyan Arab Jamahiriya, Saint Lucia, Liechtenstein, Sri Lanka, Lesotho, Lithuania, Luxembourg, Latvia, Macau, Saint Martin, Morocco, Monaco, Moldova, Madagascar, Maldives, Mexico, Marshall Islands, Macedonia, The Former Yugoslav Republic of, Mali, Myanmar, Montenegro, Mongolia, Northern Mariana Islands, Mozambique, Mauritania, Montserrat, Martinique, Mauritius, Malawi, Malaysia, Mayotte, Namibia, New Caledonia, Norfolk Island, Nigeria, Nicaragua, Niue, Netherlands, Norway, Nepal, Nauru, New Zealand, Oman, Pakistan, Panama, Pitcairn, Peru, Philippines, Palau, Papua New Guinea, Poland, Puerto Rico, Korea, Democratic People's Republic of, Portugal, Paraguay, Palestinian Territory, French Polynesia, Qatar, Reunion, Romania, Russian Federation, Rwanda, Saudi Arabia, Sudan, Senegal, Singapore, South Georgia and the South Sandwich Islands, Saint Helena, Svalbard and Jan Mayen, Solomon Islands, Sierra Leone, El Salvador, San Marino, Somalia, Saint Pierre and Miquelon, Serbia, Sao Tome and Principe, Suriname, Slovakia, Slovenia, Sweden, Swaziland, Sint Maarten, Seychelles, Syrian Arab Republic, Turks and Caicos Islands, Chad, Togo, Thailand, Tajikistan, Tokelau, Turkmenistan, Timor-Leste, Tonga, Trinidad and Tobago, Tunisia, Turkey, Tuvalu, Taiwan, Tanzania, United Rep., Uganda, Ukraine, United States Minor Outlying Islands, Uruguay, United Kingdom, United States, Uzbekistan, Saint Vincent and the Grenadines, Venezuela, Virgin Islands British, Virgin Islands U.S., Vietnam, Vanuatu, Wallis and Futuna, Samoa, Yemen, South Africa, Zambia, Zimbabwe</p>

Informatica Cloud Description Schedule

	Unsupported Countries for Informatica Cloud Data Quality Radar Address Fixes: United Arab Emirates, Australia, Austria, Belgium, Brazil, Germany, Ireland, Israel, Italy, Malta, Niger, South Sudan, Holy See
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	Cloud Data Quality Radar Address Promotional Pack
<i>Supplemental Promotion Terms</i>	Informatica promotional offerings are offered for a limited time and are subject to change without notice. Each promotional offering is subject to the terms and packaging requirements set forth in the applicable Promotion Supplement. Promotions which are a bundle of individual products are also subject to the packaging outline, license terms and definitions for each such product based on the Product Description Schedule in effect at the time of licensing, provided, however, that if there is any inconsistency between such individual product terms and those set forth in this description, those set forth in this description shall control.
<i>Packaging</i>	<p>Cloud Data Quality Radar Address Promotional Pack provides data quality monitoring and fixing as a service for supported applications. Cloud Data Quality Radar Address Promotional Pack includes the following capabilities:</p> <ul style="list-style-type: none"> • Monitor data over time • View object details, issue details • Schedule regular data assessments • Fix pre-defined data sets • Connection to one supported environment for one administrator <ul style="list-style-type: none"> ◦ Additional eco-systems may be licensed by customers as they become available • Unlimited address corrections executed through the DQ Radar application <p>Data Quality Radar Address Promotional Pack utilizes the following components within Informatica Cloud Services:</p> <ul style="list-style-type: none"> • Informatica Cloud Runtime Environment • Mappings and Mapplets functionality • Informatica Cloud Scheduler <p>Informatica Cloud Data Quality Runtime</p>
<i>License Terms</i>	<p>Cloud Data Quality Radar Address Promotional Pack is licensed on a subscription basis.</p> <p>The promotional pack includes multi-country address correction for unlimited addresses over a term of one (1) year. Data Quality Radar is licensed on a per Environment, per named Administrator User basis.</p> <p>Data Quality Radar Administrator Named Users are the only role that can perform Fix Actions, Data Quality Radar Named Users can view and analyze only and do not need a separate license.</p> <p>Customer's use of DQ Radar dependent components is restricted to use within the DQ Radar application and may not be used for general iPaaS use cases unless otherwise licensed by customer.</p>

	Cloud Data Quality Radar Address Fix Bundle - Small
<i>Packaging</i>	The Cloud Data Quality Radar Address Fix Bundle – Small allows 100,000 address fixes to be performed through the Informatica Cloud Data Quality Radar Application.
<i>License Terms</i>	Cloud Data Quality Radar Address Fix Bundles purchased for Informatica Cloud Data Quality Radar may only be used through the Data Quality Radar Fix process are based on a per address fix.

	Cloud Data Quality Radar Address Fix Bundle - Medium
<i>Packaging</i>	The Cloud Data Quality Radar Address Fix Bundle – Medium allows 250,000 address fixes to be performed through the Cloud Data Quality Radar Application.
<i>License Terms</i>	Cloud Data Quality Radar may only be used through the Cloud Data Quality Radar Fix process are based on a per address fix.

	Cloud Data Quality Radar Address Fix Bundle - Large
<i>Packaging</i>	The Cloud Data Quality Radar Address Fix Bundle – Large allows 750,000 address fixes to be performed through the Cloud Data Quality Radar Application.
<i>License Terms</i>	Cloud Data Quality Radar Address Fix Bundles purchased for Informatica Cloud Data Quality Radar may only be used through the Cloud Data Quality Radar Fix process are based on a per address fix.

