Apr 13, 2021

Reference 360

Cloud-Native Self-Service Reference Data Management

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Housekeeping Tips









- Today's Webinar is scheduled for 1 hour
- > The session will include a webcast and then your questions will be answered live at the end of the presentation
- ➤ All dial-in participants will be muted to enable the speakers to present without interruption
- > Questions can be submitted to "All Panelists" via the Q&A option and we will respond at the end of the presentation
- > The webinar is being recorded and will be available on our INFASupport YouTube channel and Success Portal where you can download the slide deck for the presentation. The link to the recording will be emailed as well.
- Please take time to complete the post-webinar survey and provide your feedback and suggestions for upcoming topics.



Feature Rich Success Portal



Bootstrap trial and POC Customers



Enriched Customer Onboarding experience



Product Learning Paths and Weekly Expert Sessions



Informatica Concierge



Tailored training and content recommendations



More Information



Success Portal

Communities & Support

https://success.informatica.com https://network.informatica.com

Documentation

https://docs.informatica.com

University

https://www.informatica.com/in/servic es-and-training/informaticauniversity.html



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Agenda

Overview

Key Concepts

Features

Demo

Questions





Types of Data Used Across Today's Organizations



Financial Data

- Business Units
- Chart of Accounts
- Projects
- Cost Centers
- Legal Entities



Analytical Data

- Dimension member lists
- Crosswalks
- Intercompany mappings
- Alternate hierarchies



Reference Data

- Billing codes, value sets
- Taxonomies
- Geo codes
- Product classifications



Business Data

- Sales territories, employees
- Companies, organizations & positions
- Parties: customers, vendors
- Locations: wells, assets, stores, distribution centers



What is Reference Data?

Reference data ="coded, semantically stable, relatively static data sets shared by multiple constituencies"

(people, systems, & other master data domains) [MDM Institute]

