



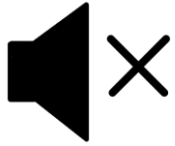
28 Jan, 2025

Informatica IDMC Release Insights – Jan 2025

- Vikesh Paramel, Senior Manager, GCS
- Shweta Dattatreya, Principal Support Engineer, GCS

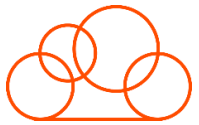
Where data & AI come to **LIFE**

Housekeeping Tips



- Today's Webinar is scheduled for **1 hour**
- The session will include a webcast and then your questions will be answered live at the end of the presentation
- All dial-in participants will be muted to enable the speakers to present without interruption
- Questions can be submitted to "All Panelists" via the **Q&A option** and we will respond at the end of the presentation
- The webinar is **being recorded** and will be available on our [Success Portal](#) - where you can download the **slide deck** for the presentation. The link to the recording will be emailed as well.
- Please take time to complete the **post-webinar survey** and provide your feedback and suggestions for upcoming topics.

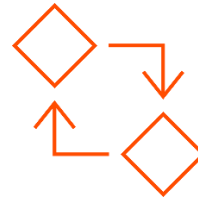
Feature Rich Success Portal



**Bootstrap trial and
POC Customers**



**Enriched Customer
Onboarding
experience**



**Product
Learning Paths
and Weekly
Expert Sessions**



**Informatica
Concierge**



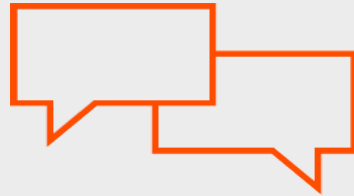
**Tailored training
and content
recommendations**

More Information



Success Portal

<https://success.informatica.com>



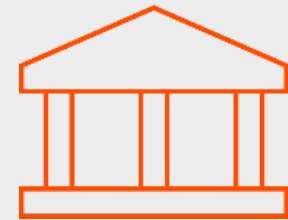
Communities & Support

<https://network.informatica.com>



Documentation

<https://docs.informatica.com>



University

<https://www.informatica.com/in/services-and-training/informatica-university.html>

Safe Harbor

The information being provided today is for informational purposes only. The development, release, and timing of any Informatica product or functionality described today remain at the sole discretion of Informatica and should not be relied upon in making a purchasing decision.

Statements made today are based on currently available information, which is subject to change. Such statements should not be relied upon as a representation, warranty or commitment to deliver specific products or functionality in the future.

Agenda

1 IDMC Releases

2 IDMC Releases for 2025

3 Pre-Release

4 Notifications

5 Important Links

6 Q&A



IDMC Releases

- **Release Cycles:**

- IDMC releases new cloud service versions throughout the calendar year.
- The annual schedule is published on the network portal [Events page](#).

- **Release Types:** The scheduled releases are categorized into three types, each has distinct change scopes.

PATCH

STANDARD

MAJOR

- **Pre-Release Phase:**

- Pre-release pods upgraded before the launch on prod PODs.
- Allows testing of new features and changes.

- **Deployment Schedule:**

- PODs are upgraded on a rolling basis over 2-3 weeks.
- The schedule varies per POD; the [Events page](#) and [Status page](#) provide details.

- **Runtime Continuity:** Allows seamless upgrades without interrupting running jobs, schedules, or application payload processes.

- **Flexible upgrade:** Some IDMC services support flexible upgrade options.

IDMC Types of Releases

Change	PATCH	STANDARD	MAJOR
Secure Agent Upgrade			✓
IDMC Infrastructure Upgrade/Changes			✓
Partial IDMC UI Downtime			✓
New Features/Functionality		✓	✓
Security Fixes	✓	✓	✓
Bug Fixes & EBFs	✓	✓	✓

For more detailed Information refer [Release Readiness doc](#).