Informatica Cloud Description Schedule

Cloud Data Quality Radar Enterprise Promotional Pack	
Supplemental Promotion Terms	Informatica promotional offerings are offered for a limited time and are subject to change without notice. Each promotional offering is subject to the terms and packaging requirements set forth in the applicable Promotion Supplement. Promotions which are a bundle of individual products are also subject to the packaging outline, license terms and definitions for each such product based on the Product Description Schedule in effect at the time of licensing, provided, however, that if there is any inconsistency between such individual product terms and those set forth in this description, those set forth in this description shall control.
Packaging	<p>Cloud Data Quality Radar Enterprise Promotional Pack provides data quality monitoring and fixing as a service for supported applications. Cloud Data Quality Radar Address Promotional Pack includes the following capabilities:</p> <ul style="list-style-type: none"> • Data Monitoring • Object viewing to identify details and issues • Data assessment scheduling • Pre-defined data set repair • Connection to five (5) supported Environments each limited to one (1) Administrator Named User • Additional environment may be licensed by customers as they become available <p>Two million (2,000,000) Address Fix Transactions executed through the DQ Radar application</p> <p>Cloud Data Quality Radar Address Promotional Pack utilizes the following components within Informatica Cloud Services:</p> <ul style="list-style-type: none"> • Informatica Cloud Runtime Environment • Mappings and Mapplets functionality • Informatica Cloud Scheduler • Informatica Cloud Data Quality Runtime
License Terms	<p>Cloud Data Quality Radar Enterprise Promotional Pack is licensed on a subscription basis.</p> <p>The promotional pack includes multi-country address correction for a total of two million (2,000,000) Addresses Fix Transactions over a term of one (1) year. Cloud Data Quality Radar is licensed on a per Environment, per Administrator Named User basis five (5) Environments included - Customer to choose from any supported Cloud Data Quality Radar Environments).</p> <p>Cloud Data Quality Radar Administrator Named Users are the only role that can perform Fix Actions, Cloud Data Quality Radar Named Users can view and analyze only and do not need a separate license.</p> <p>Customer's deployment of Cloud Data Quality Radar dependent components is restricted to the Cloud Data Quality Radar application and may not be used for general iPaaS use cases unless otherwise licensed by Customer.</p>

Informatica Cloud Data Quality Runtime	
Packaging	<p>The Informatica Cloud Data Quality Runtime package allows execution of data quality plugins on Informatica Cloud Advanced and Premium Editions. Data Quality plugins are data quality transformation logic (rules) that transforms source data before it is loaded into the target. The plugins can be added to an Informatica Cloud data synchronization task or Informatica Cloud Mapping Designer.</p> <p>The pre-built plugins are available by Informatica and are listed on Informatica Marketplace.</p>
License Terms	<p>Informatica Cloud Data Quality Runtime is available on a subscription basis for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica.</p> <p>Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>To develop custom Data Quality plugins, Customer requires licenses for Informatica Data Quality and PowerCenter license.</p>

MASTER DATA MANAGEMENT CLOUD

Informatica Customer 360 for Salesforce

Informatica Customer 360 for Salesforce.com provides tools to ensure Salesforce.com has the most accurate and complete view of your customer data. There are two subscription options: Informatica Customer 360 for Salesforce Basic Edition and Informatica Customer 360 for Salesforce Standard Edition. Informatica requires all Informatica Customer 360 for Salesforce.com Customers to keep the Software versions of the applicable Customer 360 Cloud Services current with the software versions that Informatica designates as generally available ('GA'). For Informatica Customer 360 Cloud Services that support multiple versions, Informatica typically designates the current and immediately previous two (2) versions as GA versions. Informatica may specify schedules for the GA release of specific Customer 360 Cloud Services on the support portal or within the Service specifications for the Cloud Services. Software updates will follow the release of every GA release and are required to maintain version currency.

Informatica Cloud Description Schedule

	Cloud MDM Customer 360 for Salesforce Basic Edition
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Basic Edition is a native Force.com application that can be used by Salesforce.com Named Users to ensure that Salesforce.com has the most accurate and complete view of your customer data. Customer 360 Basic permits up to 1000 Salesforce.com Named Users to access one (1) Instance of Informatica Customer 360 hosted in the Force.com platform in support of one (1) Salesforce.com Instance. Additional Salesforce.com Named Users may be purchased by Customer.
<i>License Terms</i>	Customer 360 Basic is licensed on a subscription basis. Customer's use of Customer 360 Basic is restricted to one (1) Instance of Customer 360 Basic for up to 1000 of Salesforce.com Named Users solely for (i) the prevention of bad data entry and ongoing cleansing of a single application, and (ii) use of the probabilistic fuzzy matching functionality for better results.

	Cloud MDM Customer 360 for Salesforce Basic Additional Named Users (50 SFDC Named Users)
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Basic Additional Named Users (50 SFDC Named Users) permits up to an additional 50 Salesforce.com Named Users to access the Customer 360 Basic Instance licensed by Customer.
<i>License Terms</i>	Cloud MDM Customer 360 for Salesforce Basic Additional Named Users (50 SFDC Named Users) is licensed on subscription basis. Customer is required to have a license for Cloud MDM Customer 360 Basic Edition as a precondition to license this Cloud Service. Customer's deployment of Cloud MDM Customer 360 for Salesforce Basic Additional Named Users (50 SFDC Named Users) is restricted to one (1) Cloud MDM Customer 360 for Salesforce Basic Edition for an additional 50 Salesforce.com Named Users solely for (i) the prevention of bad data entry and ongoing cleansing of a single application; and (ii) use of the probabilistic fuzzy matching functionality for better results.

	Cloud MDM Customer 360 for Salesforce Basic Edition Additional Named User (1 SFDC Named User)
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Basic Edition Additional Named User (1 SFDC Named User) permits one (1) Salesforce.com Named User of Customer to access the Customer 360 Basic Instance licensed by Customer.
<i>License Terms</i>	Cloud MDM Customer 360 for Salesforce Basic Edition Additional Named User (1 SFDC Named User) is licensed on subscription basis. Customer is required to have a license to Cloud MDM Customer 360 Basic Edition as a precondition to licensing this Cloud Service. Cloud MDM Customer 360 for Salesforce Basic Edition Additional Named User is restricted to one (1) Instance Informatica Customer 360 for Salesforce Basic Edition Additional Named User (1 SFDC Named User) additional Salesforce.com Named Users solely for (i) the prevention of bad data entry and ongoing cleansing of a single application; and (ii) use of the probabilistic fuzzy matching functionality for better results.

