

# Informatica Enterprise Architecture Services

## *Informatica Professional Services*

**Duration:** 1 year contract; resource commitment based on purchase level (e.g., Bronze, Silver, Gold, Platinum)

### Description

Enterprise-level Informatica deployments require comprehensive skills around data integration, as well as in the areas of enterprise application integration and service-oriented architecture. In addition to technical expertise, certain functional and business knowledge is required to properly deploy technology on an enterprise basis as well as an understanding of the business drivers that compel companies to choose an enterprise-wide data integration solution.

An Informatica Professional Services Enterprise Architect is a seasoned professional who advises our customers and partners on the best practices of applying the Informatica product suite for enterprise-level deployments. The Enterprise Architect is a highly experienced practitioner of Informatica products who is involved in a leadership position in the critical tasks of architecture design and modeling at early project stages, manages multiple projects through their entire lifecycle, provides high-level architectural and project management guidance, and is accountable for the overall success of Informatica customers. The Enterprise Architect is available on a 25% FTE (Bronze), 50% FTE (Silver), 75% FTE (Gold), or 100% FTE (Platinum) basis, allowing Informatica's customers to purchase the appropriate level of Enterprise Architecture support required for any given year.

### Value

- Works directly with customer staff at all levels of the organization, from executives to implementation resources, to **define a enterprise-level data integration deployment roadmap**
- Works directly with project management to **develop a data integration portfolio** and determine the priority of projects from development to production
- Serves as a single point of contact to **swiftly resolve technical issues** and orchestrate internal Informatica resources for resolution
- Develops an Informatica Education Services Plan, working with customer resources and contractors to **ensure a strong working knowledge of Informatica products**
- Evaluates project milestones at 1-, 2-, 3-, 6-, and 12-month intervals, and **provides detailed status reports and assessment/recommendation documents** for distribution to the customer and Informatica management
- Guides projects using the Informatica Velocity Methodology and proven best practices to **ensure success and an optimal return on investment** from all purchased functionality of Informatica software

### Deliverables and Details

- **Informatica Project Charter/Master Plan** for the enterprise deployment of Informatica software
- **Informatica Project Portfolio** of key Informatica technology-related projects
- **Periodic Informatica project sponsor/governance meetings**, covering the following topics
  - Project accomplishments/milestones
  - Document project and/or technical issues and decision points
  - Prioritization of activities/timeline
  - Creation of a detailed list of action steps for issue follow-up and resolution
- **Informatica Education Services Plan** for all resources responsible for development and deployment

- **Informatica Baseline Architecture Deployment** detailing a **data integration strategy** for development of a solid data integration architecture to leverage full product functionality, and to ensure reusability, ease of maintenance, and product agility
- Informatica Data Integration Design support to ensure Informatica technology investment is fully leveraged

## Deliverables and Details

- Leads Informatica quarterly communications updates with **Informatica executives**
- Organizes special conference calls with **Informatica project specialists**, as necessary
- Develops and coordinates additional **Informatica Professional Services** team resources to support the data integration development and deployment process, as necessary

For more information, contact Informatica Professional Services at [ips@informatica.com](mailto:ips@informatica.com)



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