

# Enterprise Data Catalog Adoption Success Pack

## Benefits

- Architecture reviews and guidance so you begin your journey on the right path
- Regular quarterly touchpoints with implementation specialists to help steer you toward success
- Guided help on making the best use of Informatica product features and enhancements
- Configuration and Data Catalog Guidance using best practices

Accurate and comprehensive cataloging of your data assets is the first step in any data governance, data mastering or data management program.

## Overview

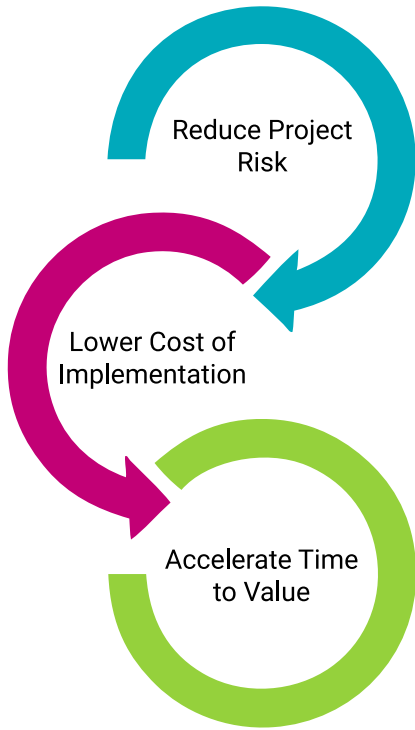
The Informatica portfolio of Big Data products accelerates your ability to ingest, prepare, catalog, master, govern, and protect your big data to deliver successful data lakes to make business decisions based on new, accurate, and consistent insights. Informatica's Professional Services organization helps ensure success leveraging these products on your enterprise Big Data strategy in the following ways:

- Accelerate analytics innovation and business decisions by tapping into a centralized, governed data source
- Understand data proliferation across the enterprise and organize your data environment with a smart data catalog
- Enable real-time decisions from streaming analytics by processing IoT data at scale with prebuilt transformations
- Achieve faster, more flexible, and more repeatable data integration, governance, and security on Hadoop
- Access the most difficult data and file formats in Hadoop, reducing the time and cost of developing data parsers

Staying current with these innovations while still driving individual targeted implementation success can be a challenge. We have designed included services and additional fee based offerings to help you drive maximum value out of your big data investments. These can be delivered by working directly with you or in conjunction with many of our qualified partners to work seamlessly towards driving measurable business value from your investments.

## At a Glance

Informatica's Enterprise Data Catalog Adoption Success Pack provides you with expert guidance for every major project phase – from initial metadata scanning through user rollout– to help you succeed at every stage of your Enterprise Data Catalog journey.



Our lean and agile integration approach helps you avoid common pitfalls and achieve predictable, timely results. Focusing on achieving business outcomes ensures the implementation is fully optimized to achieve a competitive advantage.

**How it Works**

- Informatica specialists will work to implement an engagement plan and roadmap based on your business use cases and timelines
- Regular checkpoints will provide an opportunity to review your plan and adjust as necessary
- Your implementation team or partner will provide the implementation effort while Informatica Professional Services provides key guidance and review to ensure your efforts stay on track

**What You Get**

- Advice on a solid foundation and solution architecture for deploying Informatica’s Enterprise Data Catalog product
- Best practices on technical architecture, product configuration, scanning configuration and optimizing performance
- Guidance for your project on the optimal methods for ingesting and cataloging your metadata information
- Guidance on your end user rollout plan
- Touchpoints throughout the year working with your team directly or with your chosen implementation partner to review progress and provide timely guidance
- Overview of the latest product functionality and new features and how you can best leverage them in your implementation

Our Enterprise Data Catalog Adoption Success Pack offering includes a number of reviews, assessments and checkpoints throughout the year with our implementation professionals to help identify and resolve any key deployment issues. At times, our customers require additional guidance from our team of experts to better address in depth needs. These extended services are delivered at an additional cost from our team on an as needed basis to supplement your deployment efforts.