	Cloud MDM Customer 360 for Salesforce Standard Edition
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Standard Edition is a native Force.com application that has been fully integrated into Salesforce.com that gives Salesforce.com Named Users all the tools needed to ensure consistency, control and availability of accurate master data wherever that data is required. Cloud MDM Customer 360 for Salesforce Standard Edition includes the ability to manage data across multiple instances within Salesforce.com, consolidate data across multiple Salesforce Instances, enrich CRM with third party data sets and manage account hierarchies. Cloud MDM Customer 360 for Salesforce Standard Edition permits up to 300 Salesforce.com Named Users to access one (1) Instance hosted in the Force.com platform in support of multiple Salesforce.com instances. Additional Salesforce.com Named Users may be purchased by Customer.
<i>License Terms</i>	Cloud MDM Customer 360 for Salesforce Standard Edition is licensed on subscription basis. Customer's deployment of Customer 360 Standard is restricted to one (1) Instance of Customer 360 Standard 300 Salesforce.com Named Users.

	Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (50 SFDC Named Users)
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (50 SFDC Named Users) permits up to 50 Salesforce.com Named Users to access the Customer 360 Standard Instance licensed by Customer.

Informatica Cloud Description Schedule

<i>License Terms</i>	<p>Customer's deployment of Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (50 SFDC Named Users) shall be in accordance with the Cloud MDM Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica.</p> <p>Customer is required to have a license to Cloud MDM Customer 360 for Salesforce Standard Edition.</p> <p>Customer's deployment of Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (50 SFDC Named Users) is restricted to one (1) Instance of Customer 360 Standard for an additional 50 the Salesforce.com Named Users.</p>
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	<h2>Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (500 SFDC Named Users)</h2>
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named Users (500 SFDC Named Users)* permits up to 500 Salesforce.com Named Users of Customer to access the Customer 360 Standard Instance licensed by Customer.
<i>License Terms</i>	<p>Customer's use of Customer 360 Standard 500 shall be in accordance with the Informatica Cloud Subscription.</p> <p>Customer is required to have a license to Cloud MDM Customer 360 for Salesforce Standard Edition.</p> <p>Customer's use of Customer 360 Standard 500 is restricted to one (1) Instance of Customer 360 Standard and an additional 500 Salesforce.com Named Users.</p>

	<h2>Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named User (1 SFDC Named User)</h2>
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named User (1 SFDC Named User) permits 1 Salesforce.com Named User of Customer to access the Customer 360 Standard Instance licensed by Customer.
<i>License Terms</i>	<p>Customer 360 Standard 1 is licensed on a subscription basis for the.</p> <p>Customer is required to have a license to Cloud MDM Customer 360 for Salesforce Standard Edition</p> <p>Customer's deployment of Customer 360 Standard is restricted to one (1) Instance of Cloud MDM Customer 360 for Salesforce Standard Edition Additional Named User (1 SFDC Named User) 1) additional Named User.</p>

	<h2>Salesforce Option for Multi-Domain Edition Base</h2>
<i>Packaging</i>	<p>Informatica Salesforce Option for Multi-Domain Edition Base is a limited use license for Cloud MDM for Salesforce Standard Edition and Informatica Cloud Data Synchronization Service to support interoperability between Informatica Cloud MDM for Salesforce Standard Edition and Informatica MDM Multi-domain Edition). Customer is required to have a license for Informatica MDM Multi-domain Edition as a pre-condition to licensing this Cloud Service.</p> <p>Salesforce Option for Multi-Domain Edition Base permits up to 300 Salesforce.com Named Users of Customer to access:</p> <ul style="list-style-type: none"> • One (1) Instance of Informatica Cloud MDM for Salesforce Standard Edition hosted in the Force.com platform. Additional Salesforce.com Named Users may be purchased by Customer. • One (1) Instance of DSS in Informatica's hosted Environment. • One (1) Secure Agent which the Customer downloads and installs in Customer's Environment. • One (1) Informatica Cloud Tier-D Connector (Salesforce.com) • Five (5) Informatica Cloud MDM Standard Sandboxes.
<i>License Terms</i>	<p>Informatica Salesforce Option for Multi-Domain Edition Base is licensed on a subscription basis.</p> <p>Customer's use of Informatica Salesforce Option for Multi-Domain Edition Base is restricted to one (1) Instance of Informatica Cloud MDM Standard Edition for use only by up to 300 of Customer's licensed Salesforce.com Named Users, (1) Instance of Cloud Data Synchronization Service and the licensed quantity of Connectors and Secure Agents, all of which are restricted to deployment solely in conjunction with the Informatica Salesforce Option for Multi-Domain Edition Base Software licensed by Customer via their Software License Agreement with Informatica.</p>

	<h2>Salesforce Option for Multi-Domain Edition Named Users (50 Named Users)</h2>
<i>Packaging</i>	Informatica Salesforce Option for Multi-Domain Edition Named Users (50 Named Users) permits up to 50 Salesforce.com Named Users of Customer to access the Informatica Salesforce Option for Multi-Domain Edition Base Instance licensed by Customer.
<i>License Terms</i>	Informatica Salesforce Option for Multi-Domain Edition Named Users (50 Named Users) is licensed on a subscription basis.