Status

Classification

Medical

Country

Product Type

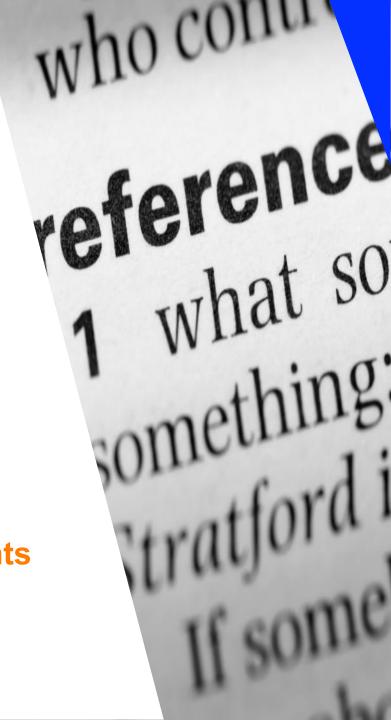
Territory

Currency

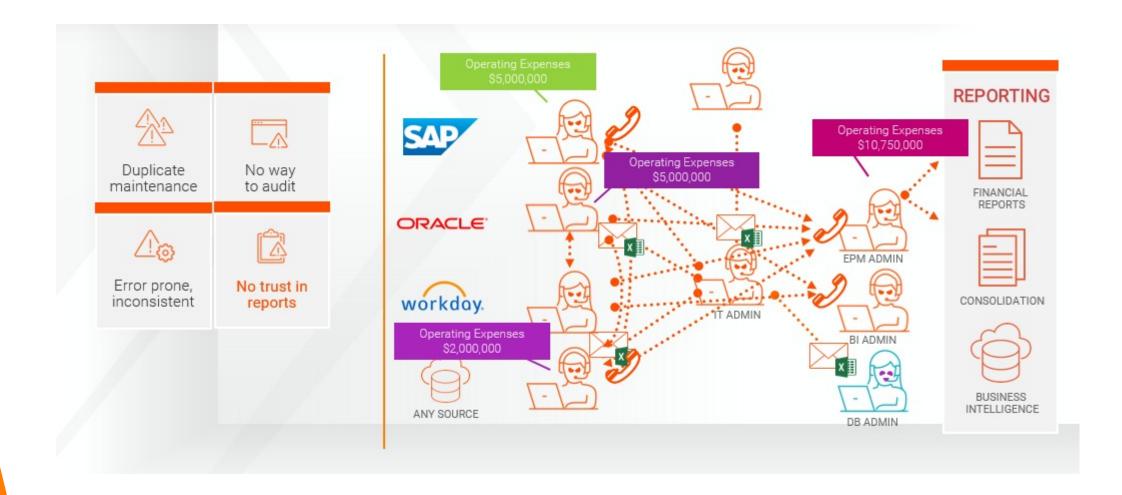
Location

Financial

Chart of Accounts



Challenges across reference data





Drivers - Why Govern Reference Data?

Data Quality

- Unreliable mastering
- Incomplete/inaccurate data
- Failed transactions
- Incorrect and redundant versions
- Failed data governance

Operational Efficiencies

- Failure in data transformation
- Additional QA effort
- Additional manual effort
 - Integration Challenges

Reporting & Compliance

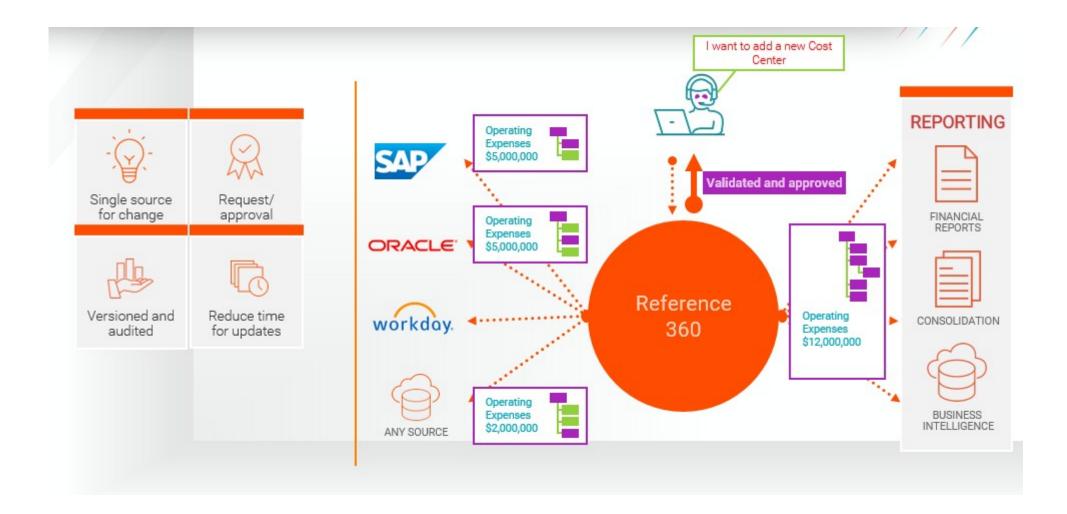
- External reporting requirements (Risk Reporting with BCBS 239)
- Data Interchange requirements (HL7, EDI)
- External publishing requirements (ICD, EDI)
- Inaccurate financial reporting
- Security and entitlements issues

Customer Experience

- Incorrect customer segments
- Unreliable campaign targeting
- Inaccurate financial reports
- Inaccurate sales reporting

