

# Informatica Intelligent Cloud Services – Security Overview

Informatica Intelligent Cloud Services™ (IICS) is a microservices-based solution that provides access to all the capabilities of Informatica Intelligent Data Platform™ through a SaaS delivery model. The services offered in this solution include data integration, application integration, data quality, master data management, data archiving, and data security capabilities. IICS is Informatica’s solution for all new SaaS services under development.

The IICS solution is maintained by the Informatica Research and Development organization and offers customer-facing cloud data management products and services. IICS is currently hosted on top of Amazon Web Services, in its U.S. East and West regional datacenters.

IICS hosts a growing number of new Informatica SaaS products. Informatica is migrating products originally deployed outside of IICS, including Informatica Cloud Real Time (ICRT) and Informatica Cloud Data Integration (a.k.a. IICS).

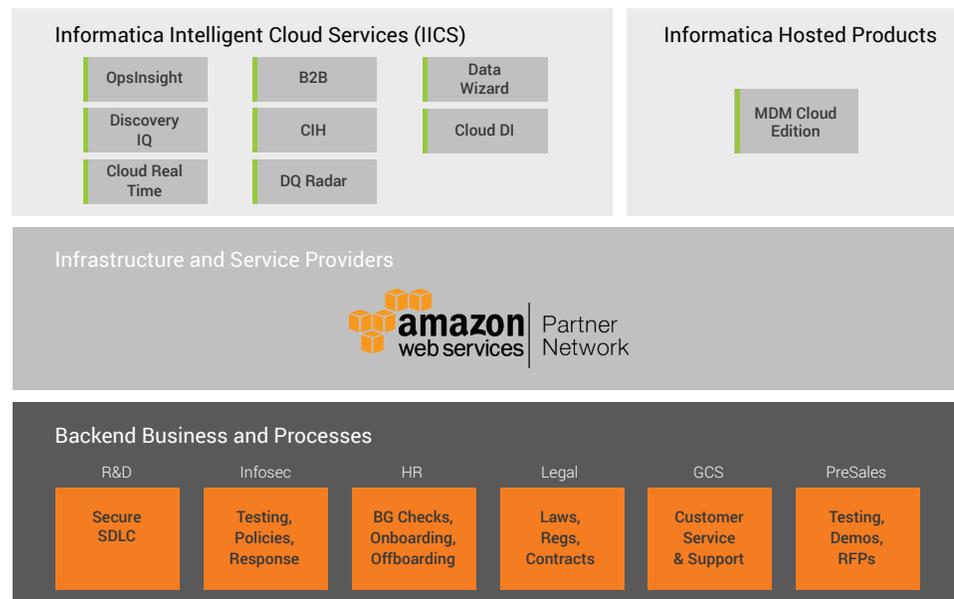


Figure 1. IICS Compliance Coverage and Shared Responsibility

The security of customer data is a critical objective of the IICS solution. Informatica has established a risk-based ISO 27001/27002-aligned information security program protecting Informatica and its customers’ data security and privacy.

## About Informatica

Digital transformation changes expectations: better service, faster delivery, with less cost. Businesses must transform to stay relevant and data holds the answers.

As the world's leader in Enterprise Cloud Data Management, we're prepared to help you intelligently lead—in any sector, category or niche. Informatica provides you with the foresight to become more agile, realize new growth opportunities or create new inventions. With 100% focus on everything data, we offer the versatility needed to succeed.

We invite you to explore all that Informatica has to offer—and unleash the power of data to drive your next intelligent disruption.

Three principles govern Informatica's information security program to earn and maintain customers' trust:

1. Maintain a safe, secure, and compliant ecosystem for customer data
2. Provide Informatica and customers a trustworthy environment to conduct business
3. Consistently maintain applicable security controls, certifications, and regulatory compliance

The information security program focuses efforts and resources across the following areas:

- Application security
- Identity and access management
- Information protection
- Vulnerability management
- Consulting and enablement services
- Data privacy
- Brand reputation management
- Security response services
- Threat management
- Training and awareness
- Business continuity and disaster recovery
- Governance, risk management, and compliance

The Informatica Information Security Management System is aligned with ISO 27001 and ISO 27002 methodology, policies, procedures, and standards to guide security, risk management, and compliance decisions. A governance risk and compliance steering committee regularly reviews and approves policies, and subject-matter experts write and manage supporting operational-level documents.

Informatica's security program is validated by a qualified third party against the HIPAA/HITECH regulation and the AICPA's Service Organization Control 2 (SOC 2) standards. This program also supports Informatica's adoption of the EU-U.S. Privacy Shield Framework to comply with data protection requirements when transferring personal data from the European Union to the United States. This is being updated as needed to support the requirements documented in General Data Protection Regulation (GDPR) in 2018.

	External Audit: Security, Availability, Confidentiality. SOC2 Audit Report available under NDA. SOC3 Report available at the Informatica Trust website.
 	Externally audited HIPAA compliance. We will sign BAAs for compliant products. Note: IICS is on <i>part</i> of a customer's HIPAA compliance program.
	ISO27K1/2 aligned security program CSA member. Salesforce AppExchange certified.
	2016 EU-US privacy agreement, previously known as "Safe Harbor." We are publicly listed on US Gov Website.

Figure 2. IICS Certifications, Memberships, and Alignment

For the most up-to-date information, visit <https://trust.informatica.com>.



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