Informatica Cloud Description Schedule

	<p>Customer is required to have a license to Informatica Cloud Informatica Salesforce Option for Multi-Domain Edition Base.</p> <p>Customer's deployment of Informatica Salesforce Option for Multi-Domain Edition Base 50 is restricted to one (1) Instance of MDM Standard an additional 50 Salesforce.com Named Users.</p>
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	<p>Salesforce Option for Multi-Domain Edition Additional Named User</p>
<i>Packaging</i>	Informatica Salesforce Option for Multi-Domain Edition Additional Named User permits up to 1 Salesforce.com Named Users of Customer to access the MDME Instance licensed by Customer.
<i>License Terms</i>	<p>Salesforce Option for Multi-Domain Edition Additional Named User is licensed on a subscription basis.</p> <p>Customer is required to have a license to Informatica Cloud Informatica Salesforce Option for Multi-Domain Edition Base.</p> <p>Customer's deployment of Informatica Salesforce Option for Multi-Domain Edition Additional Named is restricted to one (1) Instance of MDM Standard for one (1) additional Salesforce.com Named User.</p>

	<p>Cloud MDM Customer 360 for Salesforce (Basic/Standard) Sandbox Per Named User</p>
<i>Packaging</i>	Cloud MDM Customer 360 for Salesforce Sandbox is available by edition: Basic or Standard. Customer 360 for Salesforce Sandbox includes one (1) Instance of each applicable Cloud MDM Cloud Customer 360 subscription licensed by Customer to match Customer's Production Environment to be used by Customer solely for development, testing and/or quality assurance in a non-Production Environment:
<i>License Terms</i>	Cloud MDM Customer 360 for Salesforce Sandbox is licensed on a subscription basis. Customer 360 for Salesforce Sandbox entitles Customer to replicate and match Customer's corresponding Informatica Customer 360 production Instance solely for development, testing and/or quality assurance purposes in a Non-production Environment. Customer 360 for Salesforce Sandbox may not be deployed in a Production Environment, and each such Customer 360 for Salesforce Sandbox Instance is restricted to deployment in support of no more than one (1) Instance of the applicable Cloud MDM Customer 360 for Salesforce Instance in Customers Production Environment. Each additional Sandbox Per Named User must be licensed separately. Customer 360 for Salesforce Sandbox may not be used to develop OEM applications. It is recommended that Customer license separate Customer 360 for Salesforce Sandbox Instances for multiple lab stages (i.e., development, test and quality assurance). Customer 360 for Salesforce Sandbox does NOT include a license to a Salesforce.com sandbox which must be purchased separately from Salesforce.com

	<p>ISVForce for Cloud Master Data Management for Salesforce Basic Edition</p>
<i>Packaging</i>	ISVForce for Cloud Master Data Management for Salesforce Basic Edition provides a Named User interface for the Salesforce.com Named User to manage the Salesforce data within Informatica Cloud Customer 360 for Salesforce Basic Edition Base. The Named User interface enables the Salesforce.com Named User to match, merge, and consolidate duplicate records.
<i>License Terms</i>	<p>ISVForce for Cloud Master Data Management for Salesforce Basic Edition is licensed on a per Salesforce.com Named User subscription basis.</p> <p>Customer's deployment of ISVForce for Cloud Master Data Management for Salesforce Basic Edition is restricted to the quantity of Salesforce.com Named Users licensed from Informatica.</p>

	<p>ISVForce for Cloud Master Data Management for Salesforce Multidomain Edition</p>
<i>Packaging</i>	ISVForce for Cloud Master Data Management for Salesforce Multidomain Edition provides a Named User interface for the Salesforce.com Named User to manage the Salesforce data within Salesforce Option for Multidomain Edition Base. The Named User interface enables the Salesforce.com Named User to match, merge, and consolidate duplicate records.
<i>License Terms</i>	<p>ISVForce for Cloud Master Data Management for Salesforce Multidomain Edition is licensed on a per Salesforce.com Named User subscription basis</p> <p>Customer's deployment of ISVForce for Cloud Master Data Management for Salesforce Multidomain Edition is restricted to the quantity of Salesforce.com Named Users licensed from Informatica.</p>

	<p>ISVForce for Cloud Master Data Management for Salesforce Standard Edition</p>
<i>Packaging</i>	ISVForce for Cloud Customer 360 Master Data Management for Salesforce Standard Edition provides a Named User interface for the Salesforce.com Named User to manage the Salesforce data within Informatica Cloud Customer 360 for Salesforce Standard Edition Base. The Named User interface enables the Salesforce.com Named User to match, merge, and consolidate duplicate records.

Informatica Cloud Description Schedule

<i>License Terms</i>	<p>ISVForce for Cloud Master Data Management for Salesforce Standard Edition is licensed on a per Salesforce.com Named User subscription basis.</p> <p>Customer's deployment of ISVForce for Cloud Customer 360 Master Data Management for Salesforce Standard Edition is restricted to the quantity of Salesforce.com Named Users licensed from Informatica.</p>
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Informatica Cloud Support and Customer Success Services

	<h3>Informatica Cloud Enterprise Support</h3>
<i>Packaging</i>	<p>Tailored for medium and large enterprises, Informatica Cloud Enterprise Support provides 24x7 access to Informatica support staff globally for Priority 1 issues. While Informatica Cloud Basic, Standard and Enterprise customers continue to receive standard 9:00 a.m.-5:30 p.m. email and phone support, Informatica Cloud Enterprise Support includes:</p> <ul style="list-style-type: none"> ● Global 24x7 Support: Customers with this support component are able to contact a member of Informatica Global Customer Support (GCS) to discuss technical Priority 1 issues at any time of day. Calls will be routed to the support engineer best placed to help with the problem based on the time of day. ● Simplified Online Escalation: Customers can simply and effectively escalate an open service request to Informatica GCS management by selecting the escalate "button" available on My Support. ● Continued Response SLA: Customers with Enterprise Support are provided with the additional benefit of an ongoing response service level agreement, providing customers with a guaranteed timely update to their issues. ● Online management of your cases through our e-service option. ● Live Chat: Real Time, online chat session with a member of the Informatica Cloud Support Team for how-to questions or support issues. Live Chat is available for our Enterprise Cloud customers on a 9:00am to 5:30pm basis in the US, EMEA and Asia Pacific. ● Customer On-boarding service ● Access to Informatica DiscoveryIQ Plus ● Named Customer Success Manager ● One Cloud customer success pack option ● New value-added services <ul style="list-style-type: none"> ○ Milestone Support ○ Adoption Monitoring ○ Update checkpoint Service ○ Best practices review
<i>License Terms</i>	<p>Informatica Cloud Enterprise Support terms is licensed on a subscription basis.</p> <p>Informatica Cloud Enterprise Support is only available to Standard or Enterprise Priority Customers. There is an annual contract value minimum required to purchase Enterprise Support. Please contact your Informatica cloud sales representative for details.</p>