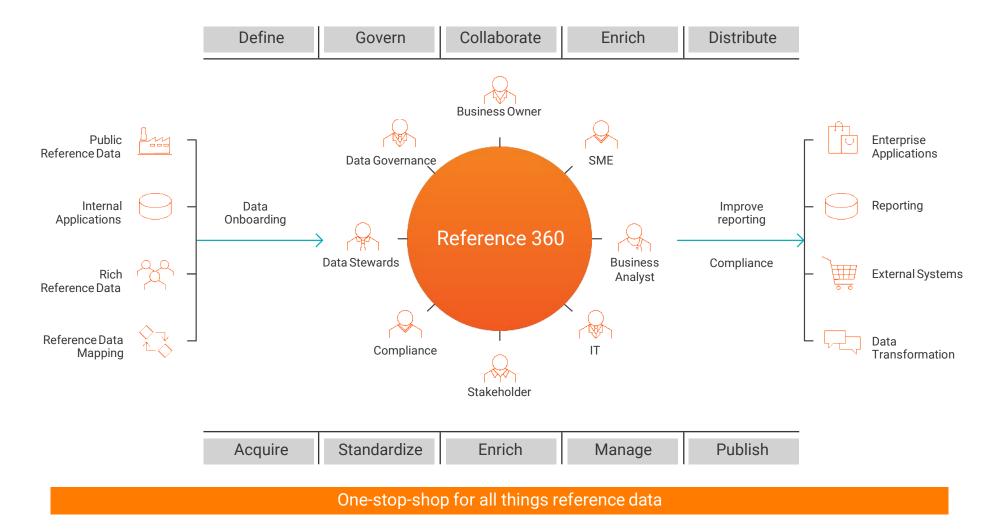


Informatica's solution – Reference 360





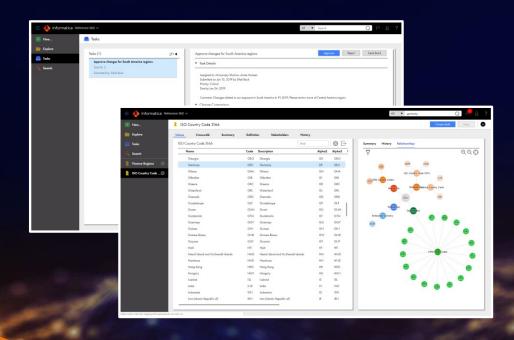
Next Generation of Reference Data Management





Reference Data Management with Reference 360

Enable business owners to manage enterprise reference data sets, hierarchies, and <u>cross-walks</u>





Accurate Internal and External Reporting

Improve Employee Productivity

Remove Operational Inefficiencies

Deliver Better
Customer Experiences

A strong data foundation is key for successful transformations

Change is constant and unpredictable

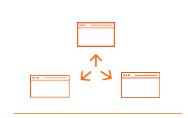
Routine Changes





Systems Changes





Multi-ERP Rationalization

Business & Organizational Changes



Corporate Reorganizations

Mergers & Acquisitions



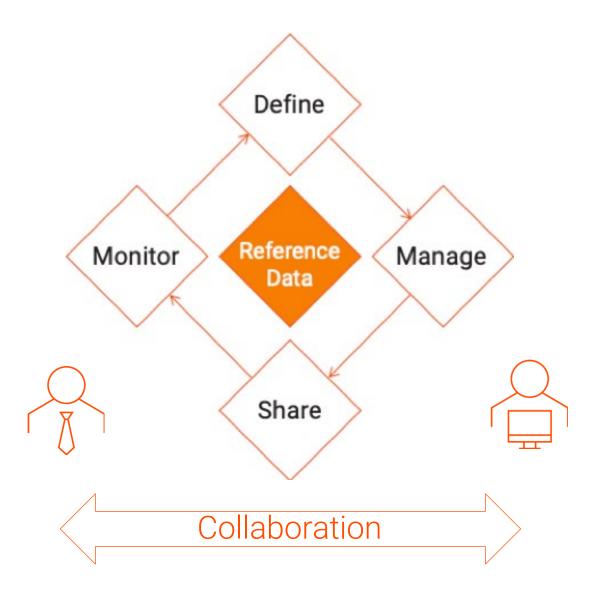
Business Model Changes





Informatica Reference360 as a Cloud Enterprise Reference Data Hub

Simplifies Reference Data Management across LOBs



Key Features:

- Smart search for reference data
- Easy hierarchy visualization and management
- In place import and export using Excel
- Easy visualization of complex data structure
- Integrated & Configurable workflow
- OOB Side by Side comparison, drafting & versioning
- Includes data integration using IICS & CAI

Benefits:

- Purpose-built for reference data
- Accelerate Cloud Deployment
- Business User Friendly Experience
- Enable Self Service Capabilities
- Faster Time to Market
 - Simple UI Configuration
 - Managed Upgrades



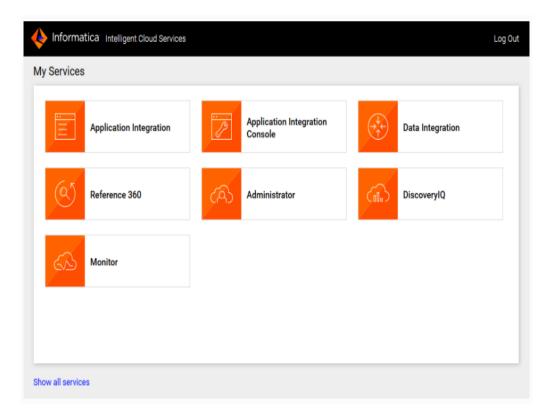
SaaS Components – Included Services

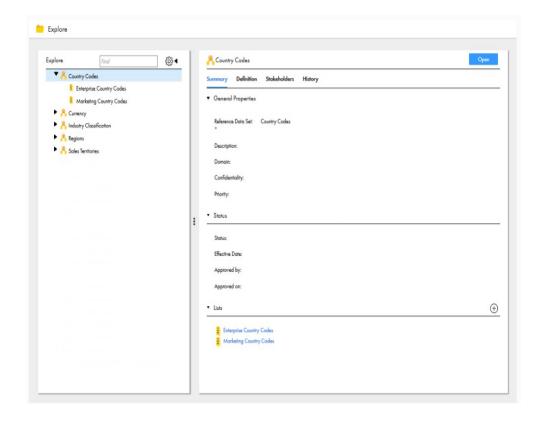
Included are capabilities from the following services that can be used in conjunction with Reference 360:

- •Data Synchronization Services Bi-directional data loading and extraction capabilities as well as advanced scheduling to automate simple and complex multistep integrations between various cloud and your on-premise systems.
- Data Integration Services Cloud mapping designer. Advanced data integration and data warehousing capabilities and transformations. Task-flow support for Email.
- App Integration Services Model, develop, test, deploy and simulate services for API & process integrations, embedded HTML applications, and BPEL processes.
- APIGateway Services API policy enforcement & management functions.
- Data Quality Services Profile, cleanse, standardize, deduplicate, and enrich all data using an extensive set of prebuilt data quality rules.
- · Connectivity Connectors to popular sources for data and application integration.