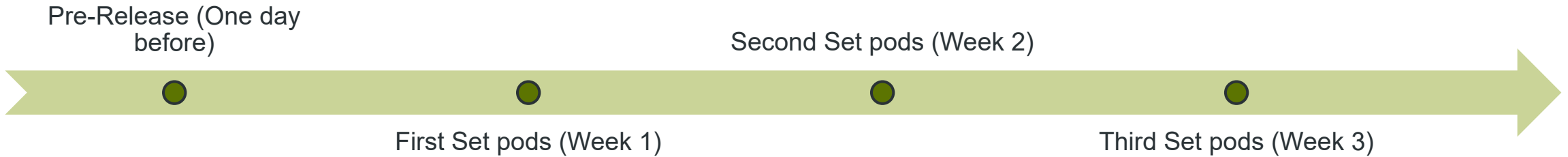
Disclaimer: Informatica may, at its discretion, modify the scope of, change the schedule for, or cancel a release, if required.

Patch Release



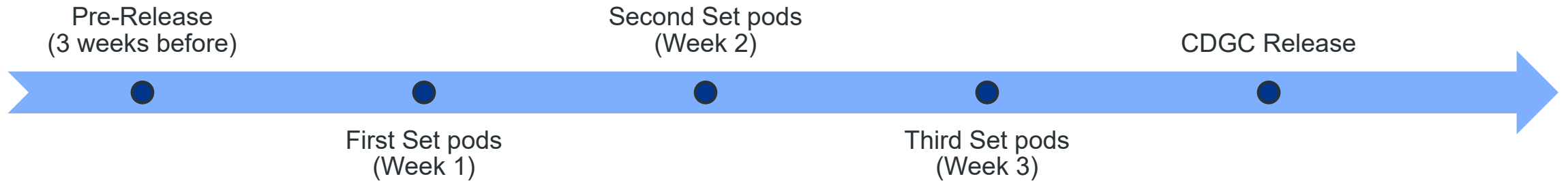
- Pre-Release upgraded a day before first set of pods.
- The patch release is divided into a 2-week schedule across all the IDMC Pods. (Happens on Weekdays)
- Patch release can include bug fixes, security patches and EBFs.
- No UI downtime or major behavior changes.
- Deployment window: 4 hours
- Release FAQ updates as needed.
- Events and Status Page updated for notification.

Standard Release



- Pre-Release upgraded a day before first set of pods.
- The standard release is divided into a 3-week schedule across all the IDMC Pods. (Happens on Weekdays)
- Standard release can include bug fixes, security patches, EBFs and minor feature enhancements. No UI downtime.
- Deployment window: 4 hours
- Release FAQ is constantly updated for any details or issues found. [Intelligent Data Management Cloud \(IDMC\) - Release FAQ](#)
- Events and Status Page updated for notification.

Major Release



- Pre-Release upgraded 3 weeks before the first set of pods.
- The major release is divided into a 3-week schedule across all the IDMC pods. (Happens on Weekend).
- IDMC UI will be partially down during deployment window. Runtime Continuity for supported services.
- Deployment window: 3 hours
- Release FAQ is constantly updated for any details or issues found. [Intelligent Data Management Cloud \(IDMC\) - Release FAQ](#)
- Events and Status Page updated for notification. Emails are also sent out to all users in Org.
- (CDGC) Cloud Data Governance and Catalog release for all PODs start after the Third week pods. Flexible Upgrade window available for CDGC.
- (CDI-PC) Cloud Data Integration for PowerCenter will have a mandatory Domain update with a 90-day grace period.

Major Release - Cont'd

Flexible Upgrades (CDGC - Cloud Data Governance and Catalog)

Some IDMC services allow administrators to initiate an upgrade for their organizations during the flexible upgrade window.

- The following services allow customers to upgrade their organizations during the flexible upgrade window:
 - Metadata Command Center
 - Data Governance and Catalog
 - Data Marketplace
- The Informatica Cloud Operations team deploys the release to IDMC PODs on the dates listed in the Events calendar.
- Notifications appear in the Metadata Command Center after deployment. Administrators must upgrade within the flexible window.
- **Flexible Window: up to 6 weeks**
- Upgrade non-prod lower environments to explore new features and validate fixes. Once satisfied upgrade production orgs.
- **Mandatory Upgrade:** After the flexible window ends the Orgs that have not upgraded are automatically upgraded. POD - specific dates will be published in the Status Page and Events.
- For more details, refer to the [Release Readiness](#) doc.