	<h3>Informatica Cloud Premier Support</h3>
<i>Packaging</i>	<p>Informatica Cloud Premier Support provides 24x5 access to Informatica support staff globally for Priority 1 issues in order to avoid downtime due to process or technical errors. While Informatica Cloud Standard customers can access support between 9:00 am and 5:30 pm by submitting cases online, Informatica Cloud Premier Support includes:</p> <ul style="list-style-type: none"> ● Limited Assisted Support cases ● Global 24x5 Support: Customers with this support component are able to contact a member of Informatica Global Customer Support (GCS) to discuss technical Priority 1 issues at any time of business day. ● Initial Response SLA: Customers with Premier Support are provided with the additional benefit of an initial response service level agreement of 4 Hours for P1s, providing customers with a guaranteed update to their issues. ● Online management of your cases through our e-service option. ● Live Chat: Real Time, online chat session with a member of the Informatica Cloud Support Team for how-to questions or support issues. Live Chat is available for our Premier Cloud customers on a 9:00am to 5:30pm basis in the US, EMEA, and Asia Pacific. ● Customer On-boarding by Virtual CSMs (Customer Success Managers) ● Access to Informatica DiscoveryIQ ● Upgrade readiness reports ● Product Critical Alerts ● Access to Virtual CSAs (Customer Success Architects)

Informatica Cloud Description Schedule

	<ul style="list-style-type: none"> ● Access to Cloud Academy ● Moderated 1-1 Support Forum <ul style="list-style-type: none"> ○ ●Emergency Bug Fixes
<i>License Terms</i>	Informatica Cloud Premier Support is licensed on a subscription. Informatica Cloud Premier Support is only available to existing Standard Customers and not available to any customers who are already receiving Enterprise or Mission Critical Support Services. There is an annual contract value minimum required to purchase Premier Support. Please contact your Informatica Cloud sales representative for details.

	Informatica Cloud Mission Critical Support
<i>Packaging</i>	<p>Informatica Cloud Mission Critical Support provides 24x7 access to Informatica support staff globally for all priority issues in order to avoid downtime due to process or technical errors. Mission Critical Support includes the following but all additional details can be found in global customer support guide available at mysupport.informatica.com:</p> <ul style="list-style-type: none"> ● Global 24x7 Support: Customers with this support component are able to contact a member of Informatica Global Customer Support (GCS) to discuss technical Priority 1 issues at any time of day. Calls will be routed to the support engineer best placed to help with the problem based on the time of day. ● Simplified Online Escalation: Customers can simply and effectively escalate an open service request to Informatica GCS management by selecting the escalate “button” available on My Support. ● Continued Response SLA: Customers with Enterprise Support are provided with the additional benefit of an ongoing response service level agreement, providing customers with a guaranteed timely update to their issues. ● Online management of your cases through our e-service option. ● Live Chat: Real Time, online chat session with a member of the Informatica Cloud Support Team for how-to questions or support issues. Live Chat is available for our Enterprise Cloud customers on a 9:00 am to 5:30 pm basis in the US, EMEA, and Asia Pacific. ● Customer On-boarding service ● Access to Informatica DiscoveryIQ Plus ● Named Customer Success Manager ● One (1) Cloud customer success pack ● Initial response P1-30 mins ● New value-added services <ul style="list-style-type: none"> ○ Milestone Support ○ Adoption Monitoring ○ Update checkpoint Service ○ Best practices review ○ Adoption benchmarking
<i>License Terms</i>	<p>Informatica Cloud Mission Critical Support is licensed on a subscription basis. I</p> <p>Informatica Cloud Mission Critical Support is only available to Standard or Enterprise Priority Customers. There is an annual contract value minimum required to purchase Informatica Cloud Mission Critical Support. Please contact your Informatica Cloud sales representative for details.</p>

	Support Services Cloud Adoption Application Integration Success Pack
<i>Packaging</i>	<p>Support Services Cloud Adoption Application Integration Success Pack provides a fixed scope of work for a fixed price, within fixed time commitments by Informatica personnel. Informatica will review Customer's requirements and confirm in advance that the Informatica Cloud Customer Success Service offering will meet those requirements and provide a Level of Effort (LOE) document that Customer will accept.</p> <p>The Support Services Cloud Adoption Application Integration success pack allows Customers to start their project by allowing Informatica experts to create integrations for them. The Support Services Cloud Adoption Application Integration success pack will help Customers to accelerate their development by having end to end integration tasks fully configured between two of their systems.</p> <ul style="list-style-type: none"> ● Configuration of two (2) endpoints (Connections) ● Creation of two object syncs based on requirements ● Build and execution of application integration (Cloud2Cloud or Cloud2Ground) using tasks, mappings or service ● Batch or Real-time depending on Cloud Services licensed ● Configuration of two existing endpoints (Connections), in batch or real time depending on licensed Cloud Services ● Orchestration of two (2) object synch between Customers application/endpoints (task/mapping or ICRT service)
<i>License Terms</i>	Cloud Adoption Application Integration success pack can be purchased as an add-on to Enterprise Support or as a standalone option on Informatica Cloud editions. Cloud adoption customer success packs shall be documented in advance in a Level of Effort (LOE) document to be agreed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

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	Support Services Cloud Adoption CC360 for Salesforce Success Pack
<i>Packaging</i>	<p>Support Services Cloud Adoption CC360 for Salesforce Success Pack provides a fixed scope of work for a fixed price, within fixed time commitments.</p> <p>Support Services Cloud Adoption CC360 for Salesforce success pack offering assists in the configuration of Customer's Advanced CC360 systems and includes:</p> <ul style="list-style-type: none"> • Performance tuning expert session • Validate and cleanse data with Data-as-a-Service (DaaS) subscription • Set up dimensional hierarchies for up to two (2) external data sources • Enrich Customers account data from their third-party external sources such as Dunn & Bradstreet • Configuration of DaaS within Cloud MDM <p>Deliverables</p> <ul style="list-style-type: none"> • First use case for profile, with matching and deduplication of single object (account, contact or lead -- up to 100k records).
<i>License Terms</i>	Support Services Cloud Adoption CC360 for Salesforce success pack can be purchased as an add-on to Enterprise Support or as a stand-alone option on Informatica Cloud Customer 360 offerings. Cloud adoption customer success packs shall be documented in advance in a Level of Effort (LOE) document to be agreed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