	Included	Additional Cost
Architecture review	X	
Regular Updates on new release features/functionality	X	
Product Installation & Configuration (Development Environment)	X	
Quarterly checkpoint meetings	X	
Metadata Ingestion from 3 catalog sources	X	
Basic Performance & Tuning best practices	X	
Develop and deliver customized end user training and rollout		X
Develop custom metadata scanners		X
Complete catalog scanning and domain discovery		X
Solution Delivery Management		X
Premium Product Upgrade Services (upgrade execution and testing)		X
Extended Performance and Tuning Assistance		X

## ABOUT INFORMATICA

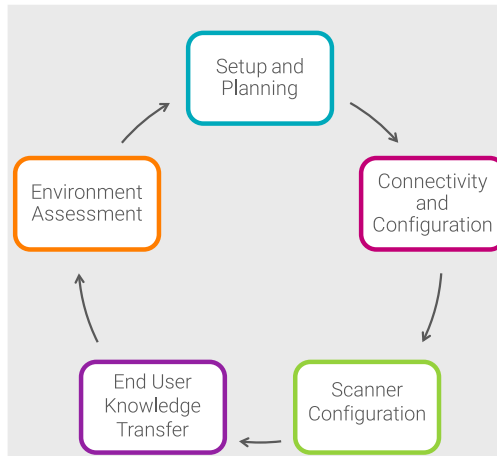
Digital transformation is changing our world. As the leader in enterprise cloud data management, we're prepared to help you intelligently lead the way. To provide you with the foresight to become more agile, realize new growth opportunities or even invent new things. We invite you to explore all that Informatica has to offer—and unleash the power of data to drive your next intelligent disruption. Not just once, but again and again.

## LEARN MORE

*Do It Right the First Time*

Contact Informatica Professional Services at [ips@informatica.com](mailto:ips@informatica.com)

### Typical Services for Year 1



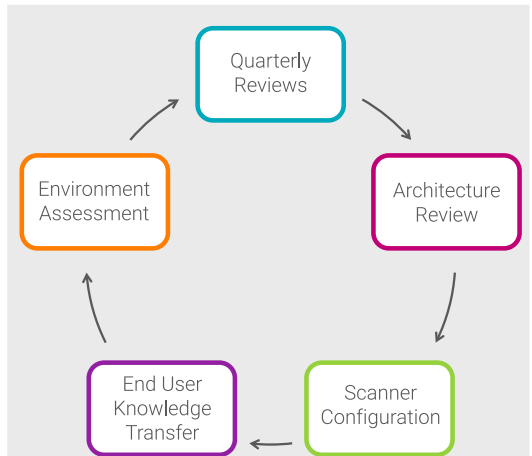
#### Setup and Planning

- Program Orientation
- Project review / define go-live
- Training plan
- Project readiness call

#### Installation and Configuration

- Architecture review and installation planning
- Install product and configure on a single customer Hadoop environment
- Configuration and connectivity testing for three resources (HDFS, HIVE, RDBMS)

### Typical Services for Year 2+



#### Quarterly Project Reviews

- Project checkpoint
- Quarterly resource and engagement planning

#### Architecture Review and Plan

- Review implementation performance
- Advise on changes/updates for optimization and planning for year ahead
- Review metadata strategy and rollout effectiveness

#### Scanner Configuration and Metadata Ingestion

- Guidance on metadata ingestion process
- Guidance on additional metadata sources

#### End User Knowledge Transfer

- Demonstration of populated system to power end users
- Guidance on End User Rollout Planning

#### Environment Assessment and Future Release Planning

- New release features review
- Plan and/or rearchitect for upgrade
- Review implementation architecture ahead of key user rollout dates
- Troubleshoot and address configuration issues
- Advise on changes/updates for optimization