Major Release - Cont'd

Mandatory Update (CDI-PC - Cloud Data Integration for PowerCenter)

- Secure agents in CDI-PC IDMC Org receive package updates with each major release.
- **Mandatory updates need a Domain update**, occurring twice yearly during April and October IDMC major releases.
- Updates are available once IDMC POD releases are complete, as noted on the Status Page.
- Customers can schedule updates or start them manually from the Domain Details page in CDI-PC.
- A **90-day grace period** is provided for mandatory updates; the deadline is at the end of this period.
- Domains not updated by the deadline become obsolete and will cause operational disruptions.
- For more details, refer to the [CDI-PC Release Readiness](#) doc.

IDMC Releases for 2025

JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
	Major Release		Major Release	Standard Release		Major Release	Standard Release		Major Release	Standard Release	

February Major Release

Pre-Release 17 Jan 2025	Sandbox (PRE-RELEASE)
Week 1 9 Feb 2025 Sunday	UK US West 1 Azure Canada Central 1 Azure Canada Central 1 FedRAMP NA West 1 NA East 2 EM SouthEast 1 Azure
Week 2 16 Feb 2025 Sunday	US West 3 US East 4 AP East 2 Azure Australia Azure EM West 1 AP NorthEast 2 US West 3 Azure EM Central 1 Azure
Week 3 22 Feb 2025 Saturday	Private Pod Private Pod 2 AP SouthEast 1 US East 1 OCI US West 1 GCP ME Central 2 GCP EM West 2 GCP US West 5 US East 6 AP NorthEast 1 Azure

April Major Release

Pre-Release 14 Mar 2025	Sandbox (PRE-RELEASE)
Week 1 6 Apr 2025 Sunday	UK EM West 1 US West 1 Azure Canada Central 1 Azure Canada Central 1 NA West 1 NA East 2 FedRAMP EM SouthEast 1 Azure
Week 2 12 Apr 2025 Saturday	US West 3 US East 4 EM West 2 GCP Australia Azure Canada Central 1 AP SouthEast 1 US West 3 Azure EM Central 1
Week 3 19 Apr 2025 Saturday	AP NorthEast 2 ME Central 2 GCP, Private POD 1 Private POD 2 US West 5 US East 6 AP East 2 Azure AP NorthEast 1 Azure US East 1 OCI US West 1 GCP

July Major Release

Pre-Release 20 June 2025	Sandbox (PRE-RELEASE)
Week 1 13 July 2025 Sunday	UK US West 1 Azure Canada Central 1 Azure Canada Central 1 FedRAMP NA West 1 NA East 2 EM SouthEast 1 Azure
Week 2 19 July 2025 Saturday	US West 3 US East 4 AP East 2 Azure Australia Azure EM West 1 AP NorthEast 2 US West 3 Azure EM Central 1 Azure
Week 3 26 July 2025 Saturday	Private Pod 1 Private Pod 2 AP SouthEast 1 US East 1 OCI US West 1 GCP ME Central 2 GCP EM West 2 GCP US West 5 US East 6 AP NorthEast 1 Azure

October Major Release

Pre-Release 12 Sep 2025	Sandbox (PRE-RELEASE)
Week 1 5 Oct 2025 Sunday	UK US West 1 Azure Canada Central 1 Azure Canada Central 1 FedRAMP NA West 1 NA East 2 EM SouthEast 1 Azure
Week 2 11 Oct 2025 Sunday	US West 3 US East 4 AP East 2 Azure Australia Azure EM West 1 AP NorthEast 2 US West 3 Azure EM Central 1 Azure
Week 3 18 Oct 2025 Saturday	Private Pod 1 Private Pod 2 AP SouthEast 1 US East 1 OCI US West 1 GCP ME Central 2 GCP EM West 2 GCP US West 5 US East 6 AP NorthEast 1 Azure

For CDGC Release Dates and all above mentioned updated release schedule refer to the [Events](#) page.