	Support Services Cloud Adoption Hybrid Application Integration Success Pack
<i>Packaging</i>	<p>Support Services Cloud Adoption Hybrid Application Integration Success Pack provides a fixed scope of work for a fixed price, within fixed time commitments.</p> <ul style="list-style-type: none"> • Define & implement an optimal solution using PowerCenter and Cloud platforms • Review and recommend solution architecture including both PowerCenter and Cloud platforms • Implement hybrid solution use-case • Help to build end-to-end design for two (2) objects requiring both Cloud & PowerCenter components • Assist in building Mapplets/Mappings in PowerCenter • Assist in building Tasks/Mappings in Informatica Cloud using • Assist in orchestrating Sessions & Tasks between PowerCenter and ICS <p>Deliverables</p> <ul style="list-style-type: none"> • Design template for one (1) hybrid use-case
<i>License Terms</i>	Support Services Cloud Adoption Hybrid Application Integration success pack shall be documented in advance in a Level of Effort (LOE) document to be agreed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

	Support Services Cloud Adoption Hybrid MDM Success Pack
<i>Packaging</i>	<p>Support Services Cloud Adoption Hybrid MDM Success Pack provides a fixed scope of work for a fixed price, within fixed time commitments.</p> <ul style="list-style-type: none"> • Define & implement an optimal solution using PowerCenter and Cloud platforms • Review and recommend solution architecture including both custom MDM and Salesforce.com CC360 • Identify MDM rules and implement them in on-premise and CC360 <p>Deliverables</p> <ul style="list-style-type: none"> • Design template for one (1) hybrid MDM use-case
<i>License Terms</i>	Support Services Cloud Adoption Hybrid MDM success pack shall be documented in advance in a Level of Effort (LOE) document to be agreed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

	Support Services Cloud Adoption B2B Success Pack
<i>Packaging</i>	Support Services Cloud Adoption B2B Success Pack provides a fixed scope of work for a fixed price, within fixed time lines. Informatica reviews Customer requirements and confirms in advance that cloud adoption customer success service offering will meet those requirements and provide a Level of Effort (LOE) document.

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	<p>Support Services Cloud Adoption B2B success pack permits Customers to start projects by allowing Informatica experts to create integrations for them. The Support Services Cloud Adoption B2B success pack assists Customers to accelerate their deployment by providing fully configured end-to-end integration tasks and includes:</p> <ul style="list-style-type: none"> • Configuration of One (1) Partner Connection (Customer or Supplier) in Cloud B2B • Configuration of two (2) EDI or EDIFACT formats supported by Cloud B2B Gateway in batch or real time depending on licensed Cloud Services • Setup of Cloud B2B Gateway • Construction/execution of B2B mappings
<i>License Terms</i>	Support Services Cloud Adoption B2B success pack shall be documented in advance in a Level of Effort (LOE) document to be agreed and executed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

	<h2>Support Services Cloud Adoption Integration Hub Success Pack</h2>
<i>Packaging</i>	<p>Support Services Cloud Adoption Integration Hub Success Pack provides a fixed scope of work for a fixed price, within fixed time lines. Informatica reviews Customer requirements and confirms in advance that cloud adoption customer success service offering will meet those requirements and provide a Level of Effort (LOE) document that Customer will accept.</p> <p>The Cloud Adoption Integration Hub success pack assists Customers to start their project by providing fully configured end-to-end Pub/Sub capability in their cloud environment. This includes:</p> <ul style="list-style-type: none"> • Use-case review • Setup/Configuration of Cloud Orgs • Configuration one Publication and two Subscription between applications (connections) • Configuration for (1) compound object sync based on requirements • Build and execution of one data integration task/mapping for each Publication and/or Subscription • Initial setup of scheduling and monitoring • If Applicable: <ul style="list-style-type: none"> • Setup Private Publication repository • Publish Data using ReST API • Knowledge transfer
<i>License Terms</i>	Support Services Cloud Adoption Integration Success Pack shall be documented in advance in a Level of Effort (LOE) document to be agreed and executed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

	<h2>Support Services Cloud Adoption Starter Success Pack</h2>
<i>Packaging</i>	<p>Support Services Cloud Adoption Starter Success Pack provides expert guidance, within fixed time lines and Scope. Informatica reviews Customer requirements and confirms in advance that cloud adoption customer success service offering will meet those requirements and provide a Level of Effort (LOE) document.</p> <p>Support Services Cloud Adoption Starter Success Pack enables Customers to start projects by allowing them to access Cloud experts who can provide them with best practices to achieve their use-case.</p> <p>Deliverables</p> <ul style="list-style-type: none"> • Architecture/Use-Case Review • Five (5) one (1) hour Expert Sessions for knowledge sharing relevant to the use-case and Cloud subscription purchased • Expert Sessions can be picked from a pre-defined list provided by your assigned architect or they can be custom based on your needs.
<i>License Terms</i>	Support Services Cloud Adoption Starter Success Pack shall be documented in advance in a Level of Effort (LOE) document to be agreed and executed between the Customer and Informatica. Cloud adoption customer success packs are one-time services for a fixed fee for the scope of work outlined in LOE document.