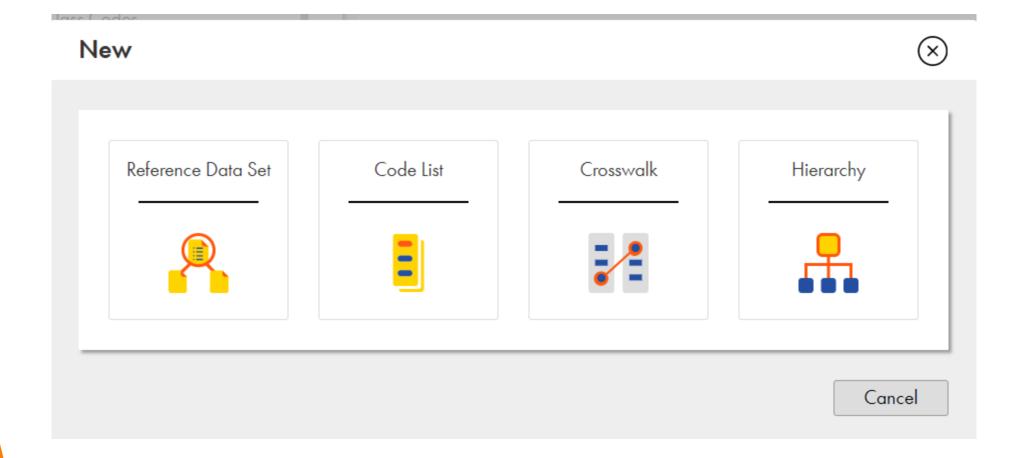
Introducing Reference 360





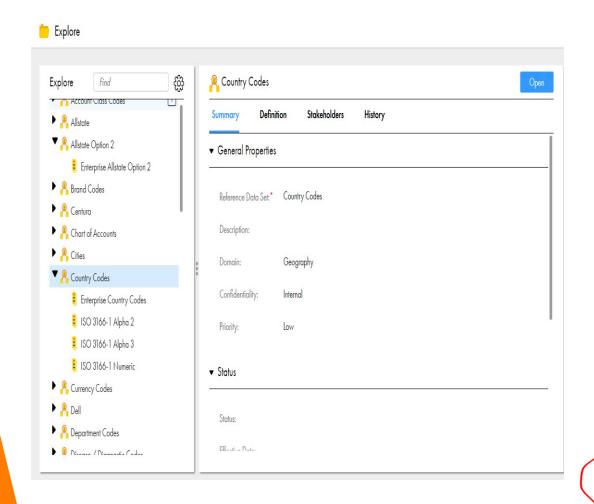


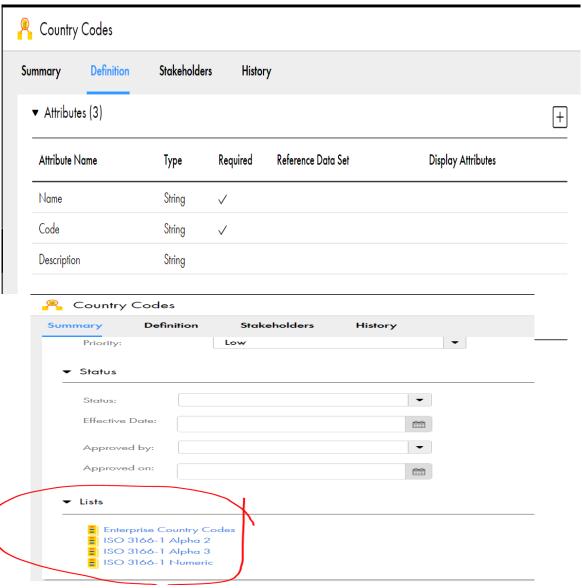
Key Concepts





Reference Data Set

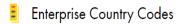




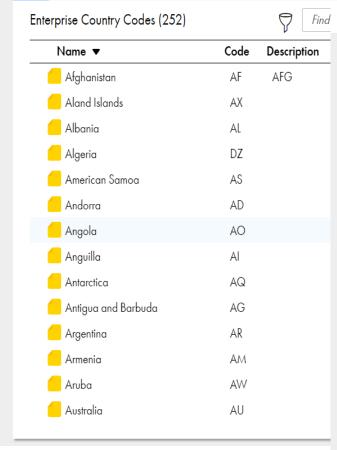


Code List

Values

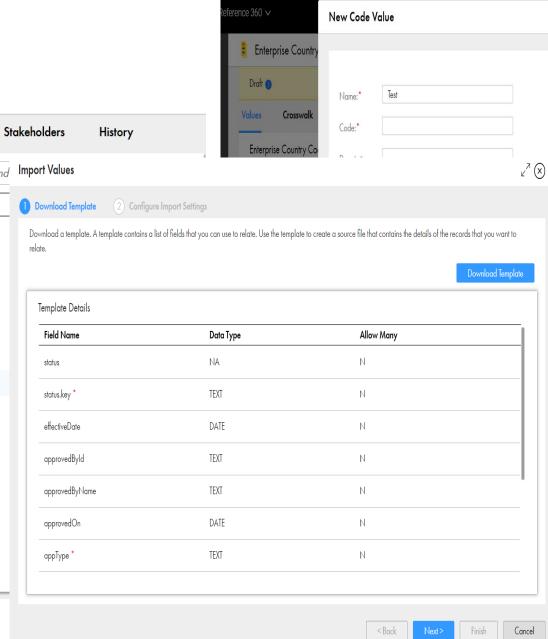