Pre-Release

- **Pre-Release Importance:**
 - Critical for testing updates before production POD upgrades.
 - Major Release: Pre-release POD updated 3 weeks prior; standard/patch release: 1 day prior.
- **Environment Setup:**
 - Pre-release environments are set up separately and do not automatically include existing assets; users must import assets they wish to test from their production or non-production setups.
 - It's advised to configure crucial tasks and workflows in the pre-release environment to verify they function properly after upgrades.
- **Issue Management:**
 - If issues arise, contact Global Customer Support by submitting a support ticket.
 - Identified problems are fixed before upgrades to production PODs.
- **Access & Resources:**
 - Access to pre-release participation is available to those with the IDMC Assurance Package or Orgs with usage-based licenses billed through Informatica Processing Units (IPUs).
 - For a list of services involved in pre-releases, refer to the Pre-Release column on the [POD Availability and Networking page](#).

IDMC Assurance Service

- The Assurance Service helps simplify the upgrade process by helping you understand which assets in your organization will likely be impacted by the features and dependencies in the upcoming release.
- It includes an "Upgrade Analysis" feature that identifies assets likely to be impacted by an upgrade, enabling users to create regression test suites for testing in a pre-release environment.

The screenshot displays the Informatica Assurance Service interface. The left sidebar contains navigation links: Home, Asset Management, Metainsights, Health Check, Maintenance, Job History, and Upgrade Analysis. The main panel is titled 'Upgrade Analysis' and features an 'Analysis report' tab. Below the tab, there is a list of impacted assets with columns for Name, Project, Folder, and Insights. One asset is selected, and its details are shown on the right side of the screen, including 'Basis' and 'Upgrade Details'.

- The Assurance Service integrates with pre-release environments, allowing users to test assets for upgrade-related changes before deploying them to production.
- The [IDMC Assurance Service User Guide](#) provides detailed instructions on using the Assurance Package.
- The article [IDMC Assurance Package - Upgrade Analysis](#) explains how to use the "Upgrade Analysis" feature. [IDMC Assurance Service Cloud Upgrade Release Impacts - YouTube](#)
- For more details <https://knowledge.informatica.com/s/article/Assurance-Service-Getting-Started>

Notifications

Modes of Notifications

	Status Page	Events	In Product	Email
Incidents	✓			
Patch Maintenance	✓			
Infrastructure Maintenance	✓	✓		
Major Release	✓	✓	✓	✓
Standard Release	✓	✓	✓	
Patch Release	✓	✓		
Potential Impact Notice				✓

Disclaimer: Informatica may, at its discretion, modify the scope of, change the schedule for, revise modes of communications, as required.

Status Page

[Informatica Intelligent Cloud Services Status - https://status.informatica.com/](https://status.informatica.com/)

Scheduled Maintenance

- Upcoming ZDT Maintenance for Cloud Application Integration At Jan 14, 2025 21:00 - Jan 15, 2025 00:00 PST
- Upcoming maintenance on MDM SaaS At Jan 15, 2025 01:30-03:30 PST
- Upcoming ZDT Maintenance for Cloud Application Integration At Jan 15, 2025 06:00-09:00 PST
- Upcoming Maintenance on IICS AP SouthEast 1 Services for Cloud Data Integration Taskflow At Jan 16, 2025 02:00-04:00 PST
- February 2025 Major Release for IICS At Jan 17, 2025 22:00 - Jan 18, 2025 01:00 PST

Current Status

- North America
- EMEA
- APJ
- Governance & Quality Cloud
- Private Pods
- Informatica Customer Resources

Operational Degraded Performance Partial Outage Major Outage Maintenance

- Serves as the central hub for communicating upcoming maintenances, releases and any incidents.
- Transparency by providing near-real-time information about the health and availability of cloud services.
- Keep users informed about the operational status of cloud services, reducing uncertainty.
- Subscribe to the status page for specific services and components to receive updates.