Hybrid Options

	<h3>Operational Insights for PowerCenter</h3>
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Packaging	Operational Insights for PowerCenter enables Customer to monitor multiple installations of Informatica PowerCenter and to manage them from one integrated dashboard. Operational Insights for PowerCenter also allows Customer to auto-scale their PowerCenter Grid installation. Operational Insights for PowerCenter includes the following: <ul style="list-style-type: none"> • PowerCenter Workflow analytics • PowerCenter error remediation • PowerCenter domain health monitoring, • PowerCenter grid Auto-scale • Ten (10) PowerCenter Environments (Production and/ or Non-production) • Data retention for thirty (30) days (rolling window of last thirty (30) days of data is retained)
License Terms	Operational Insights for PowerCenter is licensed on a subscription basis. Operational Insights for PowerCenter is offered only to PowerCenter Customers.

Operational Insights for PowerCenter Data Retention Extension	
Packaging	Operational Insights for PowerCenter Data Retention Extension is an add-on package that extends the data retention period of thirty (30) days in the Operational Insights for PowerCenter subscription to a data retention of twelve (12) months.
License Terms	Operational Insights for PowerCenter Data Retention Extension may be licensed as an add-on to Operational Insights for PowerCenter. This product is offered on a subscription basis per Environment (Production and/or Non-production). Data is retained for a period of twelve (12) months (rolling window of last twelve (12) months of data is retained)

Operational Insights for PowerCenter per Additional Environment	
Packaging	Operational Insights for PowerCenter per Additional Environment is an add-on package that permits Customer to add PowerCenter Environments to the Operational Insights for PowerCenter subscription.
License Terms	Operational Insights for PowerCenter per Additional Environment may be licensed as an add-on to Operational Insights for PowerCenter. This product is offered on a subscription basis per Environment (Production and/or Non-production).

Informatica PowerExchange for Cloud Applications	
Packaging	Informatica PowerExchange for Cloud Applications enables integration of Cloud applications with PowerCenter Environment. Informatica PowerExchange for Cloud Applications includes: <ul style="list-style-type: none"> • Informatica Cloud Organization <ul style="list-style-type: none"> ○ Data Synchronization Service that provides bi-directional data loading and extraction capabilities. ○ Connection configuration Wizard. Connections defined with Informatica Cloud connection configuration wizard can be imported in PowerCenter to establish connectivity with Cloud Application ○ Bulk support wherever Connectors support Bulk data movements. • One (1) Informatica Cloud Tier-B Cloud Connector • One (1) Informatica Cloud Tier-D Cloud Connector • One (1) Secure Agent • The list of supported Connectors is available at http://network.informatica.com/. • License includes one sandbox instance that can be used with PowerCenter dev and/or test environment. All capabilities described above is also available in sandbox instance. <p>Note: Additional Informatica Cloud Connectors, Sandboxes, and Secure Agents can be licensed separately.</p>
License Terms	PowerExchange for Cloud Applications subscription may be licensed solely in support of and in conjunction with PowerCenter or other compatible Informatica Software for an additional fee and is not licensed separately. PowerExchange for Cloud Applications is available on a subscription basis and is license for the Term set forth in the Exhibit A entered into between Customer and Informatica. Customer's use of PowerExchange for Cloud Applications shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica. werExchange for Cloud Applications is restricted to one (1) PowerCenter environment.

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	<p>For each PowerExchange for Cloud Applications subscription, Customer's use of the subscription is restricted to one (1) Instance of each Informatica Cloud Service and the licensed quantity of Connectors, Sandbox environments and Secure Agents, all of which are restricted to use solely in conjunction with the associated PowerExchange for Cloud Applications subscription. Secure Agent may be installed and operated on server(s) or verifiable partition(s) with up to four (4) CPU-cores. Additional Secure Agents may be licensed separately by Customer.</p> <p>Cloud Tier-D/Tier-B Connectors licensed with PowerExchange for Cloud Applications allow interoperability across PowerCenter Environment and Informatica Cloud PowerExchange for Cloud Applications permits Cloud Connectors to be used with compatible PowerExchange for Applications to be used with PowerCenter.</p> <p>All other terms set forth in this Cloud Description Schedule with respect to each component of PowerExchange for Cloud Applications shall continue to apply, provided, however, that if there is any inconsistency between such terms and those set forth in this PowerExchange for Cloud Applications description, those set forth in this description shall control; see the appropriate section of this Cloud Description Schedule for details of such terms.</p>
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	<h2>PowerCenter Advanced for Informatica Cloud</h2>
<p>Packaging</p>	<p>PowerCenter Advanced for Informatica Cloud is a limited use version of Informatica Software product(s) for use in Customer's on-premise Production Environment (<i>i.e.</i>, the Software is downloaded and installed at Customer's location) and is licensed on a subscription basis unless otherwise noted (see License Terms). The products bundled with PowerCenter Advanced for Informatica Cloud enable Customer to develop advanced integrations that are executed in Informatica Cloud runtime or develop and deploy hybrid integrations between on-premise and Cloud Service applications (<i>i.e.</i>, one of the connections in any integration must be a Cloud Service application).</p> <p>Informatica PowerCenter Advanced for Informatica Cloud includes the following components:</p> <ul style="list-style-type: none"> • Production Repository: PowerCenter Production Repository means the metadata repository of the PowerCenter Software installed on one or more host servers in the Production Environment. Customer may install one (1) or more PowerCenter Production Repositories within a single Production Environment. • One (1) PowerCenter Advanced Production Repository (Linux or Windows) • Two (2) PowerCenter Advanced Production CPU-cores • Two (2) PowerCenter Real Time Option Production CPU-cores • Unlimited Standard XML access to support XML schema size smaller than 400 elements and less than 100KB, XML file size limited to 10MB, and a complexity profile limited to three (3) hierarchy levels with support for Complex Types: Sequence, Any, and Choice. Supporting XML import wizard is limited to creating 400 views • Unlimited Flat File access in batch mode. • Team-based Development Option • Scaling Option (Partitioning, Enterprise Grid, Push-Down Optimization) • LDAP Authentication • Business Glossary • Mapping Architect for Visio. The Mapping Architect for Visio leverages a data-flow design tool based on Microsoft Visio that replicates functionality found in the PowerCenter Designer tool for the design and creation of data integration mappings. The Mapping Architect for Visio includes a framework formerly known as Mapping Generation Option used to automatically generate PowerCenter mappings and store them in the PowerCenter metadata repository from templates based on the Microsoft Visio design tool. This framework also includes the ability to translate existing PowerCenter mappings into Visio templates. • Mapping Analyst for Excel • Reference Table Manager • Analyst Service • Unlimited Client Tools • Designer • Workflow Manager • Workflow Monitor • Repository Manager • Repository Server Administration Console - a centralized web-based console for all configuration, administration and monitoring of PowerCenter operations including the provisioning of server nodes, configuration, monitoring and control of PowerCenter services on those nodes, and resource utilization views. • PowerCenter Production CPU-cores means the total number of production CPU-cores licensed to support one (1) or more PowerCenter Application Services. • PowerCenter Application Services. PowerCenter Application Services means the server-based components that enable the PowerCenter capabilities to function. PowerCenter Application Services components include the following: <ul style="list-style-type: none"> PowerCenter Integration Service Web Services Hub (Metadata and operations web service components. To enable Web Services data consumption or provider capabilities, additional license components are required)