Crosswalk



Summary

Definition





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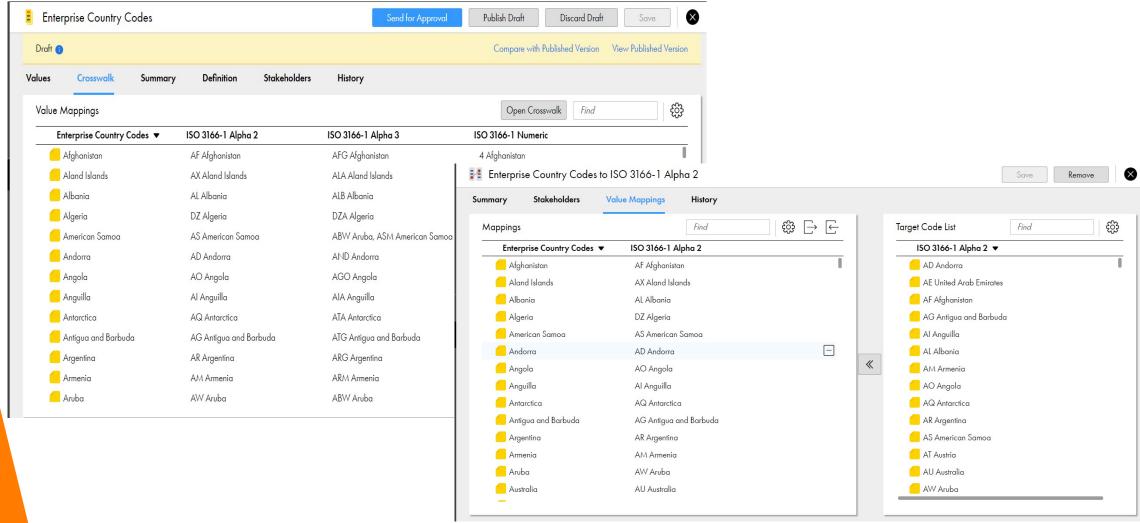
Cancel

Publish Draft

e or more code values.

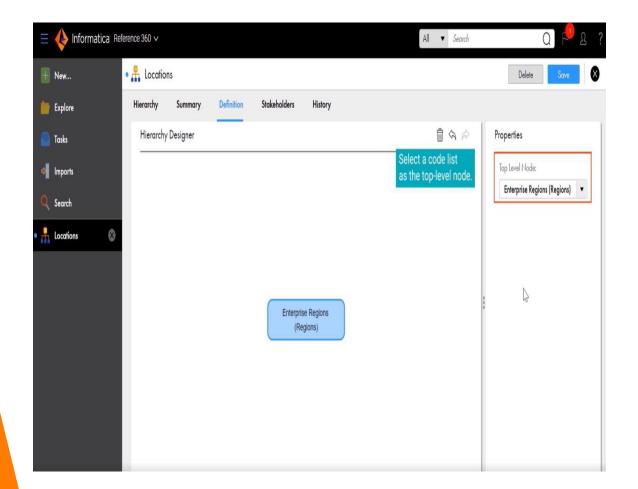
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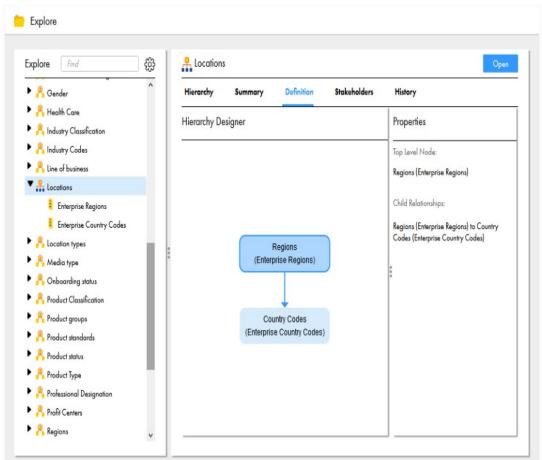
Crosswalk