[HOW TO: Subscribe / Unsubscribe notification email for Informatica cloud product via Informatica status page ?](#)

Events

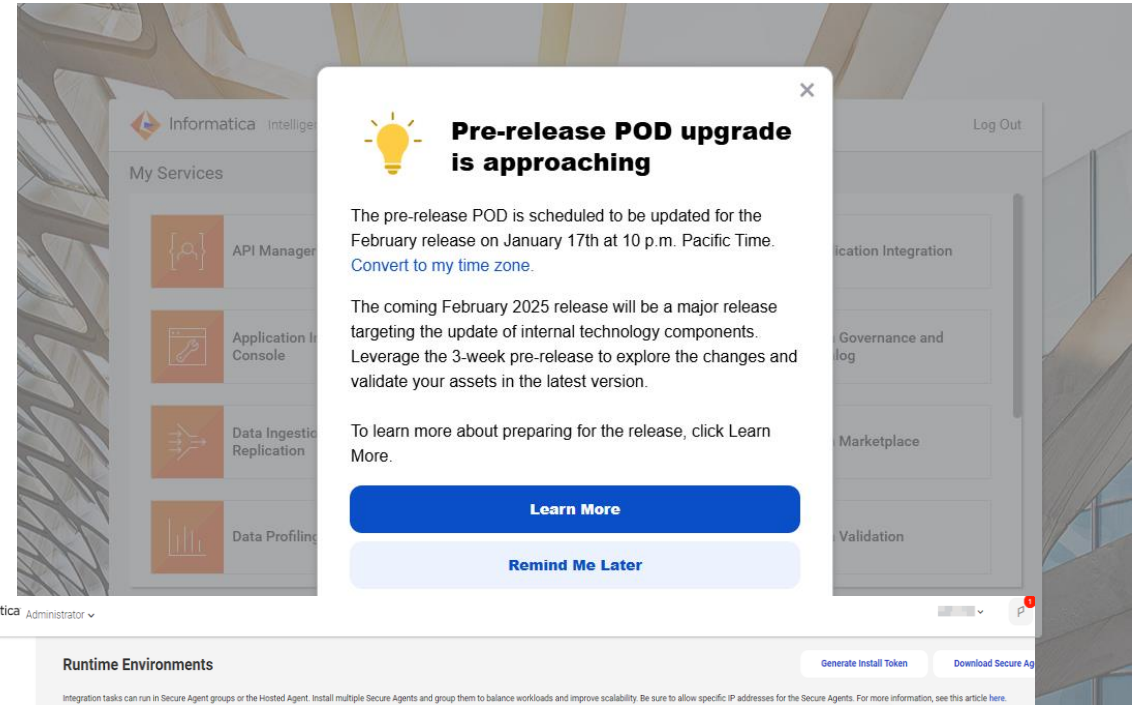
- You can find our events page at our Informatica Community - <https://network.informatica.com/s/>
- Provides a comprehensive overview of upcoming scheduled events (releases & maintenance).
- Events for the calendar year are added at the beginning.
- The event pages are continuously updated as additional details become available.
- It helps in planning for the calendar year.

The screenshot shows the Informatica Community Events page. At the top, there is a search bar with the text "Search product videos, help resources, documents, discussions etc" and a search icon. Below the search bar are navigation links: "Success", "Communities", "Knowledge Center", "Learn", and "Resources". The main heading is "Events". Below the heading, there is a filter section with "All Events" selected, a "FILTERS" button, and a "Search Event" input field. The filter section includes "FILTER BY" with dropdowns for "Select User Group", "Select Event Type", and "Select Period", and "SORT BY" with a dropdown for "Ascending" and a view toggle. A "Future" filter is active, and there is a "CLEAR ALL FILTERS" button. The event list contains five entries, each with a title, a "CLOUD RELEASE" tag, a date and time, a location, and a "JOIN EVENT" button.