Informatica Cloud Description Schedule

	<p>PowerCenter Repository Service Data Integration Service SAP BW Service Model Repository Service Mapping Execution Service</p> <ul style="list-style-type: none"> PowerCenter Metadata Manager Service - Metadata Manager aggregates and links business and technical metadata from a wide range of data sources in an integration metadata catalog. Analysis of data lineage and where data is used is derived from the metadata catalog enhanced by integrated profiling, annotations, drilldown and advanced search capabilities. One (1) Metadata Exchange Option for Advanced Edition for PowerCenter One (1) Metadata Exchange Option for Advanced Edition for a database (database connection), selected to match intended configuration. Unlimited Developer Seats <p>Note: Processing variable-length records with embedded length fields, or other flat files with complex content, may require additional licensing options at an additional fee.</p> <p>Note: One (1) Database Metadata Exchange for PowerCenter Advanced Edition is required to enable the data lineage functionality. Selection must be made at time of license purchase.</p>
<p>License Terms</p>	<p>PowerCenter Advanced for Informatica Cloud requires a license for Informatica Cloud Premium Edition and cannot be licensed on a stand-alone basis.</p> <p>Customer may deploy only the Tier-1 or Tier-2 Connectors licensed individually or that are licensed with Informatica Cloud Premium Edition supported for PowerCenter Advanced for Informatica Cloud as set forth in http://mysupport.informatica.com.</p> <p>Additionally, Customer's license to PowerCenter Advanced for Informatica Cloud can be deployed only in Environments with two (2) CPU-cores and in no event shall PowerCenter Advanced for Informatica Cloud be used in Environments with more than four (4) CPU cores if Customer has a license for the additional two (2) CPU-cores.</p> <p>PowerCenter Advanced for Informatica Cloud entitles Customer to deploy PowerCenter Advanced for Informatica Cloud within a single Production Environment provided such use, including all components of such Software, does not exceed the total number of Production CPU-core licenses purchased by Customer for such Production Environment. Such Production CPU-cores may be deployed or allocated in any manner or ratio across any or all shared servers within the Production Environment, and Customer is permitted to change the manner or ratio in which such CPU-cores are allocated in the Production Environment provided that the number of Production CPU-cores licensed for the Software is equal to the total number of CPU-cores of the shared servers in the Production Environment unless use of the Software is restricted to a verifiable Partition. Customer may run one (1) or more Instances of PowerCenter Advanced Edition Repository within the single Production Environment, subject to the Production CPU-core limit described above. The PowerExchange for Data Types licenses included with the PowerCenter Software shall be restricted to the single Production Environment and cannot be transferred to or deployed with other Informatica Software (including, without limitation, other PowerCenter) Environments.</p> <p>Software components listed in the Packaging section above may be installed and operated on server(s) or verifiable partition(s) with up to the number of Production CPU-cores licensed, provided that such components must be installed collectively as a single installation sharing the number of Production CPU-cores licensed. Such individual components are restricted from being deployed independently in different locations running separate base installations or separate CPU-cores. All other license terms and conditions associated with each individual component as described in this document continue to apply.</p> <p>Note: For PowerCenter Advanced for Informatica Cloud deployments where the Metadata Manager repository is deployed independently of the PowerCenter repository (e.g., to use a higher version of Metadata Manager without having to upgrade the PowerCenter version used for data integration), Customer may run one (1) additional repository service and one (1) additional integration service to support the Metadata Manager installation. If needed, these services for Metadata Manager may be deployed in one (1) additional domain. The additional repository and integration service are limited to supporting only Metadata Manager and may not be used for any other purpose. No additional production CPU-core licenses are granted with this deployment, and Customer may not exceed the number of production CPU-cores licensed for the PowerCenter Advanced for Informatica Cloud deployment.</p> <p>Customer's license to PowerCenter Advanced for Informatica Cloud may either be a perpetual license or a subscription license depending on how the product is listed in the Exhibit A.</p> <p>If the product on the applicable Exhibit A is listed as "PowerCenter Advanced for Informatica Cloud-P", then the license purchased is a perpetual based license to the PowerCenter Advanced for Informatica Cloud-P and Customer's use of the Software and associated Support Services are governed by the terms and conditions set forth in the software license and services agreement executed by and between Customer and Informatica Corporation. Customer must have at least one active subscription of Informatica Cloud Premium Edition. Perpetual licensing is subject to first year maintenance fees and the option to review support on an annual basis.</p>

Informatica Cloud Description Schedule

	<p>If the product on the applicable Exhibit A is listed as "PowerCenter Advanced for Informatica Cloud" then the license purchased is a subscription license for the Term identified in the applicable Exhibit A as agreed between Customer and Informatica. Customer's use of PowerCenter Advanced for Informatica Cloud shall be in accordance with the Informatica Cloud Subscription Agreement identified in the applicable Exhibit A executed by and between Customer and Informatica. Subscription licensing is only available to support an active subscription for Informatica Cloud – Premium Edition that are transacted, installed, and supported independently of any Informatica products sold on a perpetual basis.</p>
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