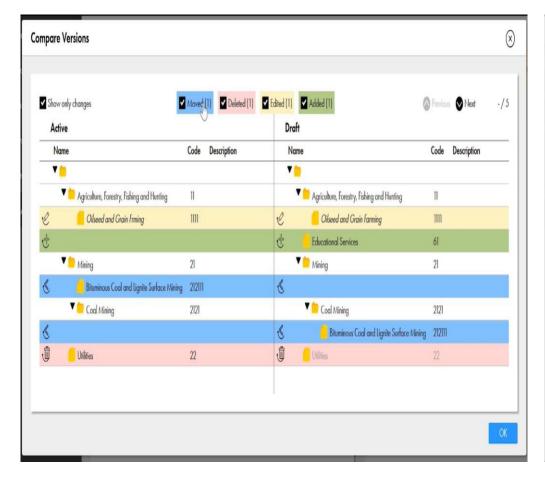
Hierarchy

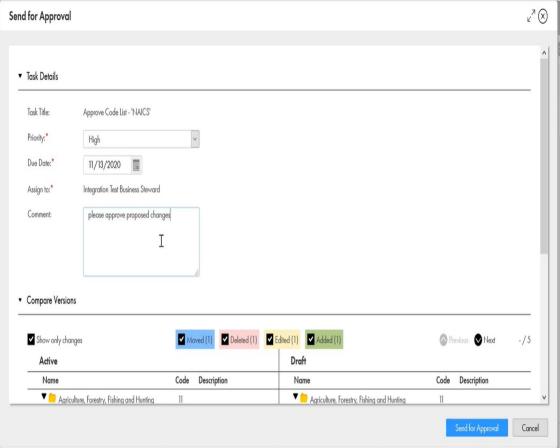






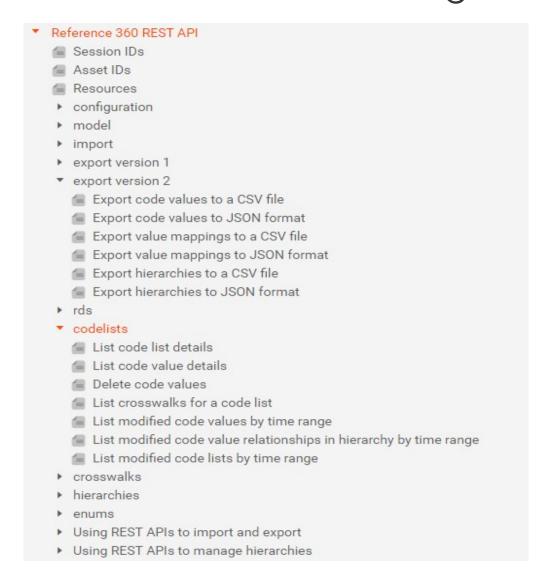
Workflows







MDM Reference 360 Integration



1. Import Data in Reference 360:

Load reference data and cross walk into the Reference 360.

- a) Using R360 Business friendly UI (or)
- b) Using OOTB Rest API
- 2. Export data from Reference 360 using API