Event Title	Date	Time	Location	Action
February 2025 Major Release for IICS UK Services, IICS US West 1 Azure Services, IICS Canada Central 1 Azure Services, IICS Canada Central 1 Services	Sun, 9 Feb 2025	02:30 PM GMT	IICS UK Services, IICS US West 1 Azure Services, IICS Canada Central 1 Azure Services, IICS Canada Central 1 Services	JOIN EVENT
February 2025 Major Release for IICS for FedRAMP, IICS NA West 1 Services, IICS NA East 2 Services, IICS EM SouthEast 1 Azure Services	Sun, 9 Feb 2025	05:30 PM GMT	IICS for FedRAMP, IICS NA West 1 Services, IICS NA East 2 Services, IICS EM SouthEast 1 Azure Services	JOIN EVENT
February 2025 Major Release for IICS US West 3 Services, IICS US East 4 Services, IICS AP East 2 Azure Services and IICS Australia Azure Services	Sun, 16 Feb 2025	03:00 PM GMT	IICS US West 3 Services, IICS US East 4 Services, IICS AP East 2 Azure Services and IICS Australia Azure Services	JOIN EVENT
February 2025 Major Release for IICS EM West 1 Services, IICS AP NorthEast 2 Services, IICS US West 3 Azure Services and IICS EM Central 1 Azure Services	Sun, 16 Feb 2025	05:30 PM GMT	IICS EM West 1 Services, IICS AP NorthEast 2 Services, IICS US West 3 Azure Services and IICS EM Central 1 Azure Services	JOIN EVENT
February 2025 Major Release for Private Pod 1, Private Pod 2, IICS AP SouthEast 1 Services, IICS US East 1 OCI Services, IICS US West 1 GCP Services and ME Central 2 GCP Services	Sun, 23 Feb 2025	02:30 AM GMT		JOIN EVENT

In product notification

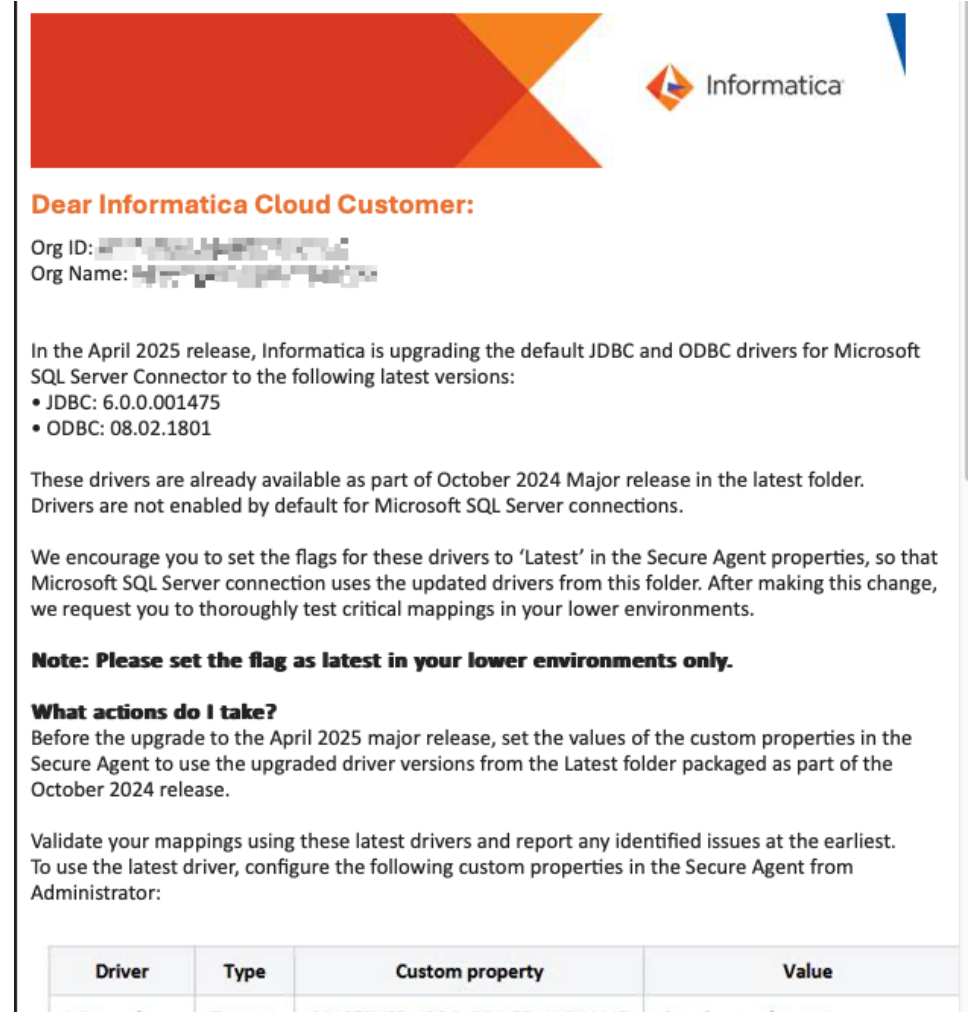
- Pop up on login to IDMC org.
- Timely added for release announcement.
- Notification is curated to specific pod/org release schedule.
- Currently for Major, Standard release and few major updates.
- In-product alerts for EOL secure agent OS.



Name	Version	Status	Description	Type	Update Time
Informatica Cloud Hosted Ag...		Running		Hosted Agent	Jun 21, 2024, 6:19 AM
> [Environment Name]		Running		Agent Group	Aug 2, 2024, 12:41 AM
> [Environment Name]		Stopped		Agent Group	Apr 20, 2021, 3:36 PM
> [Environment Name]		Stopped		Agent Group	Apr 13, 2021, 3:41 PM
> [Environment Name]		Not all the services are run...		Agent Group	Aug 2, 2024, 8:45 AM
> [Environment Name]		Stopped		Agent Group	Jun 8, 2022, 5:10 PM
> [Environment Name]		Stopped		Agent Group	Apr 25, 2022, 1:07 PM
> [Environment Name]		Not all the services are run...		Agent Group	Sep 9, 2022, 12:59 PM

Email notification

- Sender Identification: Emails from support@informaticacloud.com or support@email.informatica.com
- Recipient Scope: Sent to all users in the respective IDMC Org.
- Email Categories:
 - Major Release announcements.
 - Important announcements/alerts on service & platform changes.
 - Alerts/Actions required on any behavior changes.
- Targeted Communication:
 - We aim to limit emails to Orgs with potential impacts.
 - But some changes may necessitate sending emails to all Orgs. Goal is to ensure we keep everyone well-informed about changes affecting them.



Dear Informatica Cloud Customer:

Org ID: [REDACTED]
Org Name: [REDACTED]

In the April 2025 release, Informatica is upgrading the default JDBC and ODBC drivers for Microsoft SQL Server Connector to the following latest versions:

- JDBC: 6.0.0.001475
- ODBC: 08.02.1801

These drivers are already available as part of October 2024 Major release in the latest folder. Drivers are not enabled by default for Microsoft SQL Server connections.

We encourage you to set the flags for these drivers to 'Latest' in the Secure Agent properties, so that Microsoft SQL Server connection uses the updated drivers from this folder. After making this change, we request you to thoroughly test critical mappings in your lower environments.

Note: Please set the flag as latest in your lower environments only.

What actions do I take?
Before the upgrade to the April 2025 major release, set the values of the custom properties in the Secure Agent to use the upgraded driver versions from the Latest folder packaged as part of the October 2024 release.

Validate your mappings using these latest drivers and report any identified issues at the earliest. To use the latest driver, configure the following custom properties in the Secure Agent from Administrator:

Driver	Type	Custom property	Value

Important Links

- For Details on Releases - [Intelligent Data Management Cloud \(IDMC\) - Release FAQ](#)
- Release Readiness doc - <https://docs.informatica.com/cloud-common-services/administrator/h2l/1772-release-readiness/landing-page.html>
- [HOW TO: Get Started with IICS Assurance Service](#)
- [IDMC Assurance Service Cloud Upgrade Release Impacts - YouTube](#)
- To access information about all the upcoming releases and maintenance schedules for IDMC, visit the [Events page](#).
- Status page - <https://status.informatica.com/>
- [HOW TO: Subscribe / Unsubscribe notification email for Informatica cloud product via Informatica status page ?](#)
- Monthly SupportFlash Newsletter: [SupportFlash](#)

Thank